Terminating Support for Older Versions of the Editor

Brief Overview

WalkMe has decided to stop providing support for older versions of the Editor.

Here are the key outcomes resulting from this decision:

1. We will no longer address support tickets related to older versions. Users will be asked to upgrade to the latest version of the product instead.
2. Bugs related to old versions will not be handled by RnD.
3. New features might not work as expected in old versions.
4. Using an unsupported version may expose users to potential security risks.

Note

It's highly recommended to switch to the newest version to enjoy all the latest changes and improvements. With the new version being deployed, the older versions might not work as expected.

Versions

See the release notes page for the latest version and download it here.

Release Notes – 2023

‹   **All Products**   Editor   Apps   Admin Center   Insights   Desktop   Workstation   Workstation for Mobile   Mobile   ›

Additional filters to sharpen your search:

| Update Type ⌄ | Month ⌄ | Status ⌄ |

New Electron Editor version

- New version with new colors and icons
- New WalkMe icon for the toolbar on the user's machine

July 03   New   Update   Editor App (Electron)   GA   4.16.7

Learn more →

Versions 4.15.9 and lower will stop being supported from **December 31, 2023**.