
System Solution Accelerators

Brief Overview

System Solution Accelerators are prebuilt deployable templates addressing commonly implemented system platform processes within the Solutions Gallery. Solution Accelerators are optimized for system performance and maximum employee engagement.

Pick and choose comprehensive Accelerator Solutions from the Solution Gallery to easily customize for implementations on Workday, Salesforce Lightning, and Oracle HCM. Using System Solution Accelerators you can decrease time to go-live, effort, and resources required to scope, build and maintain commonly implemented system platform processes.

Use Cases

Enter the WalkMe Solutions Gallery to access and use pre-built Solution Accelerators that help launch your implementation with standardized deployable templates allowing you to speed up your WalkMe build process.

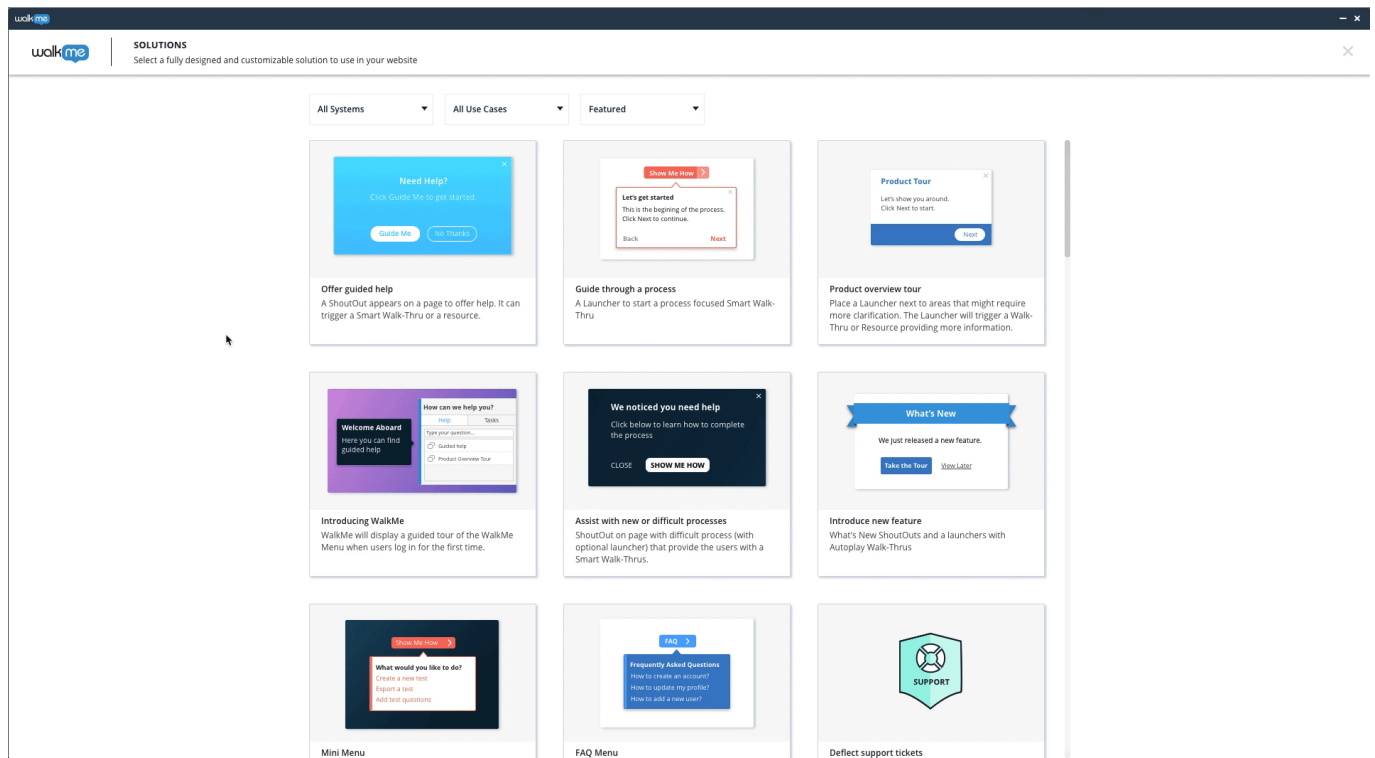
Please Note: System Solution Accelerators are system-specific (Workday, Lightning, and Oracle HCM) Templates connected to the Elements Repository Feature within the Solutions Gallery.

How it works

To enable the use of this feature, special configurations need to be made to a user's account. Please contact your WalkMe Account Manager to enable.

- Once the feature is enabled, navigate to the WalkMe Solutions Gallery
- With the Solutions Gallery opened, click the "All Systems" dropdown
- Select All Systems, Workday, Salesforce Lightning, or Oracle HCM to view the system-specific Solution Accelerators
- Hover over a Solution Accelerator

Hovering over a template's example image will display information regarding the Solution Templates, use case, tags, and descriptions.



User can filter Templates by use cases, including:

- All Use Cases
- Onboarding
- Training
- Support
- Conversion
- Feature Adoption
- Change Management

Users may also sort templates by usage parameters, including:

- Featured
- Most Popular
- Recently Used
- Newest
- Alphabetically

Once a user clicks on a Solution Accelerator's "Use It" button (displayed on hover), the Solution Template will begin "generating." Once generating is complete the user will be



automatically redirected back to their Editor's "All Items" list view. Here, users will be able to see the newly created Folder with a matching Solution Accelerator name. The newly created folder will contain all of the Deployable Items (Smart Walk-Thurs, Launchers, ShoutOuts, etc.) included with the generated Solution Template.

Using System Solution Accelerators

Users may select from a library of pre-built Solution Templates and Accelerators which include:

Workday

- Add/Update My Preferred Name
- Change My Legal Name
- Add/Update my Personal Information
- Add Payment Election
- Delete Payment Election
- Edit Payment Election
- View Payment Election
- Request Time Off
- View Time Off
- Correct Time Off
- View Team Time Off
- Request Leave of Absence
- Request Return from Leave
- Navigation Tour
- Welcome Shoutout
- Search Menu- provide feedback
- Help Menu
- Feedback Survey
- Change Preferred Name
- Change Legal Name
- Change Personal Information
- Change Home Contact Information
- Change Preferred Name
- Change Legal Name
- Change Personal Information
- Change Home Contact Information
- Terminate



Create Job Requisition
Change Job (promotion, transfer, lateral, demotion, etc)

Salesforce Lightning

Create an Opportunity
Create a Contact
Convert a Lead
Create a Lead
Log a Call*
Log a Task
Log an Event
Create a Calendar Event
Create a Quote
[Nav Branch] Record Type Select Modal
[Nav Branch] Record Page - Load Related
[Nav Branch] Account Record - Related
[Nav Branch] Opportunity Record - Related
[Nav Branch] Lead Record - Related
[Nav Branch] Contact Record - Related
Modal Template - Do Not Publish

Oracle HCM

Menu Launcher
[Autoplay] Role Segmentation
[Branch] Navigate to Home
[Branch] Navigate to Me Tab
[Branch] Navigate to My Team
How to Update Personal Details
How to Update Contact Info
How to Update Family and Emergency Contacts
How to View Employment Info
How to Add a Payment Method
How to Update Skills and Qualifications



How to Promote an Employee

Guide Me: How to Promote an Employee

Promote Employee

How to Terminate an Employee

Guide Me: How to Terminate an Employee

Terminate Employee

How to Transfer an Employee

Guide Me: How to Transfer an Employee

Transfer Employee

How to Change an Employee's Manager

Guide Me: How to Change an Employee's Manager

Change Manager