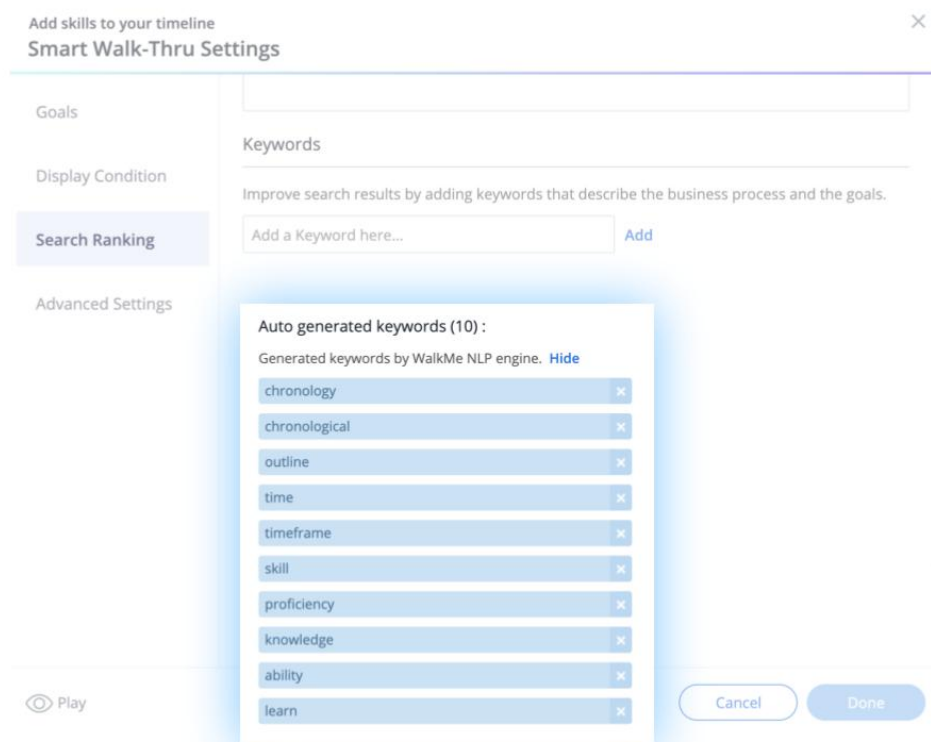


# Auto-Generated Keywords (AI Search)

## Brief Overview

'Auto-generated keywords' is an algorithm that automatically generates keywords from the names of Smart Walk-Thrus, Resources and Shuttles. Keywords are generated using Natural Language Processing (NLP). In addition to auto-generated keywords based on the NLP engine, keywords are also added from the system learning from user interactions. Successful user searches and the selected results are analyzed and added to the keyword list.

It helps users find what they need when they search for items in the WalkMe menu.



**Watch this video to learn more about auto-generated keywords**





## View the Auto-generated Keywords

1. Create or rename a Smart Walk-Thru, Resource, or Shuttle
2. Save the item and close the item's page to return to the editor's main page (in order to refresh the item)
3. Reopen the item and go to the settings:
  - **Smart Walk-Thru**
    - Hover over the three dots to the right of the Smart Walk-Thru name
    - Click **Settings**
    - Click **Search Ranking**
    - Click **Show** to view the generated keywords

Add skills to your timeline ×

### Smart Walk-Thru Settings

Goals  
Display Condition  
**Search Ranking**  
Advanced Settings

#### Description & Keywords <sup>?</sup>

##### Description

Add a description that will appear in the widget menu.

This helps you budget time for working on this skill

##### Keywords

Improve search results by adding keywords that describe the business process and the goals.

Add a Keyword here... [Add](#)

**Auto generated keywords (10) :**

Generated keywords by WalkMe NLP engine. [Show](#)

Play
Cancel
Done

#### ▪ Resource

- Click the Resource to open it from the list view
- Scroll to the bottom and click **Show** to view the generated keywords

#### Shuttle

- Click the Shuttle to open it from the list view
- Scroll to the bottom and click **Show** to view the generated keywords

4. Delete any non-relevant keywords or add more manually using the **Keywords** section above

## Limitations

- Only works automatically for new or modified items and not for existing ones
- Auto-generated keywords are currently available for English only

## Troubleshooting

1. Doesn't have auto keywords for a specific Smart Walk-Thru, Shuttle or Resource:
  - Resave (do a blank change)
  - Wait 10 seconds
  - Refresh the Editor
2. Keywords are not relevant
  - Remove them manually from the list
3. Search returns non-relevant items
  - Check the auto-generated keywords and delete any irrelevant ones