

# CSS for Classic ShoutOuts

## Brief Overview

Cascading Style Sheets (CSS) allows you to apply advanced customization to Classic ShoutOuts including elements such as the font, background, and border.

CSS can be used to customize ShoutOut:

- Action and Close buttons
- Text Header and Ribbon
- Text
- “X” button

To learn more about using the new Visual Editor for ShoutOuts without the need for CSS, read the [ShoutOuts: Getting Started Guide](#).

## How It Works

Cascading Style Sheets (CSS) is a style sheet language used for describing the formatting of a document written in a markup language. When writing CSS, you will need to refer to the different components (technically known as elements) of the Classic ShoutOut. When typing into the Custom CSS window, WalkMe displays autocomplete options for selectors, properties, and values. CSS can be added locally via the Rich Text Editor, or globally, from the *Customize* menu in the Admin Bar.

## Settings Breakdown

### Configuring Balloon Components

Each ShoutOut includes a number of components (elements) that can be customized with CSS. For example, you can target the title section of a ShoutOut by using this class: `.wm-title` (**see below for a full list of classes**).

### Global Versus Local Rules

CSS can be applied globally or locally. Local CSS overrides all other design and can be applied from the Rich Text Editor in a Classic ShoutOut’s *Interaction* menu:

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ShoutOut Options

Quick Actions

Interaction

Engagement

Appearance

Goals

Click on a preview item to edit

Change Design | Edit HTML/CSS

Size | **B** *I* U A | | | | | | | |

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Enter Text Here

Gimme! Close

Main Color:

Background:

Action Buttons Enablement

☒ Enable Action Button
 ☒ Enable Close Button

Play

Cancel

Save

Global CSS can be added in the *Customize* menu:



Using the local CSS editor (Rich Text Editor) makes it easy to customize a single ShoutOut. If you are customizing a single ShoutOut on the global level, you must enter the ShoutOut's ID\* before the class that identifies the balloon section (i.e., on the local level: `.wm-title`; on the global level: `#wm-shoutout-XXXXX .wm-title`).

**\*Pro-Tip:** Each ShoutOut has a unique ID number, located in the Engagement menu as the last five digits of the Permalink:

Insert the last five digits of your permalink into the class when making local CSS rules on the global

level.

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ShoutOut Options

Quick Actions

X

Interaction

Engagement

Appearance

Goals

☒ Auto Play
   
☐ Play according to a rule [Create an Auto Play Rule](#)

**Replay settings**
  

Once a Day

**Cancel Auto Play once the user clicks:**
  
☒ Action Button
   
☒ Close Button
   
☒ "X" Button

**Launchers**
  

Launchers create a strong call to action on difficult pages or complicated tasks. Add one now to create dynamic engagement.

**Permalink**
  

Engage audiences via email, newsletters & social media by using this permalink.

<http://www.yourdomain.com/yourpage?walkme=14-141055>

Play

Cancel

Save

## Using !important

By default, the WalkMe theme design overrides any other design changes to a balloon or app. In order for CSS to be applied, the CSS rule must contain “!important” to ensure that it overrides the default styling.

For example:

```
#wm-shoutout-XXXXX .wm-title {color: #000 !important;
}
```

## Configurable Components

	DIV	EDITABLE FEATURES
1	.wm-outer-div	This element is the ShoutOut ribbon. You'll be able to edit: <ul style="list-style-type: none"> <li>• Display</li> <li>• Background</li> </ul>
2	.wm-ribbon	This element is the ShoutOut ribbon. You'll be able to edit: <ul style="list-style-type: none"> <li>• display</li> <li>• background-color</li> <li>• border-color</li> </ul>
3	.wm-title	This element is the ShoutOut Header. You'll be able to edit: <ul style="list-style-type: none"> <li>• text-align</li> <li>• font-color</li> <li>• font-size</li> <li>• font-family</li> <li>• padding</li> <li>• margin</li> </ul>
4	.wm-template-text	This element is the ShoutOut Text. You'll be able to edit: <ul style="list-style-type: none"> <li>• text-align</li> <li>• font-color</li> <li>• font-size</li> <li>• font-family</li> <li>• padding</li> <li>• margin</li> </ul>
5	.wm-blue-btn	This element is the Action button. You'll be able to edit: <ul style="list-style-type: none"> <li>• font-color</li> <li>• font-size</li> <li>• font-family</li> <li>• width</li> <li>• height</li> <li>• background</li> <li>• border-radius border-bottom</li> <li>• color</li> </ul>

6	.wm-close-link	<p>This element is the Close button. You'll be able to edit:</p> <ul style="list-style-type: none"> <li>• font-color</li> <li>• font-size</li> <li>• font-family</li> <li>• width</li> <li>• height</li> <li>• background</li> <li>• border-radius</li> </ul>
7	.walkme-x-button	<p>This element is the "X" button. You'll be able to edit:</p> <ul style="list-style-type: none"> <li>• font-color</li> <li>• font-size</li> <li>• font-family</li> <li>• margin</li> </ul>

## Common CSS Customizations

### Changing ShoutOut Ribbon Color Using CSS

#### *Main Template*

##### Center ShoutOut Ribbon

```
#wm-shoutout-XXXXX .wm-main-ribbon.wm-template-main-bg,
.wm-ribbon-edge.left.wm-template-main-bg, .wm-ribbon-edge.right.wm-template-main-bg {
background-color: #XXXXXX !important;
}
```

##### Left End of ShoutOut Ribbon

```
#wm-shoutout-XXXXX .wm-ribbon-triangle.left.top.wm-main-border-right-color, .wm-ribbon-
ripple.left.wm-main-border-right-color {
border-color: transparent #XXXXXX transparent transparent !important;
}
```

```
#wm-shoutout-XXXXX .wm-main-border-bottom-color {
border-color: transparent transparent #XXXXXX !important;
}
```

##### Right End of ShoutOut Ribbon

```
#wm-shoutout-XXXXX .wm-ribbon-triangle.right.top.wm-main-border-top-color, .wm-ribbon-
ripple.right.wm-main-border-top-color.wm-main-border-left-color { border-color: #XXXXXX
transparent transparent !important;
```

```
}
```

```
#wm-shoutout-XXXXX .wm-ribbon-triangle.right.bottom.wm-main-border-left-color { border-color: transparent transparent transparent #XXXXXX !important; }
```

### *Trapezoid Template*

```
#wm-shoutout-XXXXX .wm-trapezoid {  
border-top: 40px solid #XXXXXX !important;  
}
```

```
#wm-shoutout-XXXXX .wm-main-border-bottom-color {  
border-color: transparent transparent #XXXXXX !important;  
}
```

### *Square Template*

```
#wm-shoutout-XXXXX .wm-icon-square {  
border-color: #XXXXXX !important;  
}
```