Data Types of IDP Integration Properties

Brief Overview

Why does the data type of Integration Properties matter?

One of the main benefits of enriching WalkMe Data with additional properties is the ability to use it within Segmentation rules. In order to be able to set a proper rule using a meaningful operator, the data type should be set accordingly.

- When setting up the IDP integration, all properties are set with the suitable data type that was identified for them.
- The types of all the IDP properties data fields can be changed.
- Changing the data type of an existing property will result in the unavailability of all the previous property's data.
- For existing IDP configurations, data types will not be automatically changed.

How to Edit the Data Type of IDP Properties:

1. In the IDP Integration page in the **<u>Admin Center</u>** page click on the list icon

20 WalkMe Admin	Insights Share			
Installation Users & Roles	Identity Provide Set up IDP to validate en		segmentation, and expand on user behavior insights. Learn more	Manage OneID + Add Identity Provider
Systems				Q Search
Multi-Language Hosting	Okta (2 Systems)	SAML 2.0 OneID Activ	- 	: ⊙ ⊨ ∕ ^
IDP Integrations	G-Suit			
Security	Azure			

2. Click on the "Import Properties" button to edit or add additional imported properties



IDP Properties		×
	IDP Properties	
	Select the protocol for your IDP, fill out the form below, and get properties.	
	Properties to Import	
	Choose which IDP Properties to import. Welk/Me will synchronize the selected fields only on the end user's first login after the integration was set up.	
	Import Properties	
	Choose End-User Identifier	
	Properties to Import	
	Q Search	
		Cancel Save & Next

- 3. After the properties list was loaded, you can select a property and change its data type to:
 - 1. String
 - 2. Number
 - 3. Date

Prope	erties to Import		
Choos	e the field that will be used to identify your users.		
Q	Search		
			_
~	name	String	~
	email		~
_			- '
~	city	String	×.
~	birthday	Date	~

- 4. Upon changing the data type of a property a pop-up message will appear stating that the changes might impact existing segmentation rules
- 5. To make sure the selected data type is suitable, you can hover above the "i" icon and check the value of that property
- 6. If the selected data type isn't suitable for the property, you will be recommended to switch back to the identified data type



Properties to Import Choose the field that will be used to identi	fy your users.	
Q Search	We identified this field as a String . Please ensure you select the correct field type.	
🖌 name 👔	0 Number v	
email		
🗸 city	String ~	
🕑 birthday	Date ~	

- 1. When done click "Update Settings"
- 2. You can now segment content using the imported attributes in Insights and in the Segmentation center with the suitable filter conditions according to the set data field type. Read more <u>here</u>.

Please note: The User Identifier field will be always converted to String type.