

How to See Archived and Deleted Content in Insights

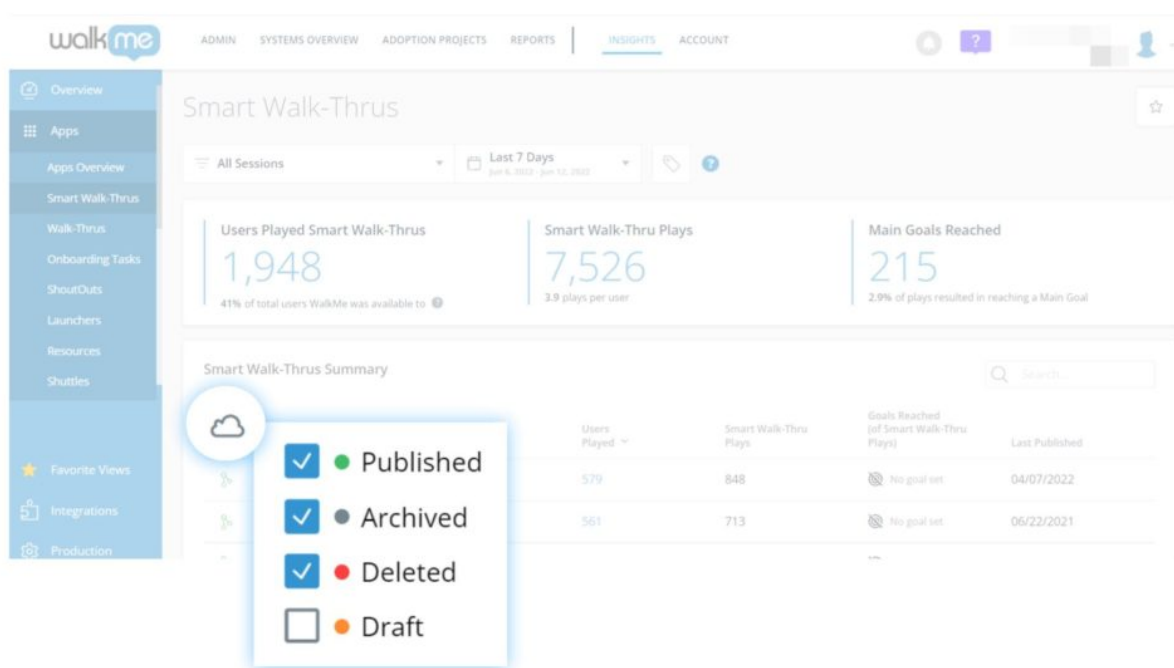
Issue

In the [Insights Apps pages](#), is it possible to see data on items that have been archived or deleted?

Solution

Yes, it is possible to see data on these items. To do so, follow these steps:

1. Navigate to the App page that you are trying to see data on in Insights
2. Click on the cloud icon at the top of the Summary table
3. Check the **Archived**, **Deleted**, and **Draft** boxes



The screenshot shows the WalkMe Insights interface for the 'Smart Walk-Thrus' app. The top navigation bar includes 'ADMIN', 'SYSTEMS OVERVIEW', 'ADOPTION PROJECTS', 'REPORTS', 'INSIGHTS', and 'ACCOUNT'. The left sidebar lists various app components like 'Overview', 'Apps', 'Apps Overview', 'Smart Walk-Thrus', 'Walk-Thrus', 'Onboarding Tasks', 'ShoutOuts', 'Launchers', 'Resources', 'Shuttles', 'Favorite Views', 'Integrations', and 'Production'. The main content area shows summary statistics for 'Smart Walk-Thrus' for the 'Last 7 Days' (Jun 6, 2022 - Jun 12, 2022). The statistics are: Users Played Smart Walk-Thrus (1,948), Smart Walk-Thru Plays (7,526), and Main Goals Reached (215). Below the statistics is a 'Smart Walk-Thrus Summary' table. A cloud icon is highlighted in the top left of the table, and a dropdown menu is shown with checkboxes for 'Published', 'Archived', 'Deleted', and 'Draft'.

Users Played	Smart Walk-Thru Plays	Goals Reached (of Smart Walk-Thru Plays)	Last Published
579	848	No goal set	04/07/2022
561	713	No goal set	06/22/2021