

Using BBcode at WalkMe

Brief Overview

WalkMe supports the following types of BBcode in WalkMe balloons.

Purpose	Code	Example	Other comments
Redirect to a SWT, Redirect to a Resource, Redirect to a Survey	[swt=xxxxx]Click here[/swt] [resource=xxxxx]Click here[/resource] [survey=xxxxx]Click here[/survey]	[swt=67485]Click here[/swt]	
Redirect from SWT to a step/SWT	[trg=xxxxx]Click here[/trg]	[trg=1]Click here[/trg]	Trigger number should be unique
Add Dynamic Text	[wm-data]xxxxx[/wm-data] [var]xxxxx[/var] [jquery]xxxxx[/jquery] [cookie]xxxxx[/cookie]	[wm-data]key123[/wm-data] [var]variable123[/var] [jquery]query123[/jquery] [cookie]cookie123[/cookie]	
Add Image	[img][/img]	[img=24x35]www.img_url.com[/img]	It's recommended to give the image a size so it doesn't mess up the balloon
Bold, Underline, Italic	[b] [/b] [u] [/u] [i] [/i]		
Create a div	[div] halloween [/div]		
Create a span	[span] google [/span]		
change text size	[size=xx]text to be sized[/size]	[size=19]text in 19 sized font[/size]	
Link that pops out in new tab	[url=google.com]url text[/url] [url=add_url_here , target="blank"]url text[/url]	[url=www.walkme.com] WalkMe's Website [/url] [url=www.walkme.com , target="blank"] WalkMe's Website [/url]	
strike through	[s]blah blah[/s]	blah blah	
Font Colour	[color=red]blah blah[/color]	blah blah	
Bullets in balloons	[ul] [li]One[/li] [li]Two[/li] [li]Three[/li] [/ul]	http://screencast.com/t/ztrGFqNfaV5	
Heading elements	[h2]heading2[/h2] [h3]heading3[/h3] [h4]heading4[/h4] [h5]heading5[/h5] [h6]heading6[/h6]		
Link to Email Address + Add Subject Line in a balloon	[url=mailto:email@address.com?subject=enter+subject+here]Display Text[/url]	[url=mailto:sales@greenrope.com?subject=Email+Sales+Associate]Email your SA[/url]	https://www.screencast.com/t/hFuE8U7FvTm5
Link to email address in a balloon	[url=mailto:support@growmobile.com]support@growmobile.com[/url]	[url=mailto:support@growmobile.com]support@growmobile.com[/url]	
Autoplaying a video	[html5video width="426" height="240" autoplay="true"]https://d2qhvajt3imc89.cloudfront.net/customers/OTRS/Free+Trial+Intro.mov.mp4 [/html5video]		