

Enabling Scripts for SAP

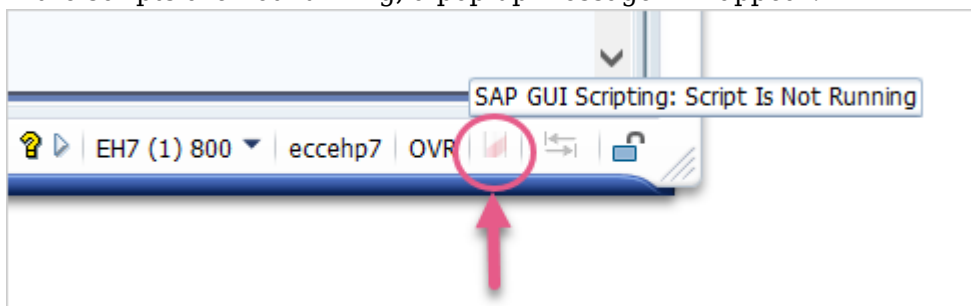
Brief Overview

WalkMe Desktop uses SAP scripts to access and play guidance content on the SAP environment.

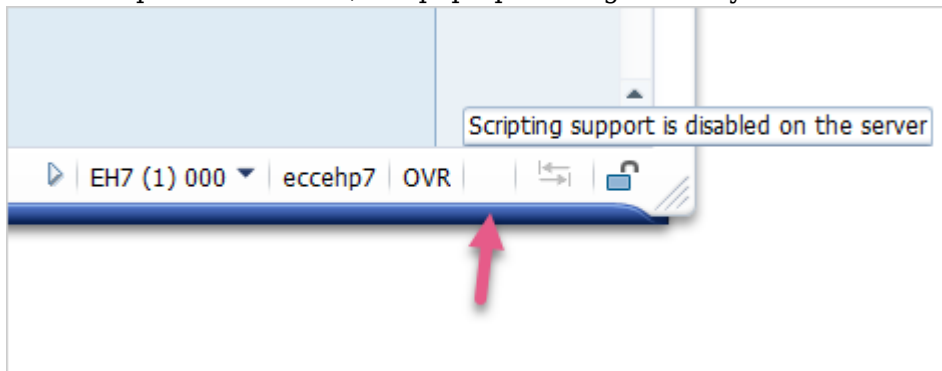
These scripts need to be enabled from the **client-side** and from the **server-side** in order for WalkMe to work.

How to Check if Scripts are Enabled

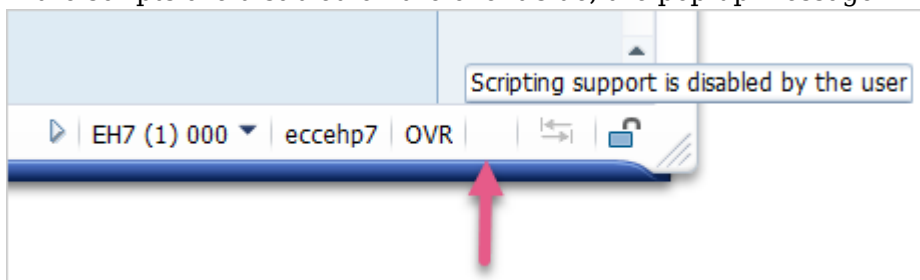
1. Hover over the icon (highlighted below) or the area where it is supposed to appear
2. If the scripts are not running, a pop-up message will appear:



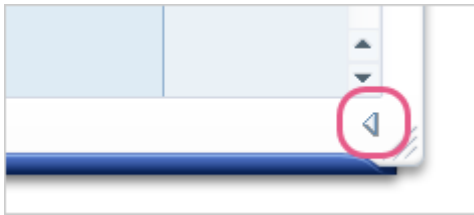
3. If the scripts are disabled, the pop-up message will say:



4. If the scripts are disabled on the client side, the pop-up message will say:



If you don't see any of the icons, click on the triangle to expand the icons bar:

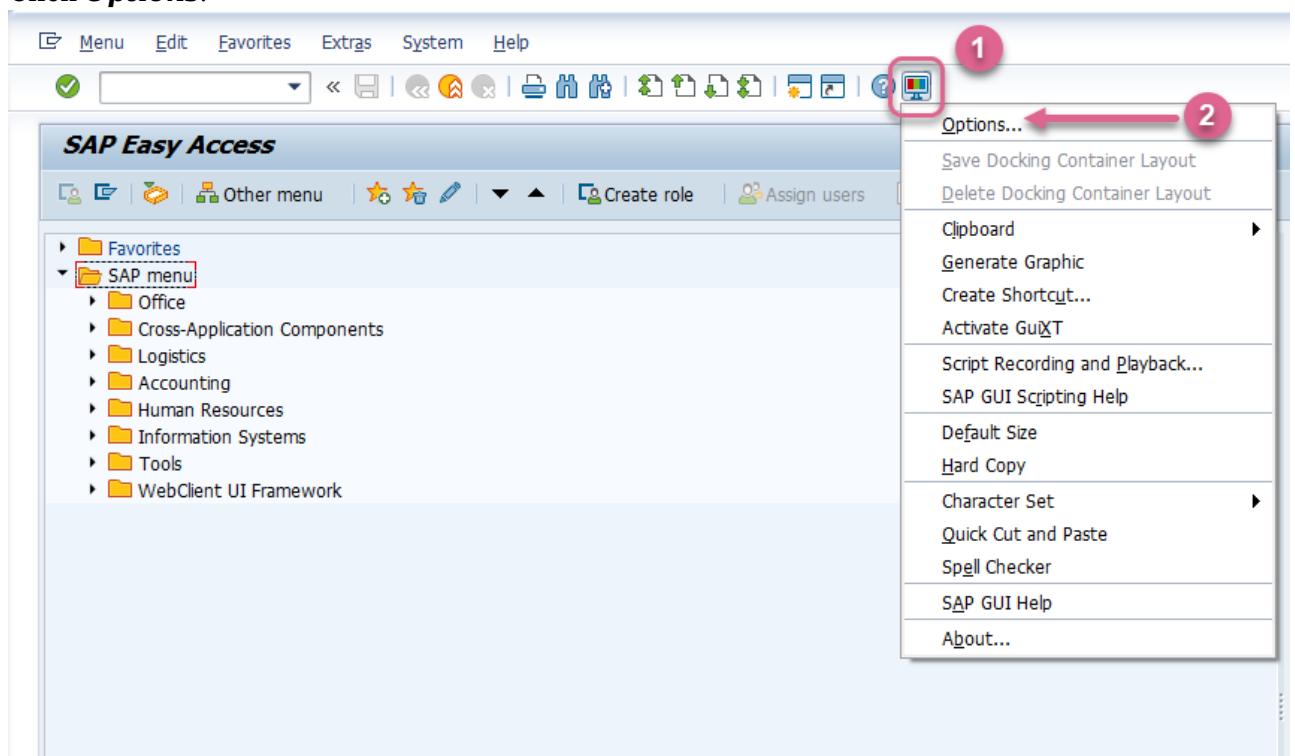


Enabling Scripts on the Client Side

Scripts need to be enabled on the client-side (end user). When deploying, this can be done by the SAP admin.

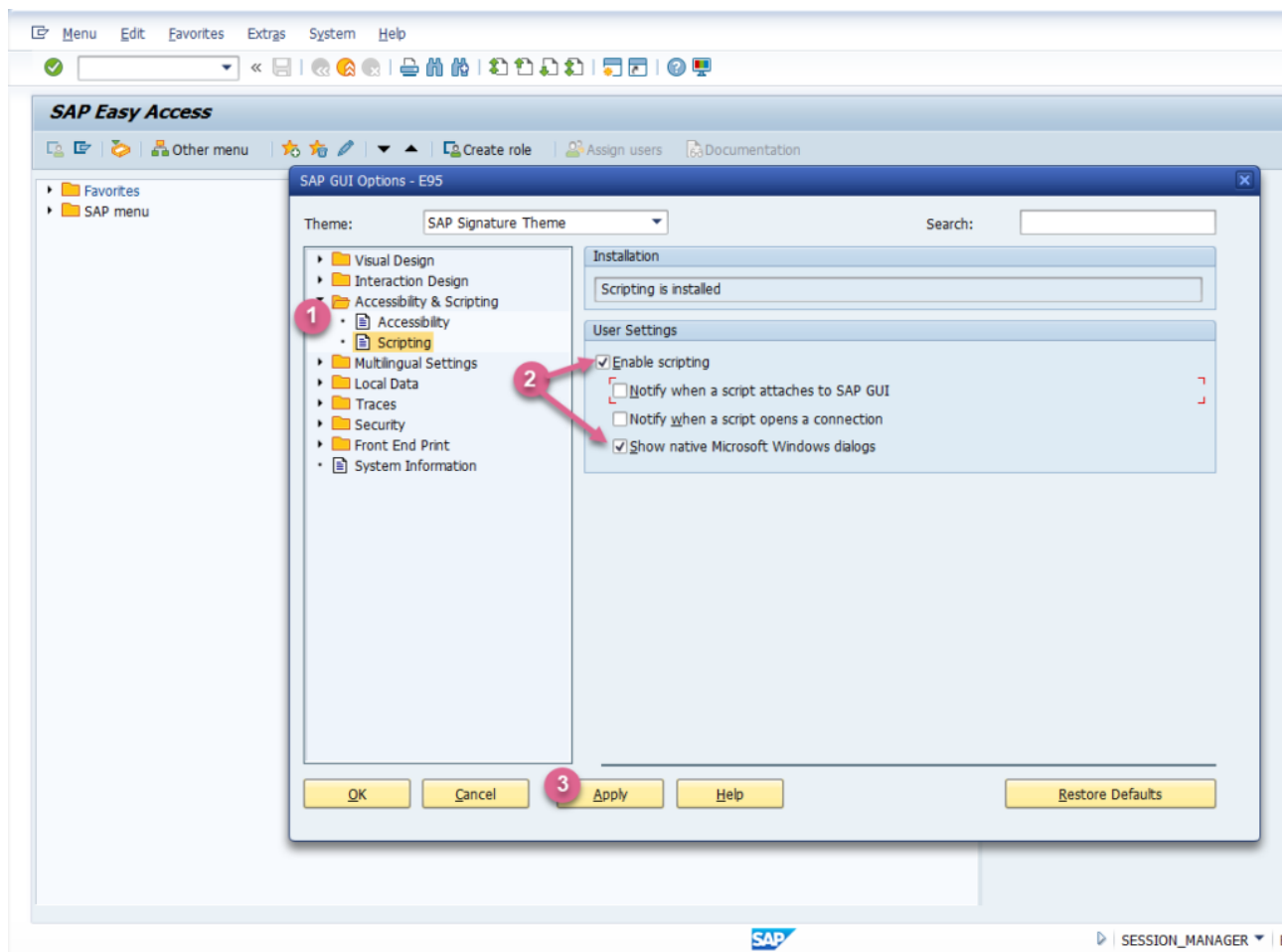
To access the menu:

1. Click the **Settings** Icon in the top right corner
2. Click **Options**:



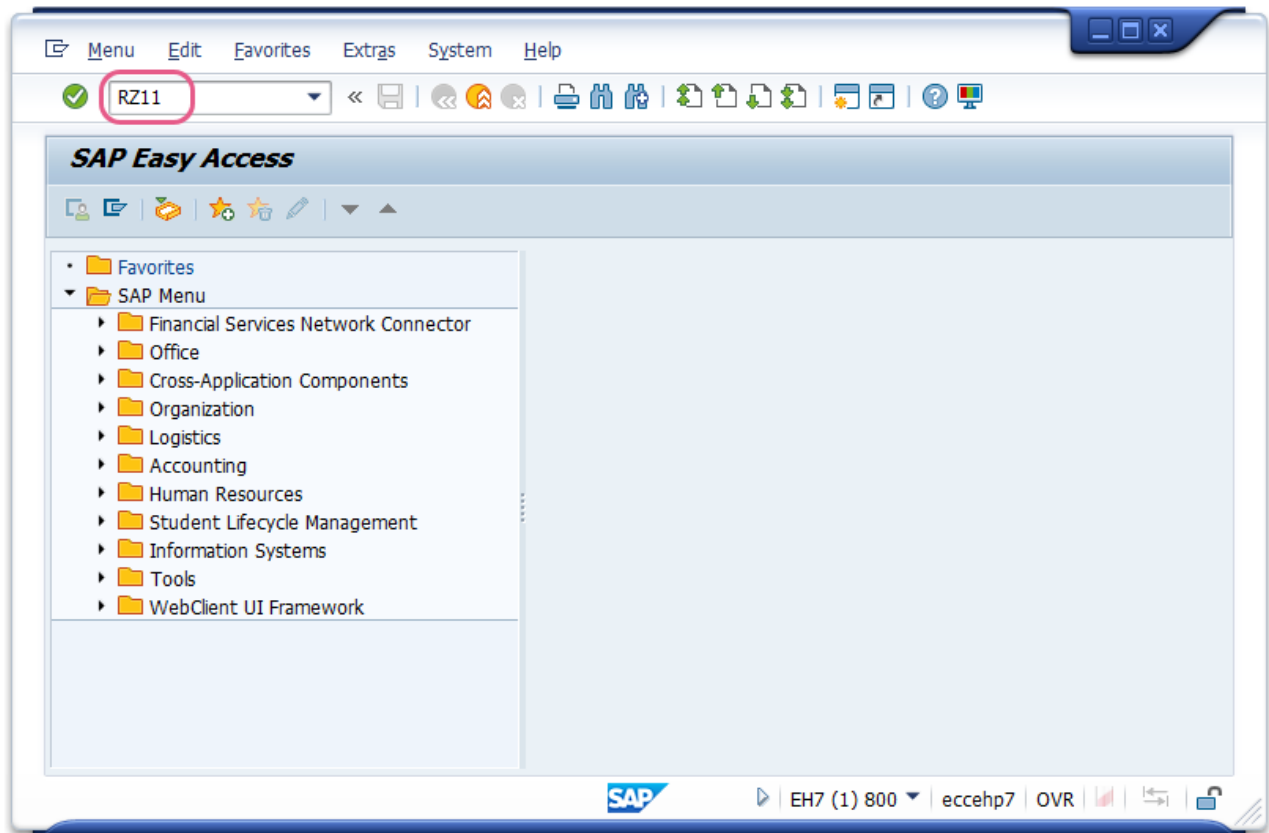
To enable scripts:

1. Select **Scripting** under the **Accessibility & scripting** folder
2. Select **Enable scripting**, and **Show native Microsoft Windows dialogs** checkbox
3. Click **Apply**

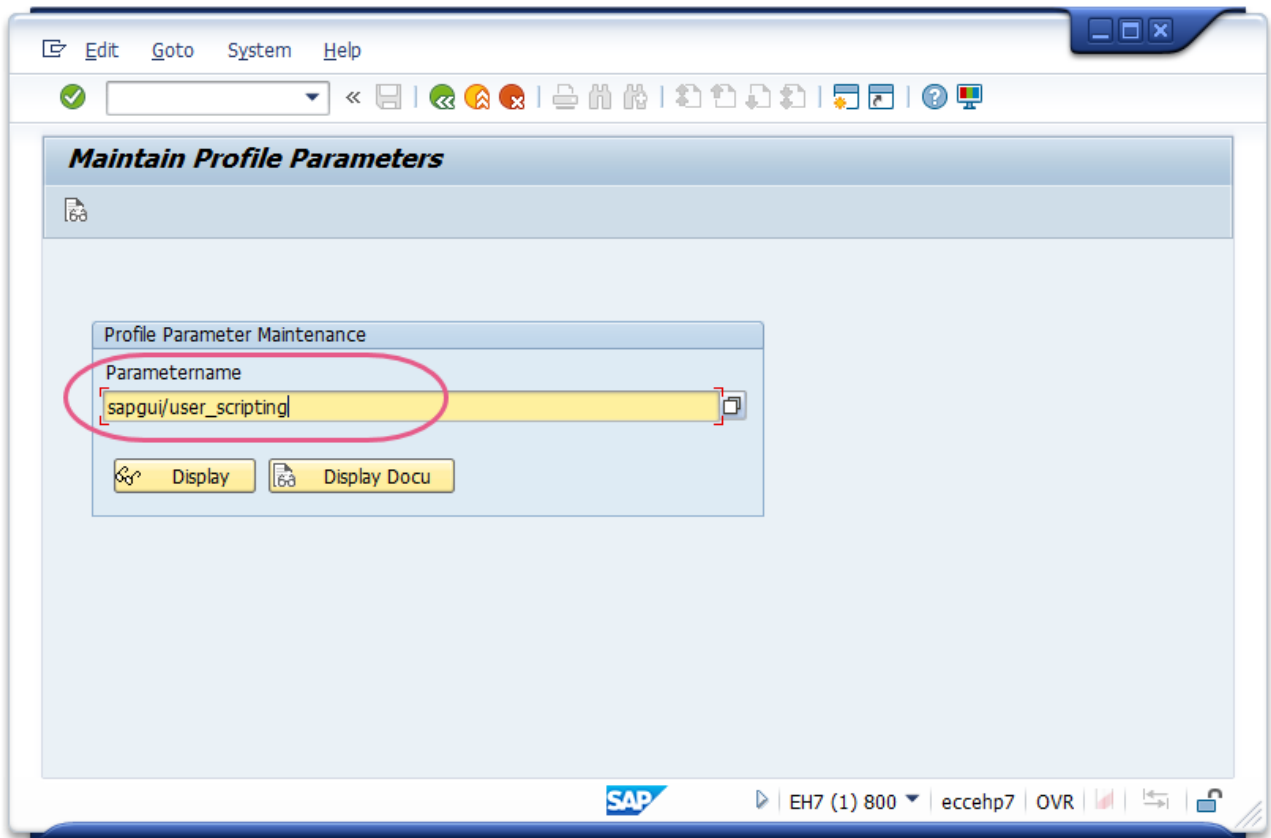


Enabling SAP GUI Scripting on the Server Side

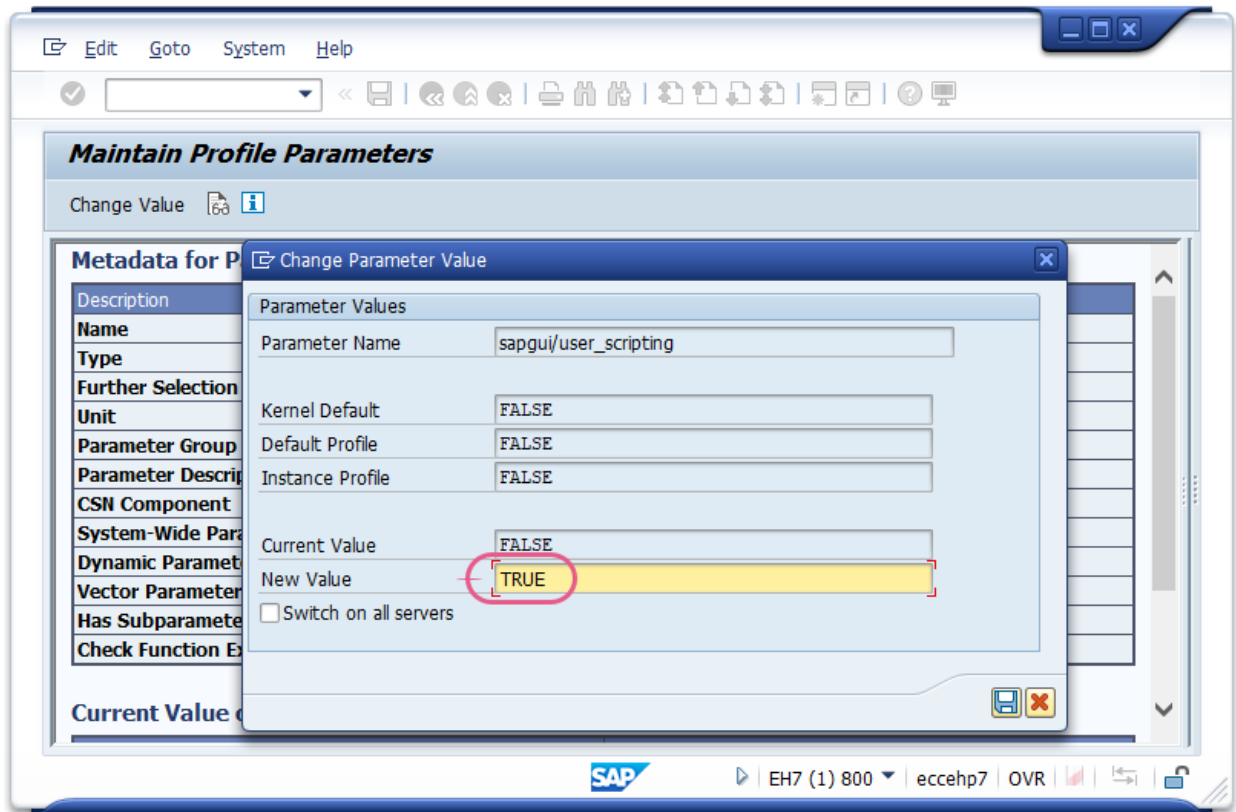
1. Launch `saplogon.exe`, log in to your SAP server using your credentials – The **SAP Easy Access** window opens
2. Run transaction RZ11:



3. Specify the parameter name `sapgui/user_scripting` and press **Enter** on the keyboard or **Display** in the SAP interface:



4. In the **Display Profile Parameter Attributes** window, press the **Change Value** button on the toolbar and set the **New Value** of sapgui/user_scripting to TRUE



5. Repeat Steps 3-4, with a **FALSE** value for the following parameters:
sapgui/user_scripting_force_notification, *sapgui/user_scripting_set_readonly* and *sapgui/user_scripting_disable_recording*.
6. Log off and back on again to see the change into effect, as it does not apply to sessions that are currently running.

Note:

The status bar message "Parameter name is unknown" refers to the fact that the **sapgui/user_scripting** parameter cannot be changed using this transaction because a SAP server package is missing. Install the missing package, and try again.