

Outgoing Data Integration

Brief Overview

Integrating WalkMe analytics with third-party vendors is a frequent request. Every external platform is different, with their own unique capabilities to import data from external sources.

To meet this need WalkMe has implemented a number of methods to export information from our system. These methods were chosen to cover a wide range of options for how data can be ingested into your analytics platform. This page will give you an overview of the options currently available.

Insights Reports Subscriptions

Reports from WalkMe Insights can be sent on a scheduled basis to any provided email address.

This can be used to send reports to personal recipients.

Read more about how to configure report subscriptions [here](#).

Amazon S3 Integration

Connect any third-party software for additional reporting capabilities and segmented end-user experiences.

The Integration to S3 will allow you to export Insights reports to an Amazon Simple Cloud Storage (S3) bucket, on a scheduled basis. Which can then be used to connect Data Warehouse or BI tools, to further analyze systems as well as to increase the visibility of WalkMe engagement with other people within the organization.

Read more about our Amazon S3 Outgoing Integration [here](#).

Salesforce Data Integration

Create more personalized experiences for your customers by incorporating data from WalkMe's Digital Adoption Platform into Salesforce.

Using the Outgoing Integrations in Insights Data Integration Center, data from WalkMe Insights is accessible in Salesforce and can be used in workflows, reports, and activities. This data is synced every 24 hours at 9:00 am UTC.

Read more about our Salesforce Outing Data Integration [here](#).

Gainsight Data Integration

Using the Data Integration Center, data from WalkMe Insights can be pushed into Gainsight, via Salesforce, and can be used in workflows, reports, and activities. This data is synced every 24 hours at 8:00 am UTC.

Read more about our Gainsight Integration [here](#).

Events sent in Real-Time via Webhooks

Webhooks deliver real-time WalkMe Event information to your system of choice, triggered by the event itself. This means you receive information with no delay, so your teams can take immediate action on time-sensitive information.

Webhooks can be used to add WalkMe Event data into your analytics / BI tool, or to trigger 3rd party APIs.

Read more about our webhooks capabilities [here](#).