

About Desktop for Microsoft Teams

Desktop Legacy

This article is only relevant for Desktop Legacy users. [If you are a Workstation user, please refer to this article.](#)

Brief Overview

Microsoft Teams helps your team stay organized by having conversations all in one place and enabling users to be more productive. Part of the Microsoft 365 family of products, this communication platform is essential to many organizations and used daily. It is therefore paramount that employees know how to use Teams thoroughly and with ease.

WalkMe on Microsoft Teams Desktop application allows for this by bringing all of WalkMe's capabilities to use. Building on Microsoft Teams is just as simple as with any web application, and end-users will experience WalkMe guidance seamlessly on the platform.

Additionally, WalkMe has several Solution Accelerators available that make building on Microsoft Teams even easier.

[Solution Accelerators](#)

</nas/content/live/kbwalkme/wp-content/uploads/2021/07/MS-Teams-Modify-Notification-Settings.mp4>

Use Cases

- Increase employee self-sufficiency & productivity
- Easily migrate and onboard employees to Microsoft Teams
- Bring employees directly into the applications from their Desktop
- Encourage employees to engage with new, underutilized, or complex feature
- Reduce support for how-to questions



Enabling Desktop for Microsoft Teams

To enable WalkMe Desktop to work on the Microsoft Teams environment, please contact your Customer Success Manager or WalkMe contact.

WalkMe Desktop for MS Teams ver. 1.3

Microsoft MS Teams is moving from using Electron version 10.4.7 to 16.2.8 and will gradually update all the customers.

The current WalkMe Desktop for MS Teams version 1.1 doesn't support the new MS Teams version and must be updated to version 1.3.

Please contact your CSM to get the latest MSI version and submit it to your IT for mass deployment.