

Wait For Steps: Getting Started Guide

Brief Overview

A Wait For is a Flow Step that will cause the Smart Walk-Thru to wait for a certain amount of time or until a certain condition is met before continuing. Using Wait For Flow Steps help ensure a smooth experience for your user.



Wait For Success
Page

A Wait For Flow Step has several uses. Use a Wait For to wait for:

- **Amount of Time:** Wait for a few seconds when a user reaches a new page so that they have time to look around before continuing the Walk-Thru
- **URL:** Wait for user to reach a certain URL before continuing
- **On Screen Element:** Wait for the page to display a certain field before continuing

The Wait For can be configured to wait for a specific time duration or use the Rule Engine to determine when to continue playing your Smart Walk-Thrus.

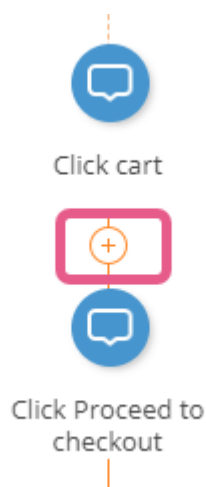
How it Works

A Wait For Flow Step can be added anywhere in a Smart Walk-Thru. When WalkMe gets to the Wait For, the Walk-Thru will wait to play the next step until a certain number of seconds has past or the associated rule(s) is/are true.

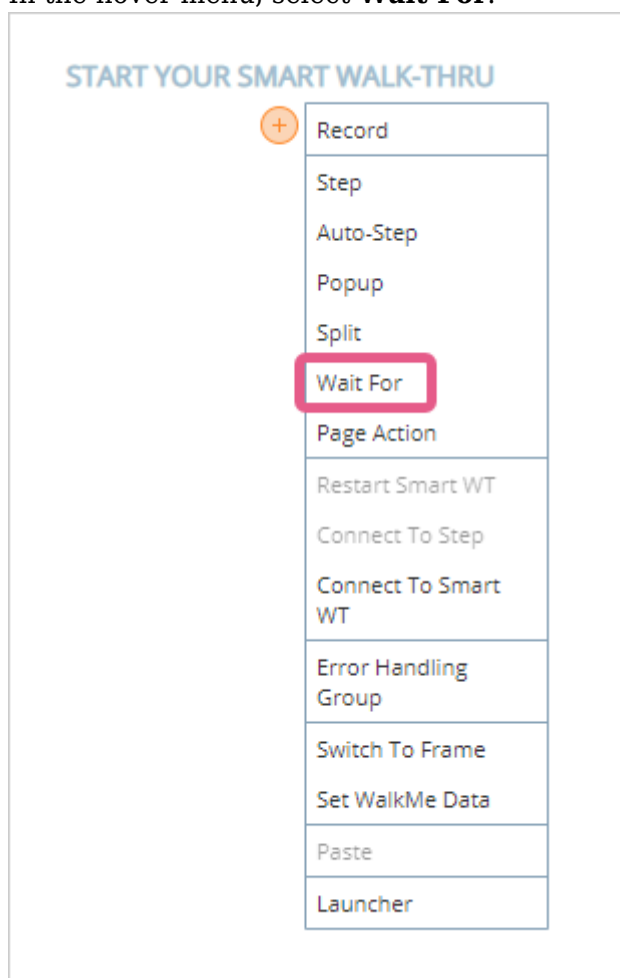
Adding Wait For Steps

To add this step to your Smart Walk-Thru, hover over the path where you would like to add the Wait For and select Wait For.

1. In a Smart Walk-Thru, hover over the orange plus sign between two steps where you want to add a Connection Step.



2. In the hover menu, select **Wait For**:



3. You can choose to wait for a specific amount of time, or to wait until certain page conditions

Create a delay before the next step, either by time or by rules

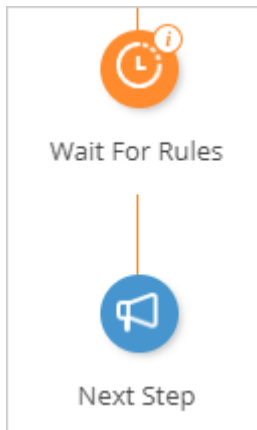
☒ Wait for seconds

☐ Wait until the following rules are met:

[Create Rules](#)

are met using the rule engine:

4. When you have finished setting up the Wait For conditions, click Done.
5. The Walk-Thru will resume as normal after the Wait For conditions (or the time limit) are met:



6. After adding a Wait For, it will appear in the Smart Walk-Thru Map as an orange icon.



Configure the Wait For for a rule to be true

If you would like to delay the Walk-Thru until a certain condition is true, create a rule that identifies what the Walk-Thru should wait for. When the rule is true, the Walk-Thru will continue to play.

To create a rule, open the Wait For Flow Step, click Create Rules, and create a rule that identifies the condition to wait for.

Common Rule Types in Wait For Flow Steps include URL and On Screen Element.

< > Wait For Rules
Learn UX Tips
X

Wait For

Create a delay before the next step, either by time or by rules

☐ Wait for 0 seconds

☒ Wait until the following rules are met:
Edit Rules

On Screen Element(selected) Is Visible

Notes

Enter your notes here...

Discard Done

[Learn more about creating rules in the Rule Engine.](#)

Rename the Wait For

Make sure to change the name of the Wait For so that it is easy to tell what it is by looking at the Smart Walk-Thru Map in the Editor.



Related Resources

- [Smart Walk-Thru Best Practices](#)
- [Flow Steps](#)
- [Rule Engine](#)