# Expired IDP Indication

Brief Overview

If a customer is intending to switch IDP providers or has an expired IDP, they can connect a new IDP to Workstation via the WalkMe Admin Center.

Users *must* logout and login again via the new IDP or Workstation will still leverage information coming from the old IDP. This may cause the following issues:

- Integration data would still work (Search / Homepage Widgets etc.)
- New IDP based segmentation / rules coming from the Editor will not be evaluated correctly
- Communication Center audiences targeting and tracking will not work correctly

To ensure that users logout and login again via the new IDP, a re-login CTA will appear in case a new IDP provider is recognized and will lead users to the sign-in screen.
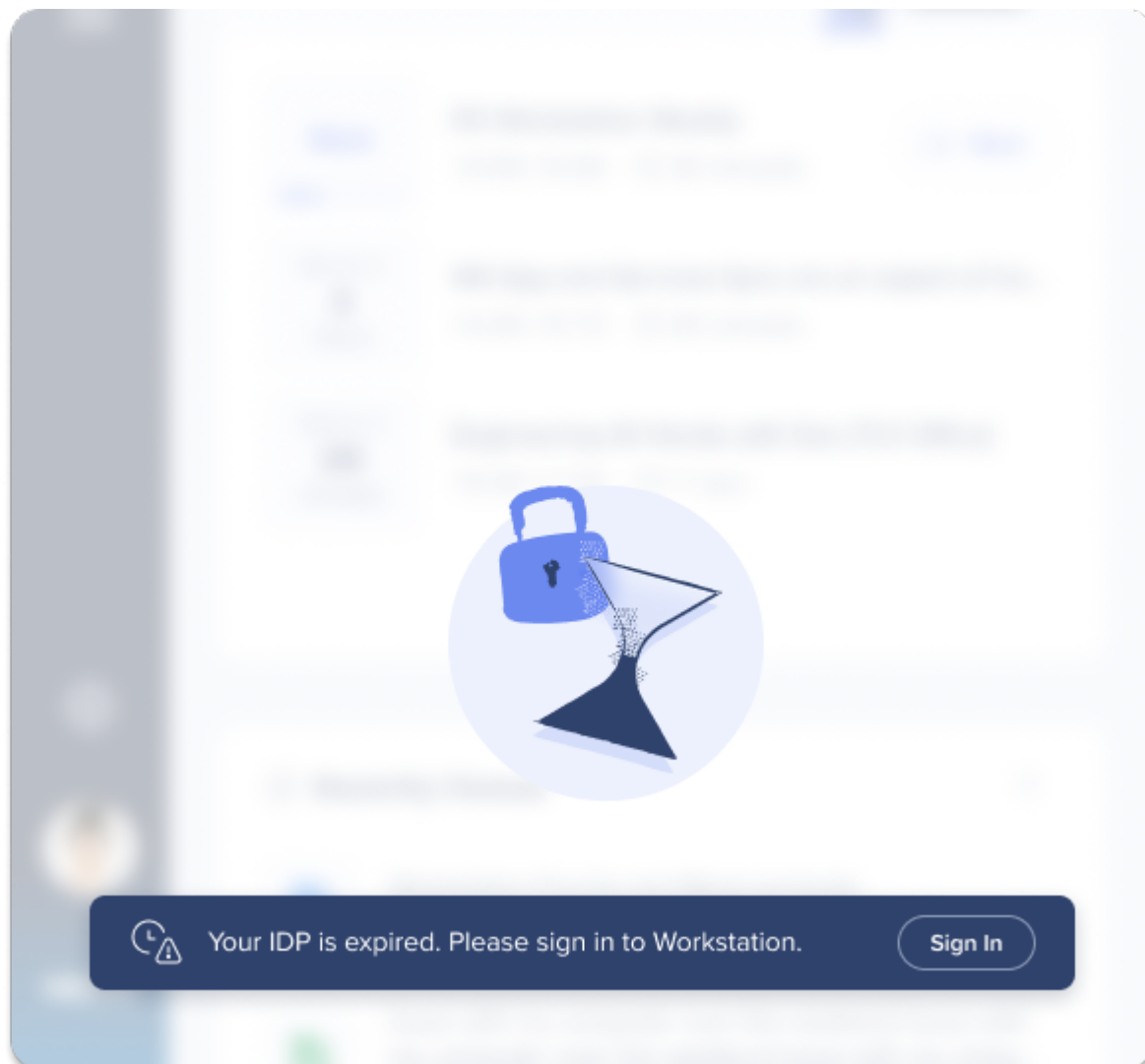
Create a New IDP

IDP is mandatory in order to use Workstation. Organizations are able to configure their IDP in the Console Settings.

If a customer would like to replace their IDP, it means that users will need to re-login to Workstation. To ensure customers re-login, a CTA will appear indicating to customers that they must sign in to Workstation again, and a button will take them to the Sign-In screen.