

Restart Smart Walk-Thru Steps

Brief Overview

Do you have a Smart Walk-Thru that branches into multiple sub-processes? Using **Restart Smart Walk-Thru Step** allows your end-user to go through the same Smart Walk-Thru multiple times so you can reuse the beginning steps. In certain situations, this allows you to build more efficiently without having to duplicate a Smart Walk-Thru.

Upon reaching a *Restart Smart Walk-Thru* step, WalkMe checks all the Smart Walk-Thru's Start Points, and if none of the Rules is true, it starts from the first step of your Smart Walk-Thru.

Tip: WalkMe Compass Guide

<u>WalkMe Compass</u> offers in-app, step-by-step guidance to help you on this subject. Click on the link below to be redirected to the WalkMe Editor. You must be logged in to your editor in order for the guidance to launch.

→ View the Complete Guide to Advanced Smart Walk-Thru Steps.

Use Cases

Restart Smart Walk-Thru step use cases include the following:

- Re-evaluate all your Smart Walk-Thru Start Points whenever necessary.
- Guide end-users through complex, non-linear processes with numerous starts and stops using a single Smart Walk-Thru.
- Build efficiently by using one Smart Walk-Thru for multiple sub-processes.

How To Add Restart Smart Walk-Thru Steps

Restart Smart Walk-Thru steps can be added to a Smart Walk-Thru's main branch or any other branch via the "+" icon in the Smart Walk-Thru's hover menu, but they can only be added to the final step in a Smart Walk-Thru:



