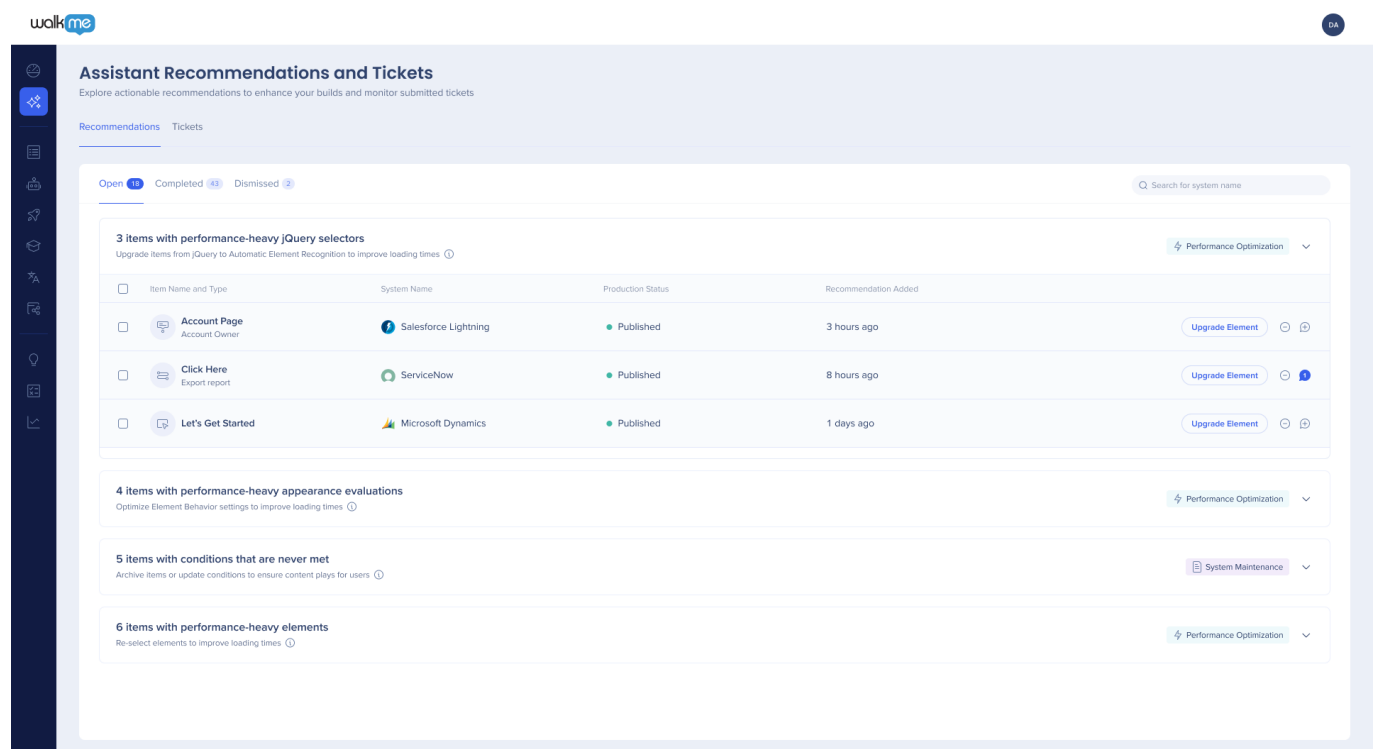


WalkMe Assistant

Brief Overview

WalkMe Assistant is an innovative tool that enables you to optimize your digital adoption assets and manage them at scale. Assistant provides you with personalized recommendations on how to improve your content, allows you to report building issues from the Editor, and helps you solve those issues in real-time.

The WalkMe Assistant dashboard in the Console, accessible at console.walkme.com/assistant, offers a central location to manage all of your Assistant tickets and view your building recommendations. From there, you can view and manage all of your tickets across multiple systems, and apply your personalized recommendations to optimize your WalkMe content.



The screenshot shows the WalkMe Assistant dashboard. At the top, there's a header with the WalkMe logo and a user profile icon. Below the header, the main section is titled "Assistant Recommendations and Tickets" with a subtitle "Explore actionable recommendations to enhance your builds and monitor submitted tickets". There are tabs for "Recommendations" and "Tickets". Under "Recommendations", there are filters for "Open" (10), "Completed" (43), and "Dismissed" (2). A search bar is present with the text "Search for system name". The dashboard displays several recommendation cards:

- 3 items with performance-heavy jQuery selectors**: Upgrade items from jQuery to Automatic Element Recognition to improve loading times. This card includes a table with the following data:

Item Name and Type	System Name	Production Status	Recommendation Added	Action
Account Page Account Owner	Salesforce Lightning	Published	3 hours ago	Upgrade Element
Click Here Export report	ServiceNow	Published	8 hours ago	Upgrade Element
Let's Get Started	Microsoft Dynamics	Published	1 days ago	Upgrade Element
- 4 items with performance-heavy appearance evaluations**: Optimize Element Behavior settings to improve loading times. Action: Performance Optimization.
- 5 items with conditions that are never met**: Archive items or update conditions to ensure content plays for users. Action: System Maintenance.
- 6 items with performance-heavy elements**: Re-select elements to improve loading times. Action: Performance Optimization.

Key Features

- Perfect your WalkMe content with *personalized recommendations*
- Report building issues directly from the Editor
- Enjoy a *streamlined ticket management process*
- Access in-app communication with WalkMe technical teams

- Get ahead of issues with *proactive alerts*
- Save time with *powerful automation* capabilities
- Effortlessly create tickets within your workflow, without the need for lengthy explanations to Support
- Resolve issues faster by having critical information captured in real-time

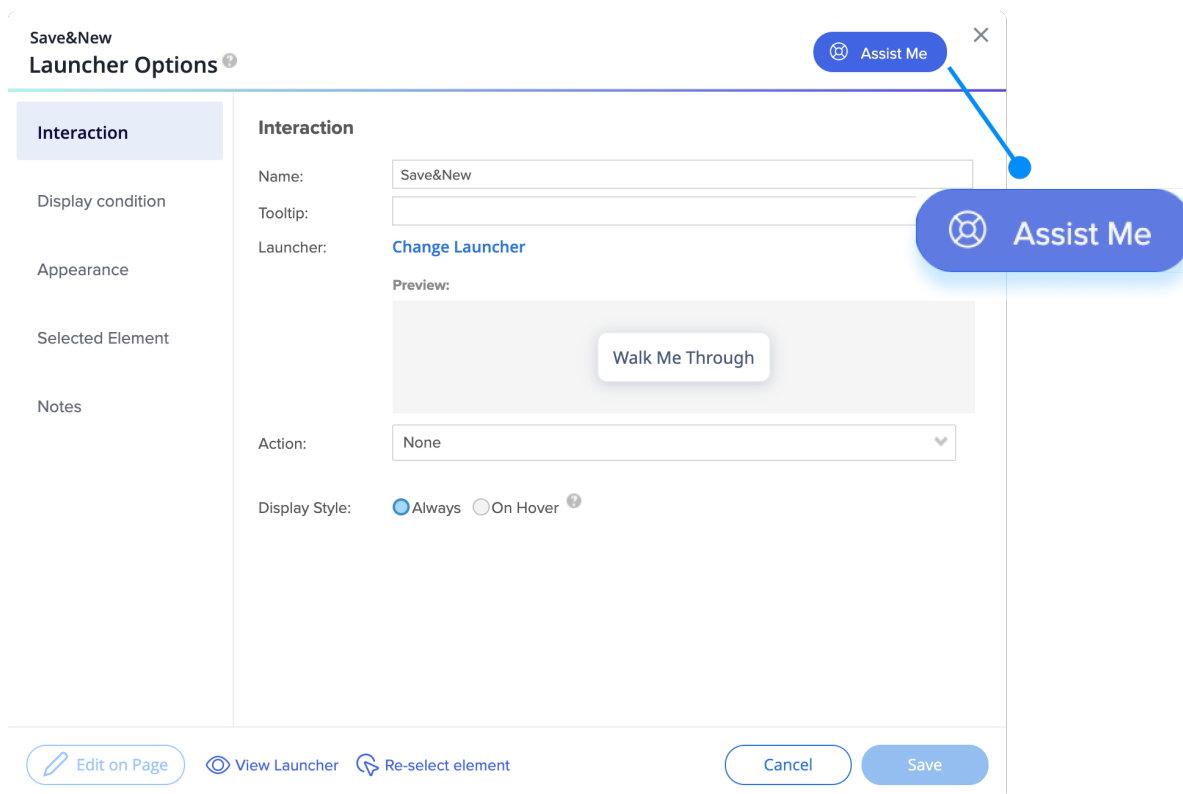
See what our customers have to say about WalkMe Assistant:

“Thanks to WalkMe DeepUI, we can ensure that our solutions in Microsoft Dynamics remain stable and functioning flawlessly, even with ongoing changes to the underlying platform. This not only saves us valuable time but also guarantees a positive experience for our end-users.”

Karen Hastings, Business Systems Trainer, Hitachi Construction Machinery Oceania

Tickets

If you're building in the Editor and encounter an item that's not behaving as intended – simply submit the issue by using the AssistMe button. No need to leave the Editor and fill out a support ticket. Just click the button, select the issue you're experiencing, and the Assistant team will help you resolve the issue quickly.



The screenshot shows the WalkMe Editor interface. On the left is a sidebar with 'Launcher Options' expanded, showing sections for Interaction, Display condition, Appearance, Selected Element, and Notes. The main area is titled 'Interaction' and contains fields for Name (Save&New), Tooltip, Launcher (Change Launcher), and a Preview window showing a 'Walk Me Through' button. Below these are fields for Action (set to None) and Display Style (radio buttons for Always and On Hover). At the top right of the main area is a blue 'Assist Me' button with a bug icon. A blue callout bubble with a white bug icon and the text 'Assist Me' points to this button. At the bottom of the editor are buttons for 'Edit on Page', 'View Launcher', 'Re-select element', 'Cancel', and 'Save'.



Recommendations

Using WalkMe's DeepUI technology, we monitor your content and provide real-time recommendations to optimize your builds. Apply recommendations with one click - and get the most out of the DAP solutions.

Learn more:

- [WalkMe Assistant: Getting Started Guide](#)
- [WalkMe Assistant: Tickets](#)
- [WalkMe Assistant: Recommendations](#)