

Restart Smart Walk-Thru Steps

Brief Overview

Do you have a Smart Walk-Thru that branches into multiple sub-processes? Using Restart Smart Walk-Thru Step allows your end-user to go through the same Smart Walk-Thru multiple times so you can reuse the beginning steps. In certain situations, this allows you to build more efficiently without having to duplicate a Smart Walk-Thru.

Upon reaching a Restart Smart Walk-Thru step, WalkMe checks all the Smart Walk-Thru's Start Points, and if none of the Rules is true, it starts from the first step of your Smart Walk-Thru.

Use Cases

Restart Smart Walk-Thru step use cases include the following:

- Re-evaluate all your Smart Walk-Thru Start Points whenever necessary.
- Guide end-users through complex, non-linear processes with numerous starts and stops using a single Smart Walk-Thru.
- Build efficiently by using one Smart Walk-Thru for multiple sub-processes.

How To Add Restart Smart Walk-Thru Steps

Restart Smart Walk-Thru steps can be added to a Smart Walk-Thru's main branch or any other branch via the "+" icon in the Smart Walk-Thru's hover menu, but they can only be added to the final step in a Smart Walk-Thru:

walkme

HELP

New Customer

INITIATORS +

Click View

- Step
- Auto-Step
- Popup
- Split
- Wait For
- Page Action
- Restart Smart WT**
- Connect To Step
- Connect To Smart WT
- Error Handling Group
- Set WalkMe Data
- Paste

Cancel Save S&P