

Use a Snippet to Deploy WalkMe on SAP SuccessFactors

Brief Overview

The SAP SuccessFactors H1 2023 release (June 2, 2023) includes the ability for third party approved vendors to integrate their JavaScript snippets into SuccessFactors pages. **WalkMe is the first approved vendor for this**, which means snippet implementation is now an option as an alternative to the extension deployment.

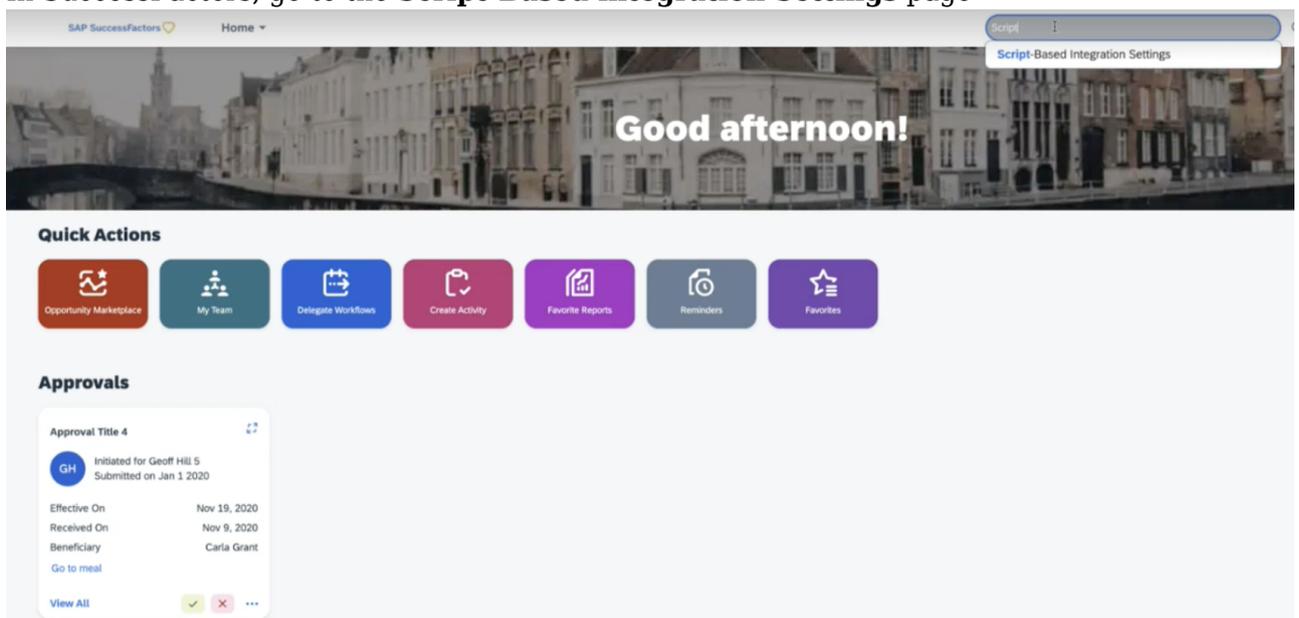
[Learn more about configuring script-based integrations with SAP SuccessFactors.](#)

Important note:

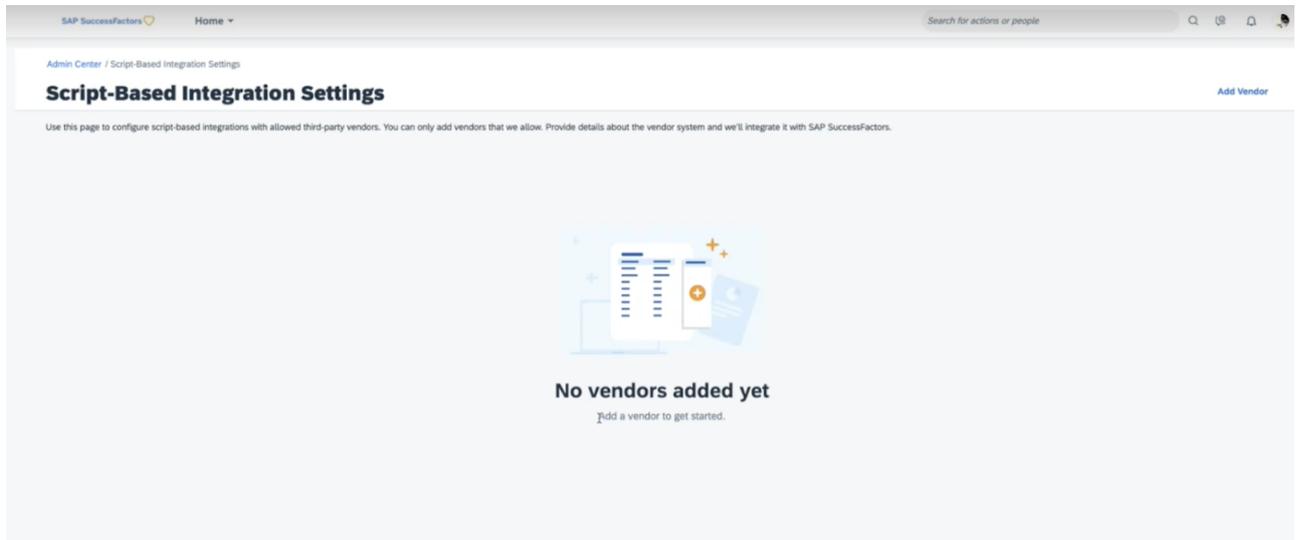
- If you have an active WalkMe extension on SuccessFactors and want to switch to using a snippet, reach out to your WalkMe contact so they can assist you in setting it up correctly

How to Set Up the Snippet

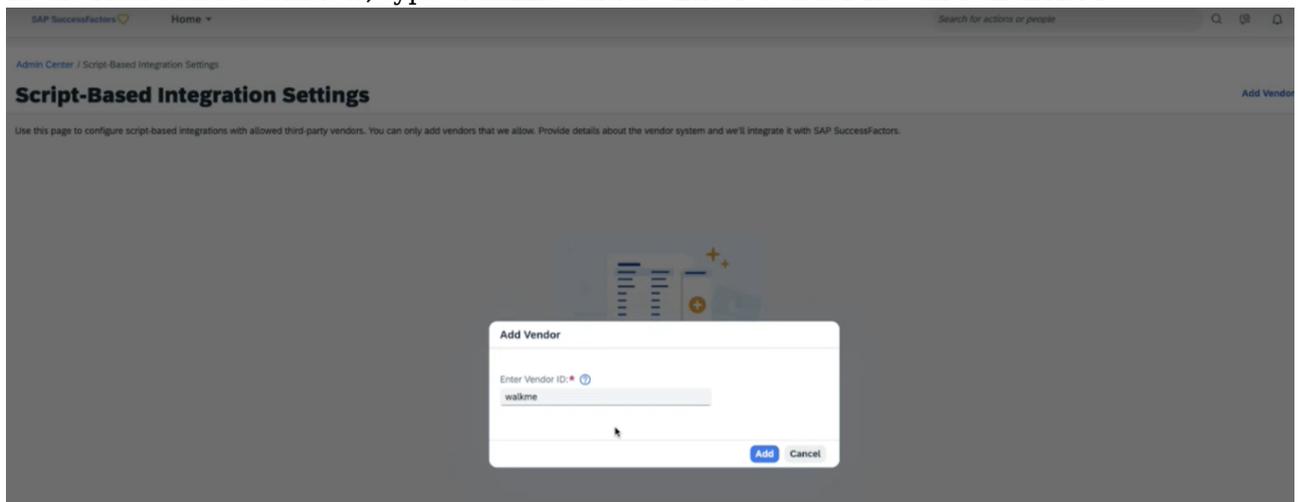
1. In SuccessFactors, go to the **Script-Based integration Settings** page



2. Click **Add Vendor**



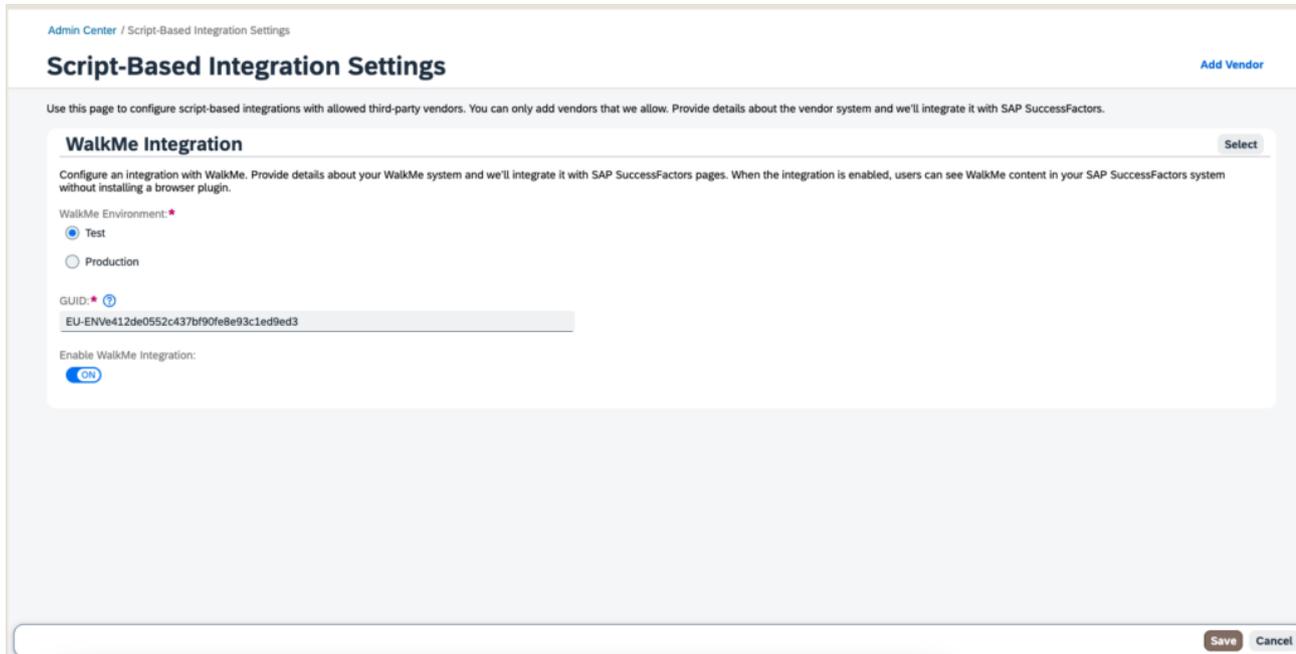
3. In the Add Vendor window, type **walkme** under “Enter Vendor ID” and click **Add**



4. In the WalkMe Integration screen fill in the following fields:

- **WalkMe Environment:** Select “Test” or “Production”
 - The ability to add more environments will be available in the future
- **GUID:** Enter the WalkMe account GUID from the Editor with the correct data center prefix
 - If you are unsure of where to find your GUID, please refer to the following article for instructions: [How To Retrieve Your GUID](#)
 - Before entering the GUID into the input line, add the corresponding data center prefix according to which data center will be used:
 - US data center: **US-ENV**
 - EU data center: **EU-ENV**
 - Paste the GUID directly after the environment prefix
 - US data center: **US-ENVe412de0552c437bf90fe8e93c1ed9ed3**
 - EU data center: **EU-ENVe412de0552c437bf90fe8e93c1ed9ed3**

- **Enable WalkMe Integration:** Turn on the **Enable WalkMe Integration toggle** to enable the snippet injection
5. Click the **Save** button



Admin Center / Script-Based Integration Settings

Script-Based Integration Settings Add Vendor

Use this page to configure script-based integrations with allowed third-party vendors. You can only add vendors that we allow. Provide details about the vendor system and we'll integrate it with SAP SuccessFactors.

WalkMe Integration Select

Configure an integration with WalkMe. Provide details about your WalkMe system and we'll integrate it with SAP SuccessFactors pages. When the integration is enabled, users can see WalkMe content in your SAP SuccessFactors system without installing a browser plugin.

WalkMe Environment: *

Test

Production

GUID: * ⓘ

EU-ENVe412de0552c437b90fe8e93c1ed9ed3

Enable WalkMe Integration:

ON

Save Cancel