Outgoing Azure Blob Integration

Brief Overview

The outgoing integration of WalkMe with Azure Blob enables you to utilize Azure as your primary cloud provider to seamlessly transfer data from the WalkMe platform directly to Azure Blob storage. This facilitates flexibility in data consumption and further integration with in-house BI tools.



Azure Blob

Set Up an Outgoing Integration with Azure Blob

Step 1: Access the Integrations page in Insights Classic

- 1. Navigate to Insights Classic: <u>https://insights2.walkme.com/</u>
- 2. Select the system you would like to setup the integration on from the Monitored Systems widget
- 3. Click the Integrations tab in the sidebar
- 4. Click Azure Blob under Outgoing Scheduled Integrations



	walkme	SYSTEMS OVERVIEW	ACTIVITY BOARD	ADOPTION PROJE	CTS ALL SYSTEMS	S REPORTS Export Cor	ntract Usage
٢	Overview	Integrations					
	Apps Users	Outgoing Scheduled Integrati	ons				
88	Behavior Based Segmentation						
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\bigtriangledown	Funnels	WalkMe to Salesforce	Gainsight	AWS S3	Google Cloud Storage	Azure Blob	
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		CSV to WalkMe	AWS S3 to WalkMe	Salesforce to WalkMe	IDP Moved to Admin Center	Google Cloud Storage to WalkMe	Azure Blob to WalkMe
		Real-Time Integrations					
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		Webhooks					
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¢	Production						

5. Click the NEW INTEGRATION button to get started



Step 3: Create a Destination

The next step is to create a destination in Azure Blob. Meaning, where to store the file you are going to export from WalkMe.

⁷¹ Stevenson Street, Floor 20 San Francisco, CA 94105 | 245 Fifth Avenue, STE 1501 New York, NY, 10016 | 421 Fayetteville St STE 215 Raleigh, NC 27601 www.walkme.com



This step can be also performed during Step 3 when adding a new integration.

Information needed to enter:

- Destination Name: A name to recognize the destination
- Account Name: The name of the relevant Storage Account in Azure Blob
- **Container Name**: The name of the relevant container within the Storage Account in Azure Blob
- Authentication Method: Select a secure authentication method to verify user or system identity when accessing Azure Blob storage
 - If SAS (Shared Access Signature) Token is selected, you will be promoted to enter the following:
 - SAS Token = the SAS token generated for the relevant Storage Account
 - If Microsoft Entra ID is selected, you will be promoted to enter the following:
 - Client ID = a unique identifier assigned to your application by Azure Active Directory to recognize it during the authentication process
 - Client Secret = a confidential key or password used by your application in conjunction with the Client ID to authenticate itself to Azure Active Directory
 - Tenant ID = a unique identifier for your organization's instance of Azure Active Directory, specifying the directory in which your application is registered and authenticated

** The "Container Path" is an optional field.



Create New Azure Blob	Destination		
Destination Name			
Enter Destination name			
Account Name			
Enter your account name			
Container Name	Optional Container Path		
Enter container name	e.g. folder/nested-folder		
Authentication Method			
SAS Token 👻			
SAS Token			
SAS Token			
	TEST SAVE		

Step 3: Add New Integration

Adding a new integration can be completed in 2 simple steps:

- 1. **Define Report** \rightarrow Choose the report's name and the origin environment from which you intend to export the data
 - $\circ\,$ You should also select the desired reporting frequency and determine whether it should be set up as a recurring process
- 2. **Set Destination** \rightarrow Define a new destination or select a destination from a list.
 - $\circ\,$ Selecting a destination from the list will auto populate the rest of the information



1 Define Report	2 Set Destination
eport	WalkMe Environment
Choose	Choose
chedule Export 🌑	
Daily on 9:00AM -	(UTC) Monrovia, Reykjavik 🔻
(i) The optimal frequency was select	ed for your chosen date range.

Set Up a Microsoft Azure Account and Blob Container

Sign Up for Microsoft Azure

- 1. Go to the Microsoft Azure website
- 2. Click on "Start free" or "Sign up" to create a new Azure account

Create a Storage Account

- 1. Once you have an Azure account, log in to the Azure portal
- 2. Click on "Create a resource" and search for "Storage account"



- 3. Follow the prompts to create a new storage account
- 4. Choose a unique name for your storage account and configure other settings as needed

Create a Blob Container

- 1. After creating a storage account, open it in the Azure portal
- 2. In the left-hand menu, under "Data storage" click on "Containers"
- 3. Click "+ Container" to create a new container
- 4. Choose a unique name for your container, configure access level settings, and create the container

Authentication Method

Create a SAS (Shared Access Signature) Token

To interact with your Azure Blob Storage, you'll need to generate a Shared Access Signature (SAS) token.

- 1. In the Azure portal, navigate to your storage account and select "Security + networking" > "Shared access signature"
- 2. Configure the desired permissions, expiration date, and other settings for your SAS token
- 3. Click "Generate SAS and connection string"
- 4. Copy the generated SAS token and connection string to share with your service for accessing the container

Recommended settings

- Allowed Services \rightarrow Blob
- Allowed Resource Type \rightarrow Object
- Allowed Permissions \rightarrow Read, Write, Delete
- Blob Versioning Permissions → Leave empty
- Allowed Blob Index Permissions → Leave empty
- Start and Expiry Date/Time → Subject to your discretion
- Allowed IP Addresses → Leave empty
- Allowed Protocols → HTTPS only
- **Preferred Routing Tier** → Basic (default)
- Sining Key → Key1