

CSS for Surveys

Brief Overview

Cascading Style Sheets (CSS) allows you to apply advanced customization to surveys including elements such as the font, background, and border.

CSS can be used to customize WalkMe Surveys and NPS Surveys:

- Action and close buttons
- Text for title
- Text
- "X" button

[Surveys](#)

How It Works

Cascading Style Sheets (CSS) is a style sheet language used for describing the formatting of a document written in a markup language. When writing CSS, you will need to refer to the different components (technically known as elements) of the survey. When typing into the Custom CSS window, WalkMe displays autocomplete options for selectors, properties, and values.

[CSS](#)

Settings Breakdown

Configuring Balloon Components

Each survey includes a number of components, or elements, that can be customized with CSS.

For example, you can target the title section of a survey by using this class:

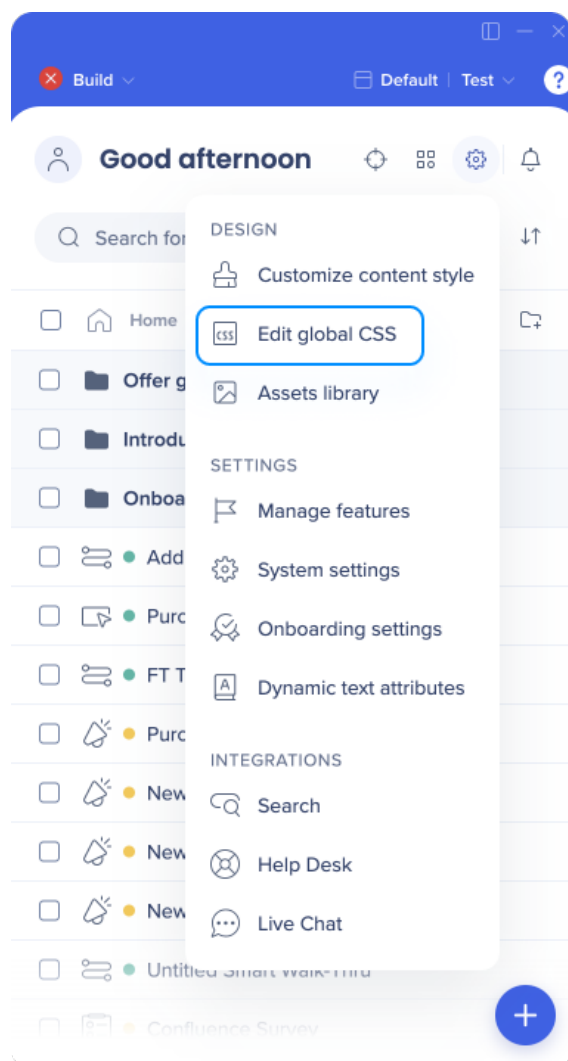
- .wm-survey-title

See below for a full list of classes.

Global Rules

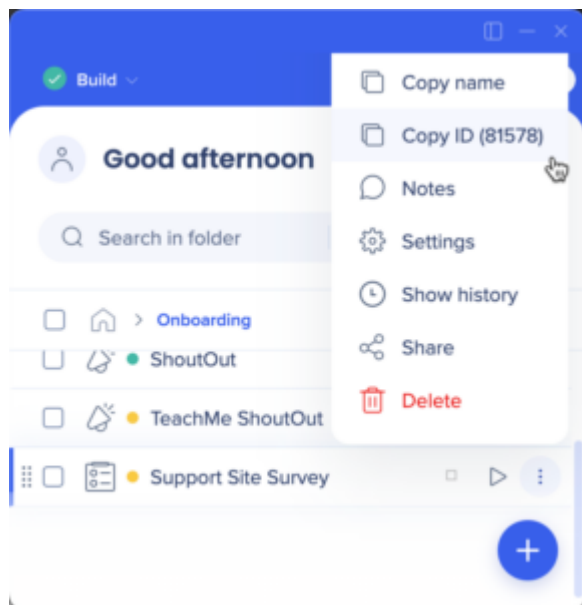
Global CSS can be accessed from the editor.

1. Open the **Settings** menu in the editor
2. Click **Edit global CSS**



Survey ID

1. Hover over the survey in the editor
2. Click the **Options** menu
3. Click **Copy ID**



Tip

You will replace the **XXXXXX** in the CSS with the Survey ID.

Using !important

By default, the WalkMe theme design overrides any other design changes to a balloon or app.

In order for CSS to be applied, the CSS rule must contain “!important” to ensure that it overrides the default styling.

For example:

```
#walkme-survey-balloon-37897 .walkme-survey-title {
color: #000 !important;
}
```

Configurable Survey Components

DIV	Editable Features
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#walkme-survey-balloon-XXXXX	The main survey components, including: • Display • Background • Positioning on the screen • Z-index • Width • Height
.walkme-survey-title	Survey title, including the following: • Text alignment • Font color • Font size • Font family • Padding • Margin
.walkme-survey-question-title	Survey question(s), including: • Text alignment • Font color • Font size • Font family • Padding • Margin
#walkme-survey-answer-text-XXXXXX	Survey answers, including: • Text alignment • Font color • Font size • Font family • Padding • Margin
#walkme-survey-answer-radiobutton-XXXXX	Survey answer radio buttons, including: • Positioning • Width • Height • Background • Border radius • Border bottom • Color
.walkme-click-and-hover.walkme-custom-balloon-close-button.walkme-action-close.walkme-inspect-ignore	Survey "Close" button, including: • Font color • Font size • Font family • Width • Height • Background • Border radius
.walkme-custom-balloon-content-wrapper	General survey content and text, including: • Font color • Font size • Font family • Background color

Configurable NPS Survey Components

DIV	Editable Features
.walkme-survey-question-nps-answers	All NPS survey answers (typically from 0-10), including: • Display • Background • Positioning

.walkme-survey-nps-answer selected .walkme-survey-answer-label-nps-radiobutton	The selected NPS answer, including: • Background color • Border color
• .walkme-survey-low-score-div span • walkme-survey-high-score-div span	High and low score labels, including: • Text alignment • Font color • Font size • Font family • Padding • Margin
.walkme-custom-side-border	Survey side border, including: • Background color • Display

Common Survey CSS Customizations

Change the font size of survey title

```
#walkme-survey-id-XXXXXX .walkme-survey-title {
    font-size: XXpx !important;
}
```

Change the color of survey sidebar and submit button

```
#walkme-survey-balloon-XXXXXX .walkme-custom-side-border{
    background-color: #XXXXXX !important;
}

#walkme-survey-balloon-XXXXXX .walkme-custom-balloon-submit-button{
background-color: #XXXXXX !important;
}
```

Change or fix the margin of NPS choices (1-10)

```
#walkme-survey-question-nps-answers-XXXX .walkme-survey-nps-answer {
    margin: XXpx !important;
```

```
}
```

Change the font style of survey questions

```
#walkme-survey-balloon-XXXXX .walkme-custom-balloon-content {  
    font-family: (font here) !important;  
}
```

Change the color of NPS survey answers

```
.walkme-survey-question-nps-answers.selected .walkme-survey-nps-answer.selected label {  
    background: XXX !important;  
    border-color: XXX !important;  
}
```

Change the color of NPS survey answers when hovering

```
.walkme-survey-answer-label-nps-radiobutton.walkme-survey-answer-label-nps-radiobutton-  
unchecked: hover {  
    background: XXX !important;  
    border-color: XXX !important;  
}
```

Change the width of survey question

```
#walkme-survey-balloon-XXXXXX {  
    width: 650px !important;  
    height: auto !important;  
}
```

Change the width of NPS survey question

```
#walkme-survey-balloon-XXXXXX .walkme-custom-balloon-mid-div {  
    width: 650px !important;
```

```
position: fixed !important;  
top: 50% !important;  
left: 50% !important;  
transform: translate(-50%,-50%) !important;  
}
```