

Insights Collection Enablement Settings

Brief Overview

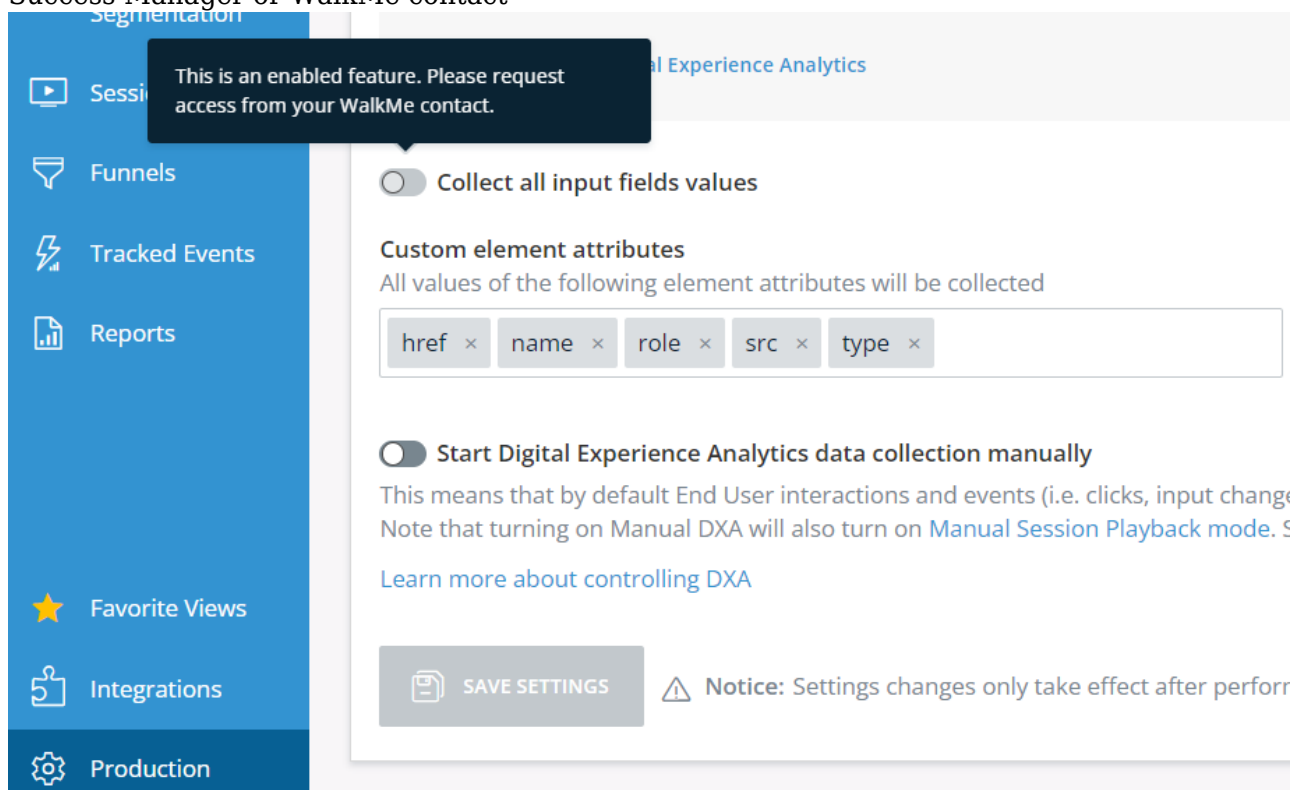
By default, WalkMe does not collect any data inserted into input fields. If you want to collect input fields for Digital Experience Analytics (DXA) and Session Playback, this can be configured from the **Environment Settings** in Insights.

How It Works

Steps for enabling the collection of input fields

To access your current settings, please follow these steps:

1. Log into your account at insights.walkme.com
2. Go to the environment of your choice and click **Environment Settings**
3. If you wish to enable **Collect all input fields values** you must reach out to your Customer Success Manager or WalkMe contact



Censoring the inputs of specific elements

Once *Collect all input fields data* is toggled ON, all input field text will be collected. If there are specific elements in your website that might contain sensitive user information, please make sure to censor those in the element censorship section or by using “wm-hide” in the relevant elements.

Understanding password field censorship

WalkMe never collects keystroke data inside password fields (inputs of type = “password”) and there is no way to change this behavior.

Custom Element Attributes

The attribute selector is used to specifically define an element based on any of its HTML attributes. This can be used when Digital Experience Analytics (DXA) is enabled, for example when defining a Tracked Event using CSS selectors.

The following HTML attributes are collected by default:

- **Class**
- **ID**
- **href**
- **Name**
- **Role**
- **src**
- **Type**

In case you would like to collect additional attributes, they must be manually added in the “Collection Enablement Settings”.

Steps to enable additional attributes collection:

1. In the Environment Settings go to the **Collection Enablement** tab
2. In the **Custom element attributes** field, add the HTML attributes you would like to collect
 - To add multiple attributes, use a comma or space to separate
3. Press **Enter**, then click **Save**
4. Perform a **Settings Publish** in the Editor
5. The specified attributes will now be collected

walkme

INSIGHTS

ACCOUNT

NEED HELP?

username@walkme.com

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Production Environment Settings

Censorship & PrivacyCollection EnablementSession Playback

Collection Enablement

☐ Collect all input fields values

Custom element attributes

All values of the following element attributes will be collected

Enter a custom element attribute...

SAVE SETTINGS

Notice: Settings changes only take effect after performing Publish to Production via the editor app