

How to Segment the WalkMe Widget

Issue: How can I get the WalkMe Widget/Menu to appear only on specific pages or to a specific group of users?

Solution: Like WalkMe deployables, the WalkMe Widget can be segmented based on the options available in the <u>Rule Engine</u>.

Widget Segmentation

To apply segmentation to your Widget, please do the following:

- 1. Click "Customize" from the navigation menu in the Editor
- 2. In the "Customize Player" tab, navigate to "Settings"
- 3. Next to "Display Conditions" click "Set Rules" (or "Update Rules" if there are current segmentation rules applied)
- 4. Create your segmentation rules (if creating multiple rules, be diligent about the operators you're selecting)
- 5. Save your changes
- 6. Perform a settings publish to each environment where you'd like the segmentation to go into effect



С	ustomize Player	Balloon	SmartTip	CSS			×
	Theme Color 🔽			Walk Me	Through Preview Backg	o Splash	Docked
	Widget	Men	u Atte	ntion Grabber	Text	Settings	
	Text Direction: Display Condition	Left to right		Language:	English (US)	*	
	PUBLISH SETTING	s				Cancel	Save