

EU Data Center Supported Features

WalkMe offers Data Centers based in the United States and in the European Union for different use cases. Not all WalkMe apps and app features are available on the EU Data Center.

Below you can find a chart with many of the most used WalkMe items and their EU Data Center support status. For a full understanding of all of the differences, or if you have any questions, please reach out to your Customer Success Manager or [contact Support](#).

The location of your account does not always correspond with your Data Center. If you are unsure where your data is being stored please consult your Account Manager. [Learn more about the data WalkMe collects](#).

App Name / Feature	EU Data Center Support	Notes
Editor	Yes	
TeachMe	Yes	
WalkMe Share	Yes	
ActionBot	Yes	
Mobile Web	Yes	
Workstation	Yes	
Desktop	Yes	
Insights Sessions Playback	No	
Insights Digital Experience Analytics (DXA)	Yes	
Insights Engaged Elements	Yes	
Insights Session Stream	Yes	
Insights Favorite Views	Yes	
Insights Filters	Yes	

Insights Funnels	Yes	
Insights Reports	Yes	
Insights Tracked Events	Yes	
Tracked Events Dashboard	Yes	
Business Productivity Dashboard	Yes	Currently in Closed Beta
Performance Dashboard	No	
Systems Overview	Yes	
Integration Center	Yes	
Multi-System Administration (formerly known as Enterprise Accounts)	Yes	All associated accounts must be in the same region
Master Extension	Yes	All associated accounts must be in the same region
DAP Admin Center	Yes	
Activity Log	Yes	
Solutions Gallery	Yes	
Solution Accelerators	Partial	Workday, Salesforce Lightning, Dynamics and SuccessFactors are supported
Element Repository	Partial	Not supported for Oracle HCM and Microsoft Dynamics CRM
Community	Yes	
WalkMe Shield	Yes	
UI Intelligence	Yes	