

How to Change the ActionBot Custom Style (CSS)

Brief Overview

The following how-to article explains how the ActionBot's appearance can be changed using CSS.

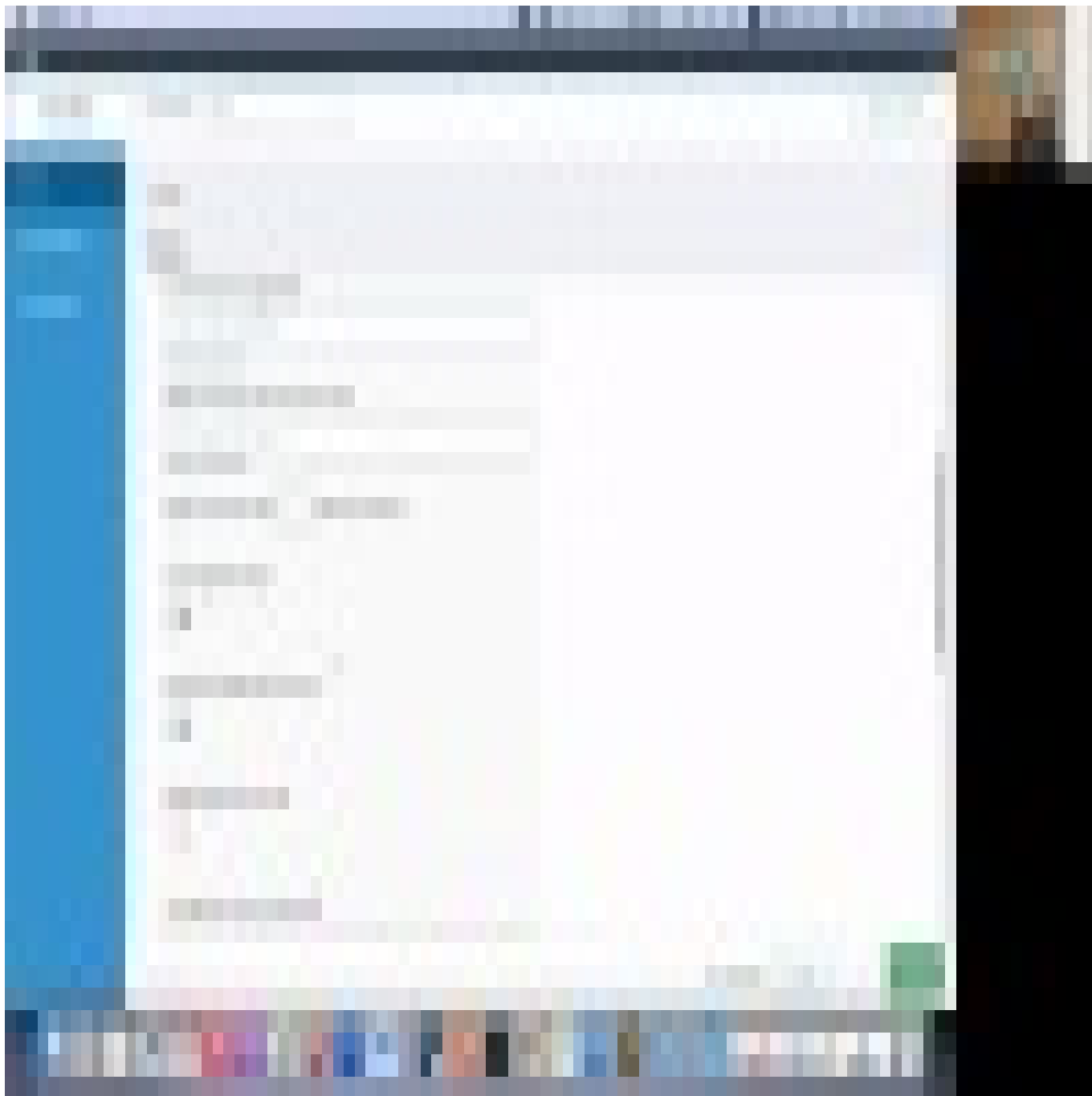
Before changing the CSS

If you plan to add your own logo and bot icons, we recommend uploading them to the [Asset Library](#) first.

1. Upload all files to the **Asset Library**
2. Copy the **ID**
3. Save the **copied IDs somewhere so you can add them to the CSS later**

Video Tutorial

Check out this video for a quick tutorial on ActionBot CSS.



ActionBot Styling Using CSS

To change the look and feel of the ActionBot,

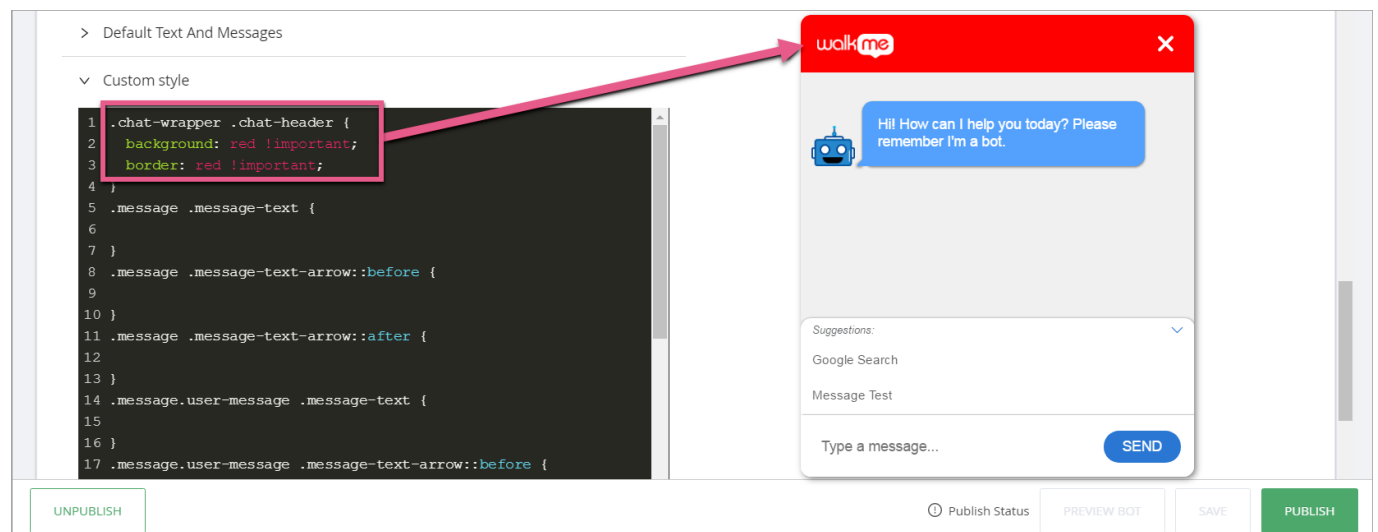
1. Go to the **Editor**
2. Open **ActionBot** (All Items → ActionBot)
3. Go the **Bot**
4. Click **Customize the Look and Feel of Your Bot**
5. Click **Advanced Customizations** to open the CSS Editor

Changing the chat dialog box header color

CSS Selector: ***.chat-wrapper .chat-header***

CSS Example:

```
.chat-wrapper .chat-header {  
  
background: red !important;  
border: red !important;  
  
}
```

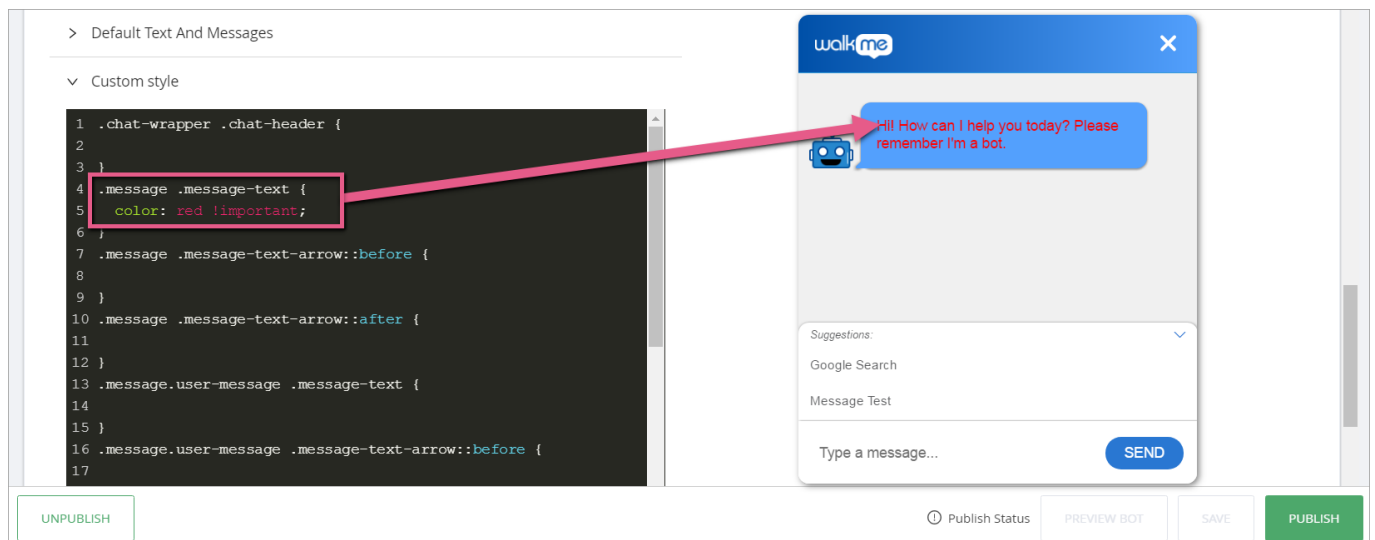


Changing the dialog message text color

CSS Selector: ***.message .message-text***

CSS Example:

```
.message .message-text {
color: red !important;
}
```



Changing the message bubble background color

CSS Selectors:

- ***.message .message-text***
- ***.message .message-text-arrow::before***
- ***.message .message-text-arrow::after***
- ***.message.user-message .message-text***
- ***.message.user-message .message-text-arrow::before***
- ***.message.user-message .message-text-arrow::after***

CSS Example:

```
.message .message-text {
background: red !important;
}

.message .message-text-arrow::before {
background: red !important;
```

```
}

.message .message-text-arrow::after {

background: red !important;

}
```

To change the user's message:

```
.message.user-message .message-text {

background: red !important;

}

.message.user-message .message-text-arrow::before {

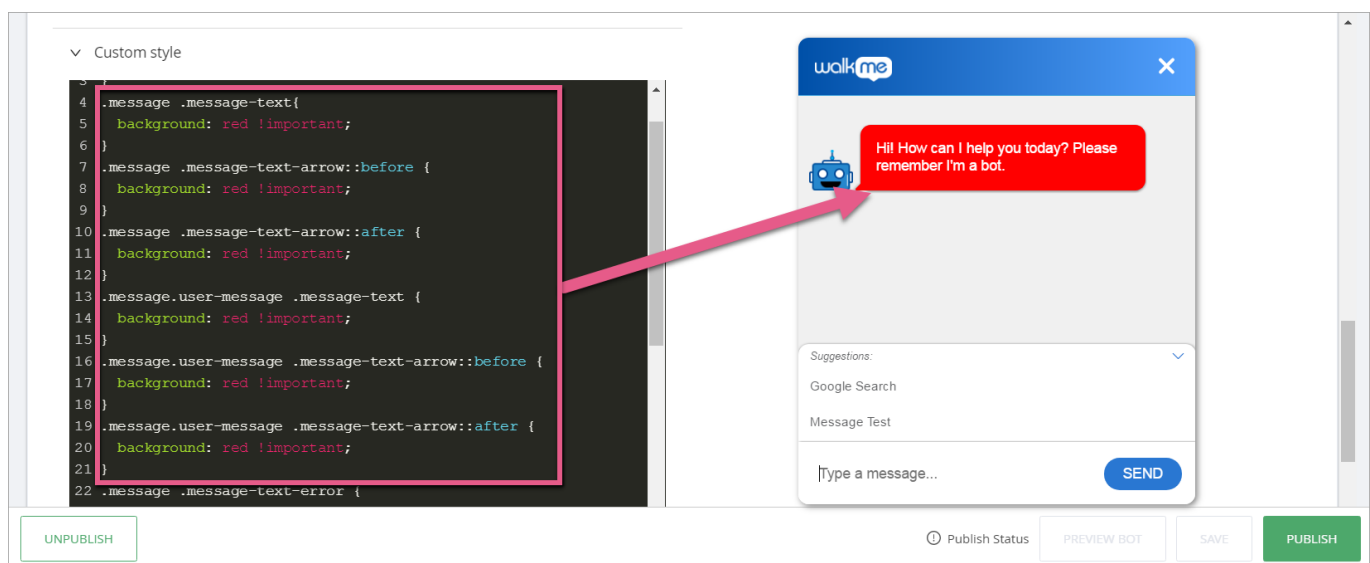
background: red !important;

}

.message.user-message .message-text-arrow::after {

background: red !important;

}
```



Custom style

```

3
4 .message .message-text {
5   background: red !important;
6 }
7 .message .message-text-arrow::before {
8   background: red !important;
9 }
10 .message .message-text-arrow::after {
11   background: red !important;
12 }
13 .message.user-message .message-text {
14   background: red !important;
15 }
16 .message.user-message .message-text-arrow::before {
17   background: red !important;
18 }
19 .message.user-message .message-text-arrow::after {
20   background: red !important;
21 }
22 .message .message-text-error {

```

UNPUBLISH

Publish Status PREVIEW BOT SAVE PUBLISH

Removing the Shadow of the messages

To **remove the shadow** behind the message box add the following line in the statements:

- `.message .message-text`
- `message .message-text-arrow::before`
- `.message .message-text-arrow::after`

CSS Example:

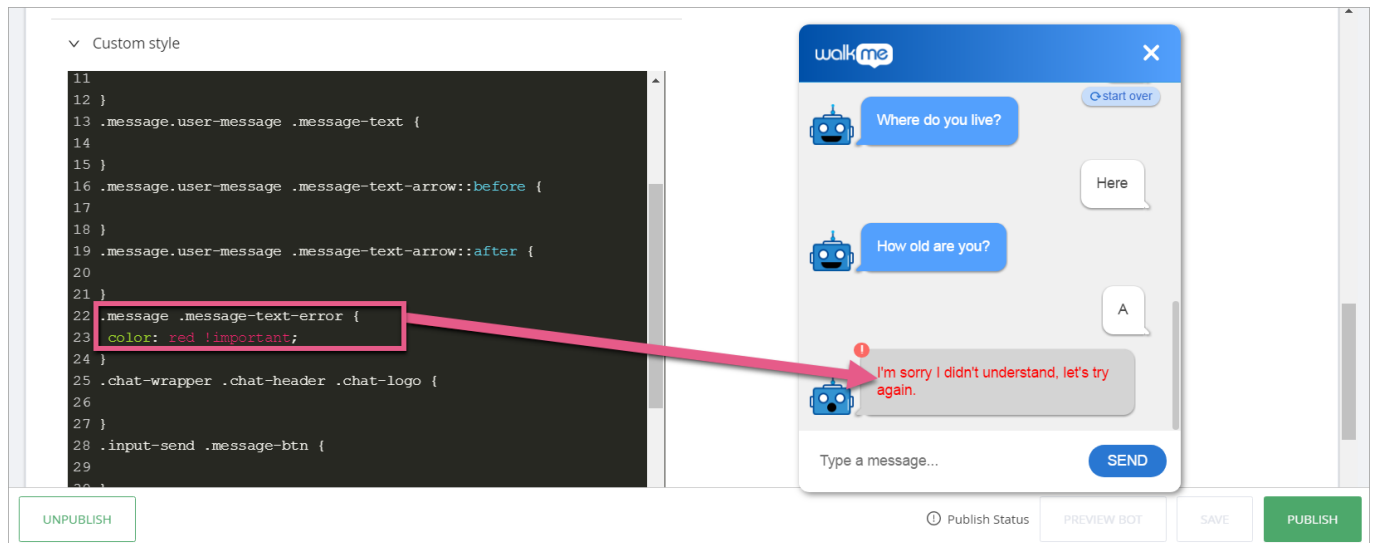
```
.message .message-text {  
  
box-shadow: 0 0px 0px 0 rgba(0,0,0,0) !important;  
  
}  
  
.message .message-text-arrow::before {  
  
box-shadow: 0 0px 0px 0 rgba(0,0,0,0) !important;  
  
}  
  
.message .message-text-arrow::after {  
  
box-shadow: 0 0px 0px 0 rgba(0,0,0,0) !important;  
  
}
```

Changing the error message text color

CSS Selector: **`.message .message-text-error`**

CSS Example:

```
.message .message-text-error {  
  
color: red !important;  
  
}
```



Changing the header logo

CSS Selector: ***.chat-wrapper .chat-header .chat-logo***

CSS Example:

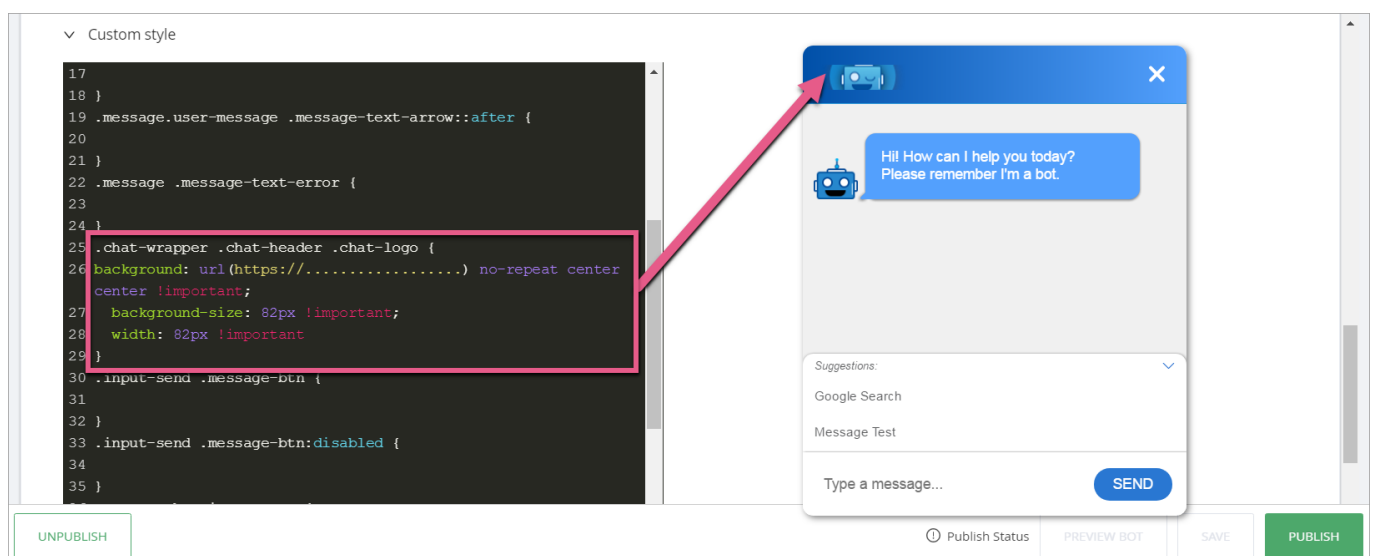
```
.chat-wrapper .chat-header .chat-logo {
```

```
background: url(https://.....image...) no-repeat center center !important;
```

```
background-size: 82px !important;
```

```
width: 82px !important
```

```
}
```



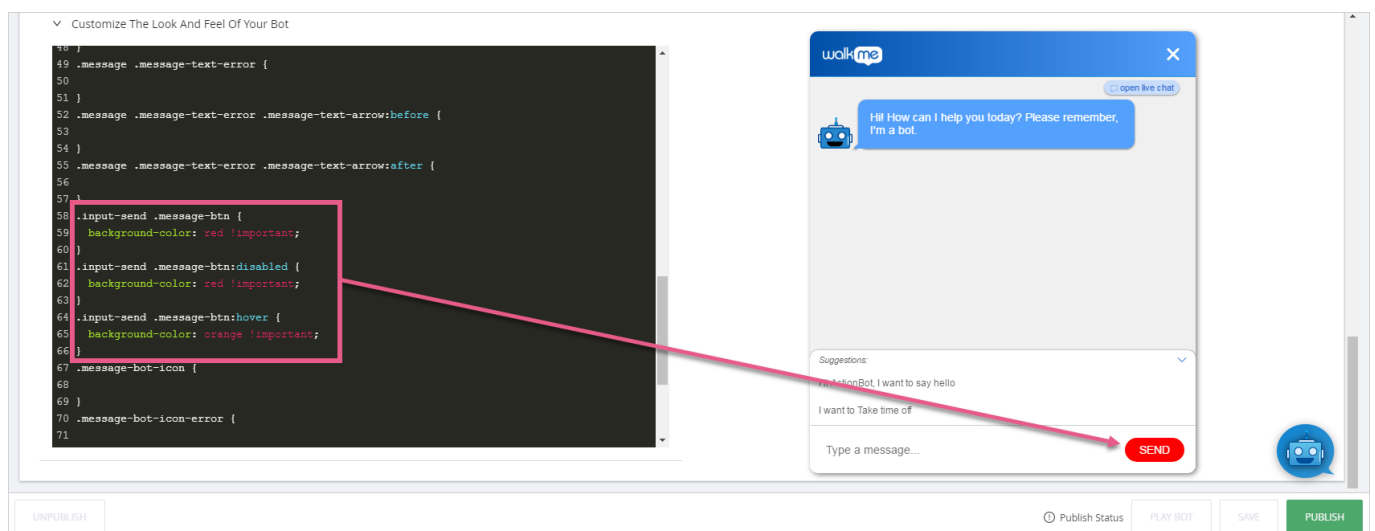
Changing the *SEND* button color

CSS Selectors:

- ***.input-send .message-btn***
- ***.input-send .message-btn:disabled***
- ***.input-send .message-btn:hover***

CSS Example:

```
.input-send .message-btn {  
background-color: red !important;  
}  
  
.input-send .message-btn:disabled {  
background-color: red !important;  
}  
  
.input-send .message-btn:hover {  
background-color: orange !important;  
}
```



The screenshot displays the Walkme customization interface. On the left, a code editor titled 'Customize The Look And Feel Of Your Bot' shows CSS code for the 'SEND' button. A red box highlights the following code:

```
.input-send .message-btn {  
background-color: red !important;  
}  
.input-send .message-btn:disabled {  
background-color: red !important;  
}  
.input-send .message-btn:hover {  
background-color: orange !important;  
}
```

On the right, a chatbot preview window shows a conversation. A red arrow points from the highlighted CSS code to the 'SEND' button in the chatbot interface, which is currently red. The chatbot interface includes a header with the Walkme logo, a close button, and a 'open live chat' link. The chat area shows a blue bubble with a robot icon and the text 'Hi! How can I help you today? Please remember, I'm a bot.' Below the chat area are suggestions for 'ActionBot I want to say hello' and 'I want to Take time of'. At the bottom is a text input field 'Type a message...' and a red 'SEND' button. The bottom of the interface has buttons for 'UNPUBLISH', 'Publish Status', 'PLAY BOT', 'SAVE', and 'PUBLISH'.

Changing the ActionBot *Bot* icon

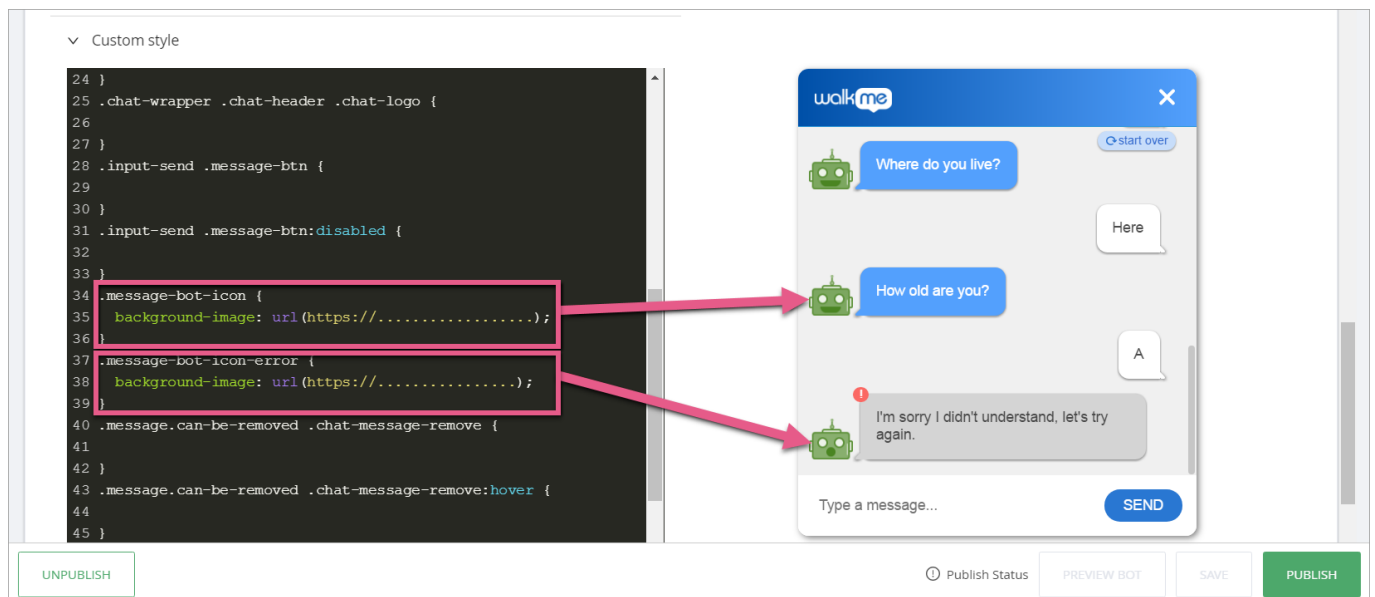
CSS Selectors:

- ***.message-bot-icon***
- ***.message-bot-icon-error***

CSS Example:

```
.message-bot-icon {
background-image: url(https://.....image...)!important;
}

.message-bot-icon-error {
background-image: url(https://.....image...)!important;
}
```



The screenshot shows the Walkme chatbot editor interface. On the left, a 'Custom style' panel displays CSS code. Two lines of code are highlighted with red boxes and arrows pointing to the chatbot preview on the right:

- Line 34: `.message-bot-icon {`
- Line 35: `background-image: url(https://.....image...);`
- Line 37: `.message-bot-icon-error {`
- Line 38: `background-image: url(https://.....image...);`

The chatbot preview on the right shows a conversation with a green robot icon. The first message is 'Where do you live?' with a response 'Here'. The second message is 'How old are you?' with a response 'A'. The third message is 'I'm sorry I didn't understand, let's try again.' with a red error icon next to the robot icon. The interface includes a 'start over' button, a 'SEND' button, and a 'Type a message...' input field. At the bottom, there are buttons for 'UNPUBLISH', 'Publish Status', 'PREVIEW BOT', 'SAVE', and 'PUBLISH'.

Changing the “*remove message*” icon color

CSS Selectors:

- ***.message.can-be-removed .chat-message-remove***
- ***.message.can-be-removed .chat-message-remove:hover***

CSS Example:

```
.message.can-be-removed .chat-message-remove {

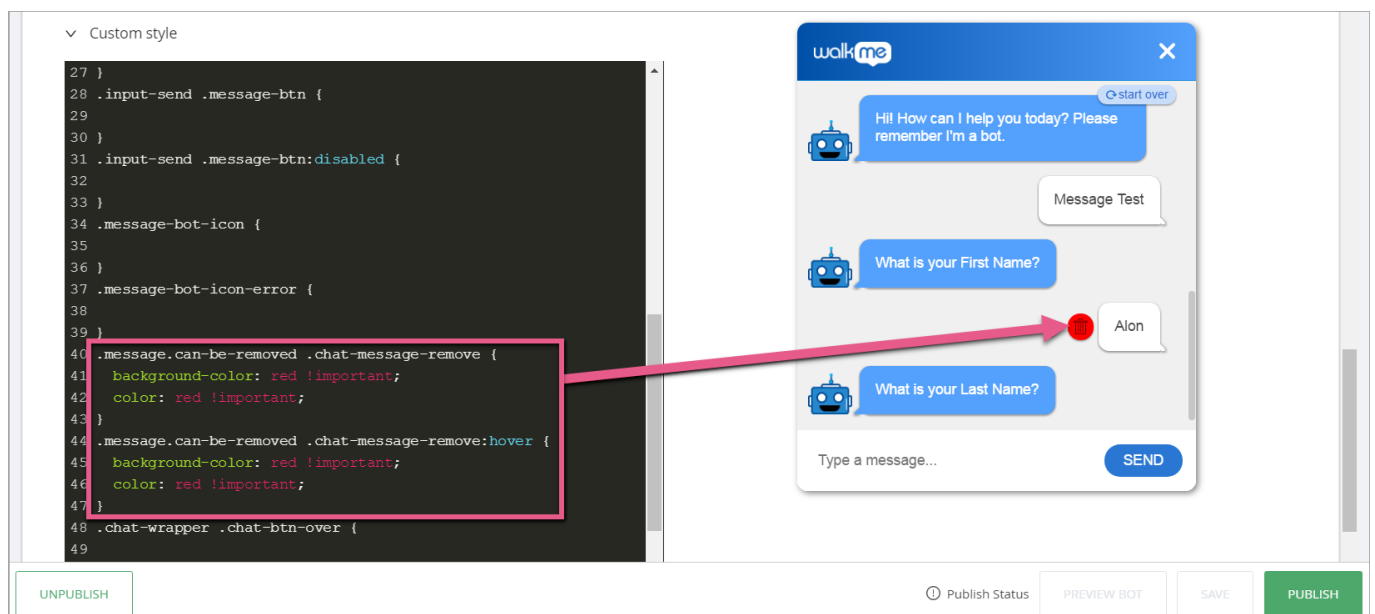
background-color: red !important;
color: red !important;

}

.message.can-be-removed .chat-message-remove:hover {

background-color: red !important;
color: red !important;

}
```



Changing the “start over” icon color

CSS Selectors:

- ***.chat-wrapper .chat-btn-over***
- ***.chat-wrapper .chat-btn-over:hover***

CSS Example:

```
.chat-wrapper .chat-btn-over {

background-color: orange !important;
```

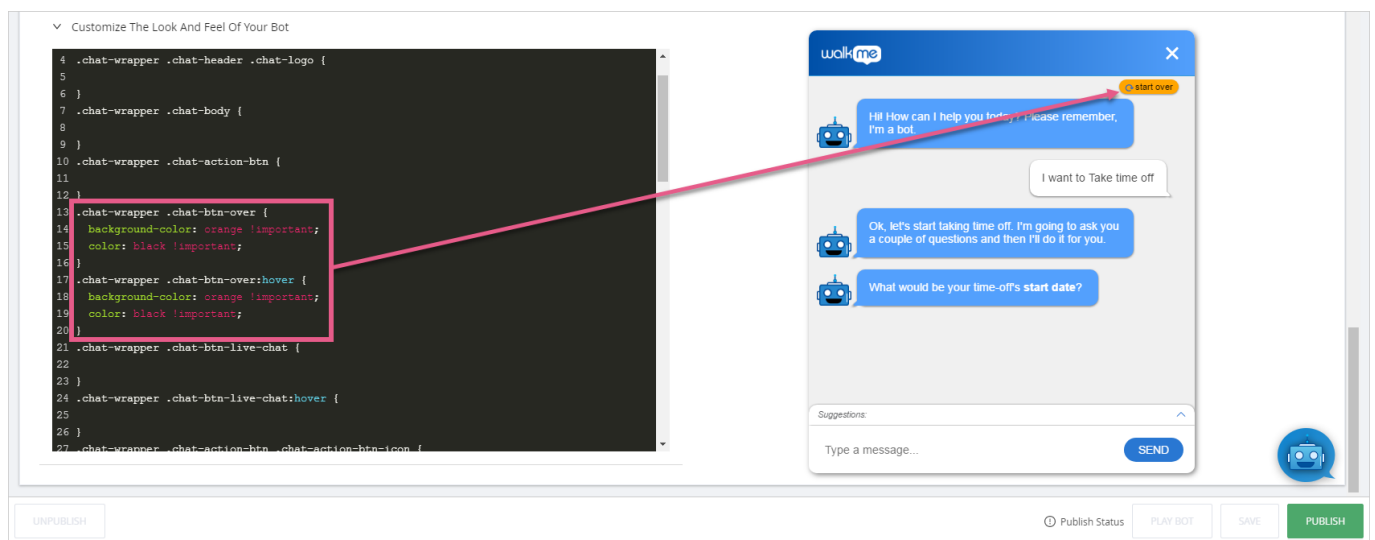
```
color: black !important;

}

.chat-wrapper .chat-btn-over {

background-color: orange !important;
color: black !important;

}
```



Changing the “open live chat” icon color

CSS Selectors:

- **`.chat-wrapper .chat-btn-live-chat`**
- **`.chat-wrapper .chat-btn-live-chat:hover`**

CSS Example:

```
.chat-wrapper .chat-btn-live-chat {

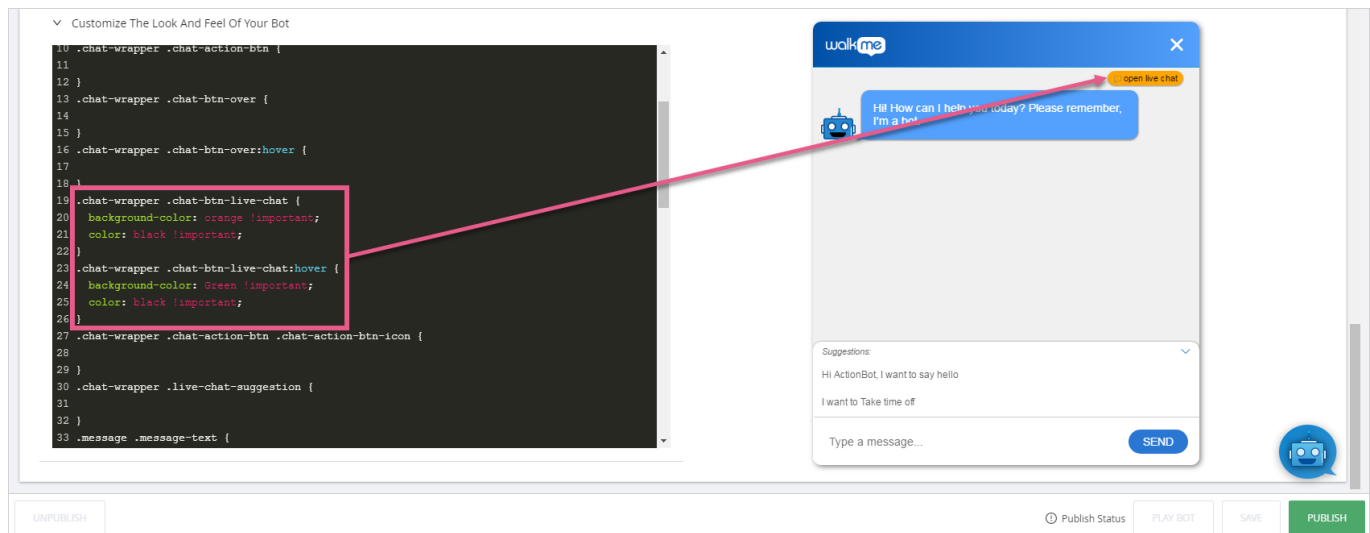
background-color: orange !important;
color: black !important;

}

.chat-wrapper .chat-btn-live-chat:hover {
```

```
background-color: green !important;
color: black !important;

}
```



Changing all upper action buttons color

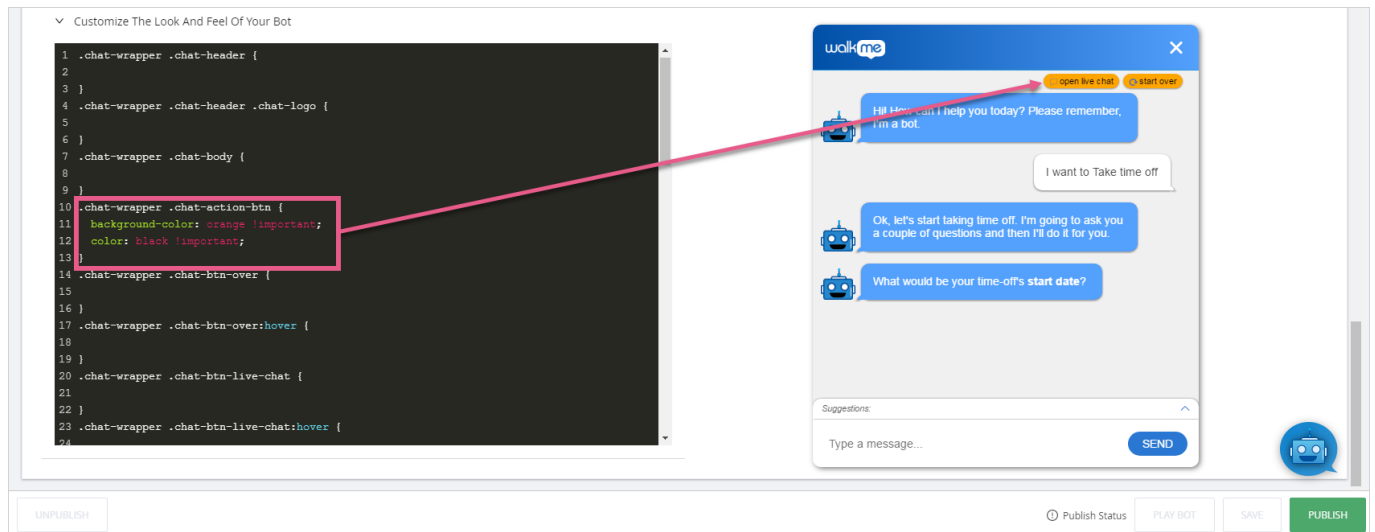
CSS Selectors: ***.chat-wrapper .chat-action-btn***

CSS Example:

```
.chat-wrapper .chat-action-btn {

background-color: orange!important;
color: black !important;

}
```



Changing the *scroll down* button color

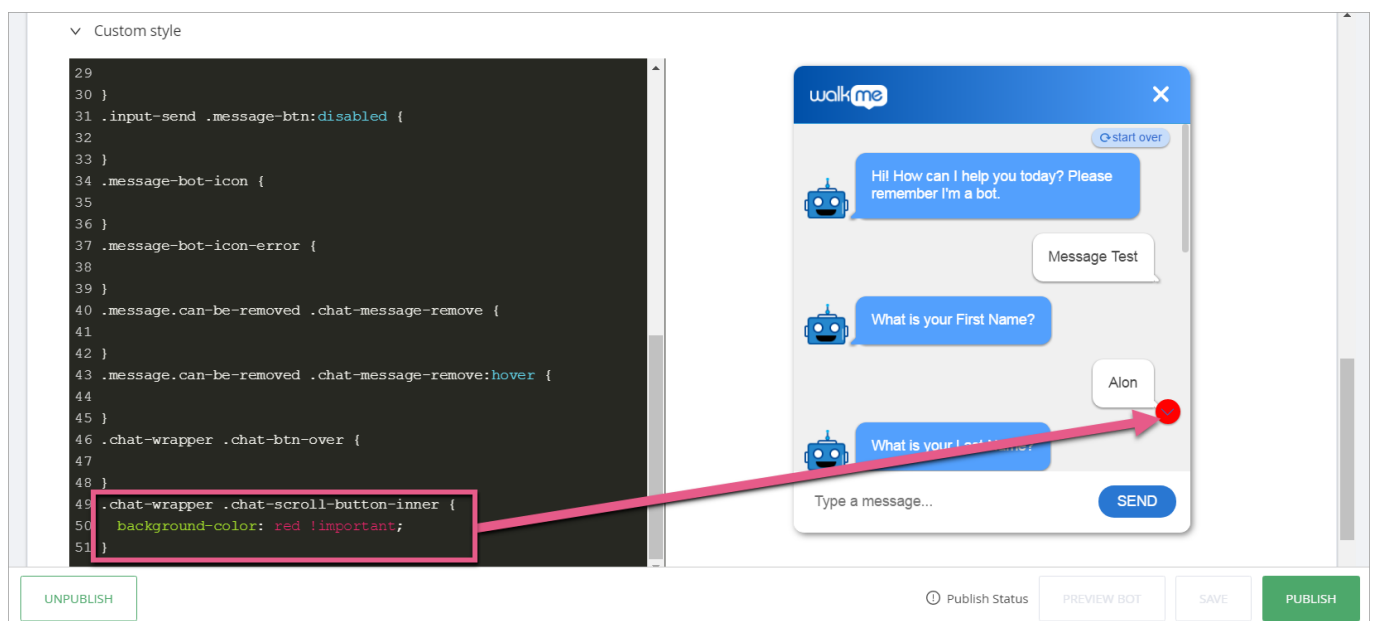
CSS Selectors: ***.chat-wrapper .chat-scroll-button-inner***

CSS Example:

```

.chat-wrapper .chat-scroll-button-inner {
background-color: red !important;
}

```

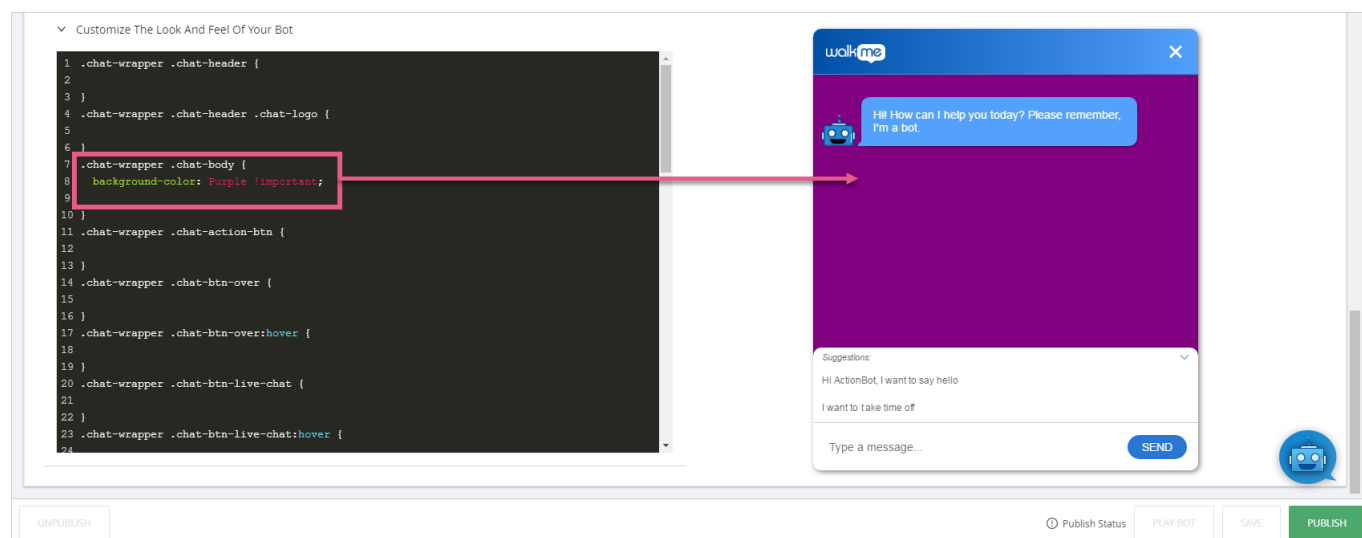


Changing background color

CSS Selectors: ***.chat-wrapper .chat-body***

CSS Example:

```
.chat-wrapper .chat-body {  
background-color: purple !important;  
}
```

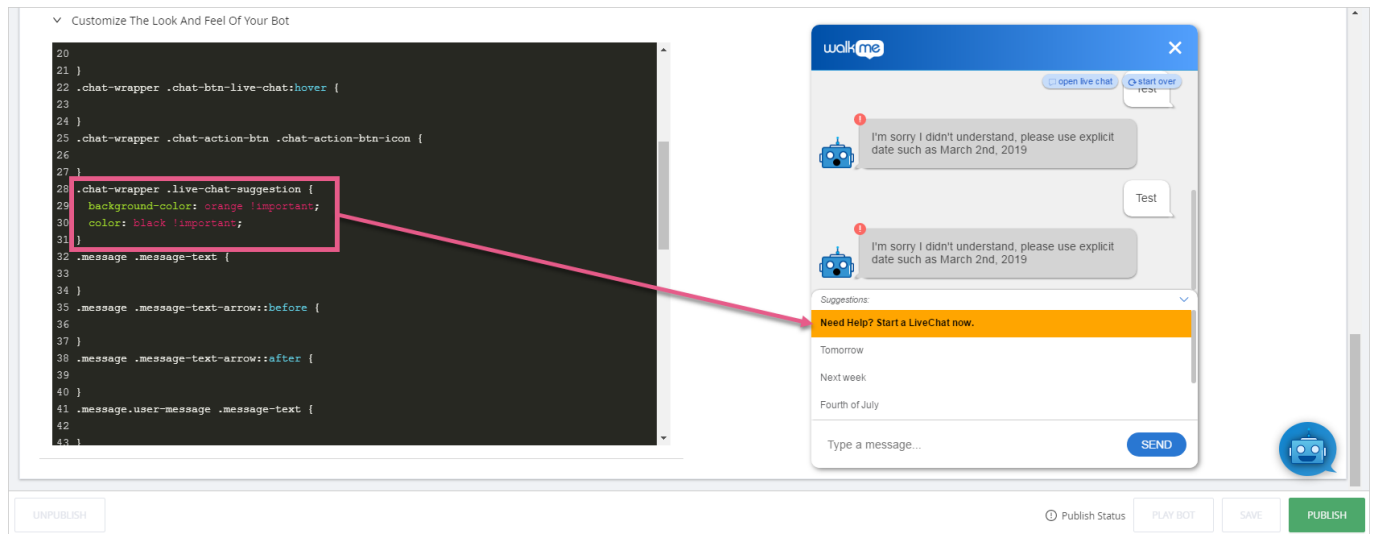


Changing Live Chat suggestion color

CSS Selectors: ***.chat-wrapper .live-chat-suggestion***

CSS Example:

```
.chat-wrapper .live-chat-suggestion {  
background-color: orange !important  
color: black !important  
}
```



Changing Live Chat icon color

CSS Selectors: ***.chat-wrapper .chat-action-btn .chat-action-btn-icon***

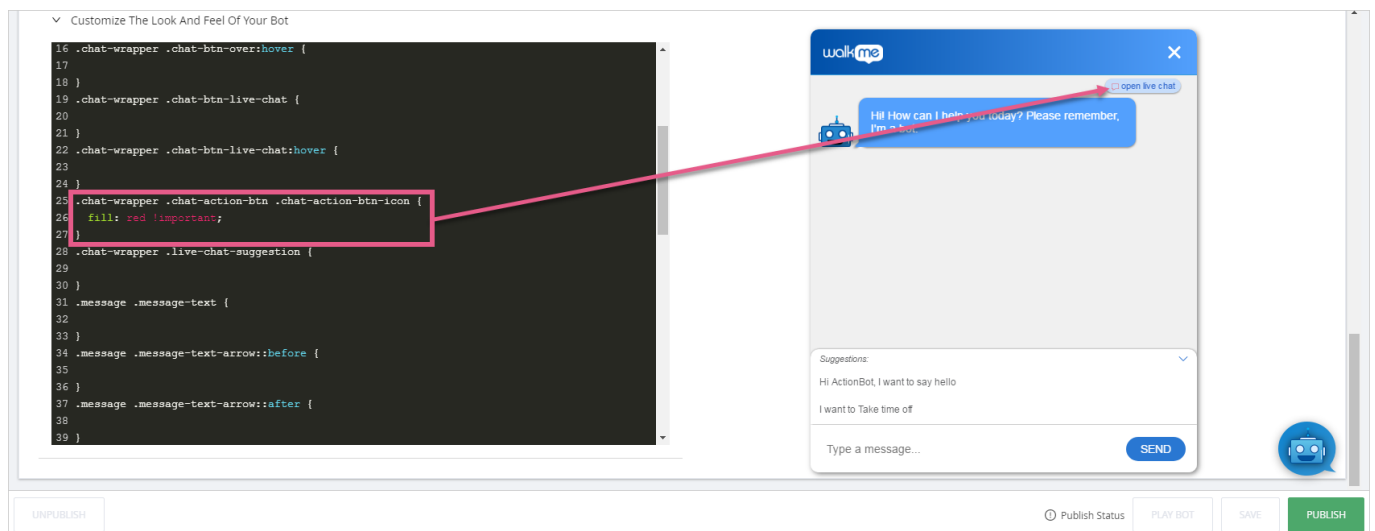
CSS Example:

```

.chat-wrapper .chat-action-btn .chat-action-btn-icon {

fill: red !important;
}

```



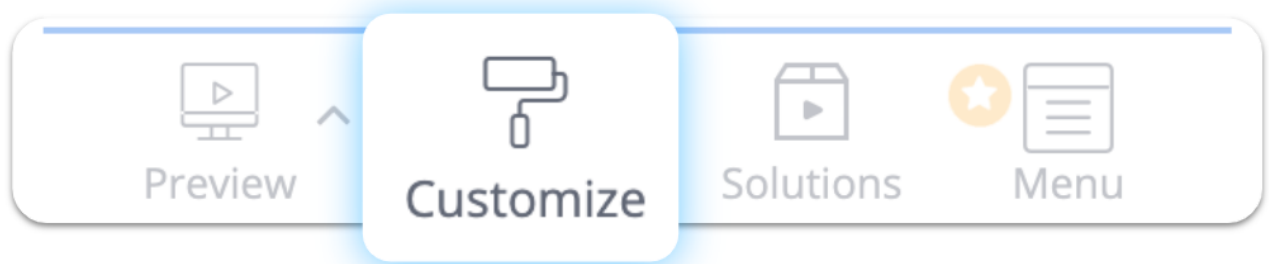
Change ActionBot container position

This is done in the Editor's main CSS

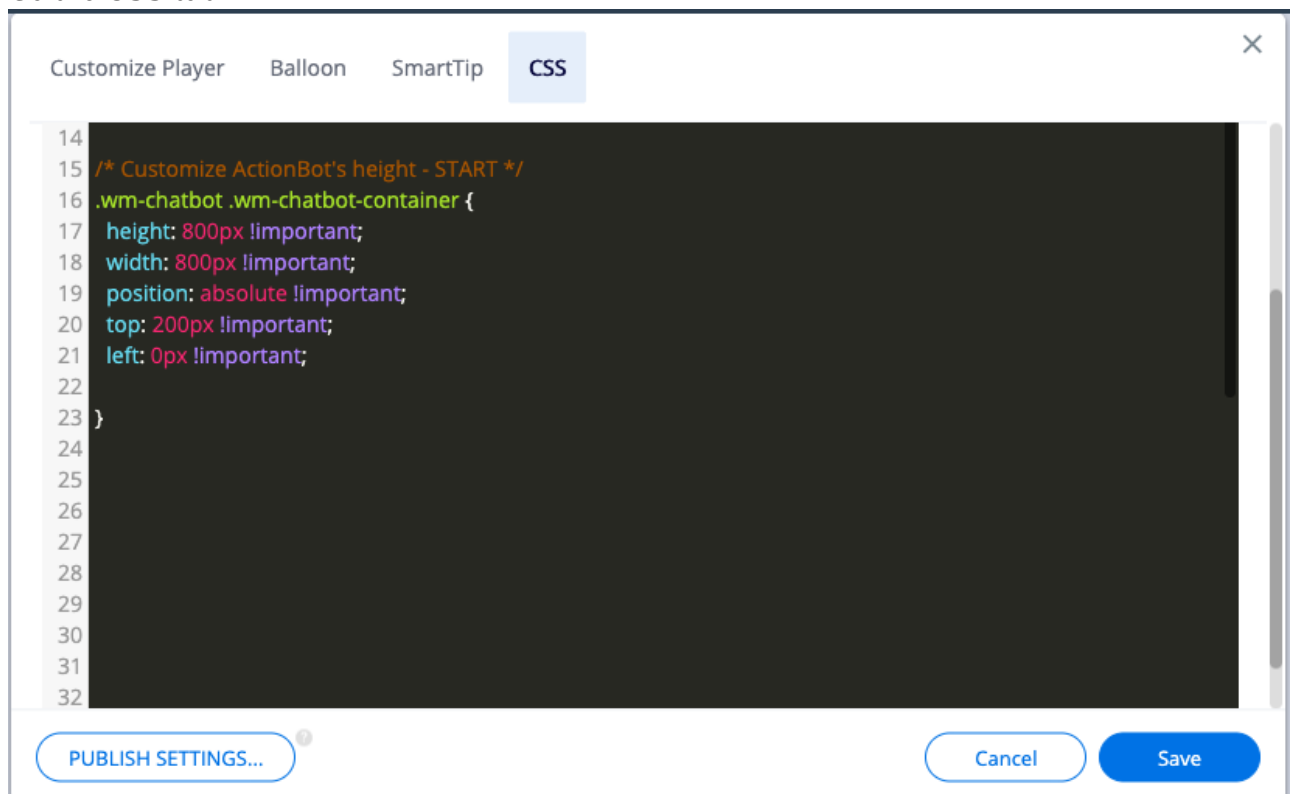
Changing the width, height, and screen position of the ActionBot is done in the Editor's main CSS, not in the ActionBot editor.

To change the container position, go to the **Editor's main CSS**:

1. Go to the **Editor**
2. Click **Customize**



3. Go the **CSS** tab



The selector for anything related to the Bot's container is: **.wm-chatbot .wm-chatbot-container**

So you can combine the CSS for the on-screen position and the height and width within the same selector. Absolute positioning defines the position of the bot's box from the **top**, **right**, **bottom** and **left** side margins of the web page.

CSS Example:

```
.wm-chatbot .wm-chatbot-container {  
  
height: 800px !important;  
width: 800px !important;  
position: absolute !important;  
top: 200px !important;  
left: 0px !important;  
  
}
```