



# WalkMe Desktop - V5.2 Release - January 2020

## What's New This Version?

### New for Workstation and all platforms

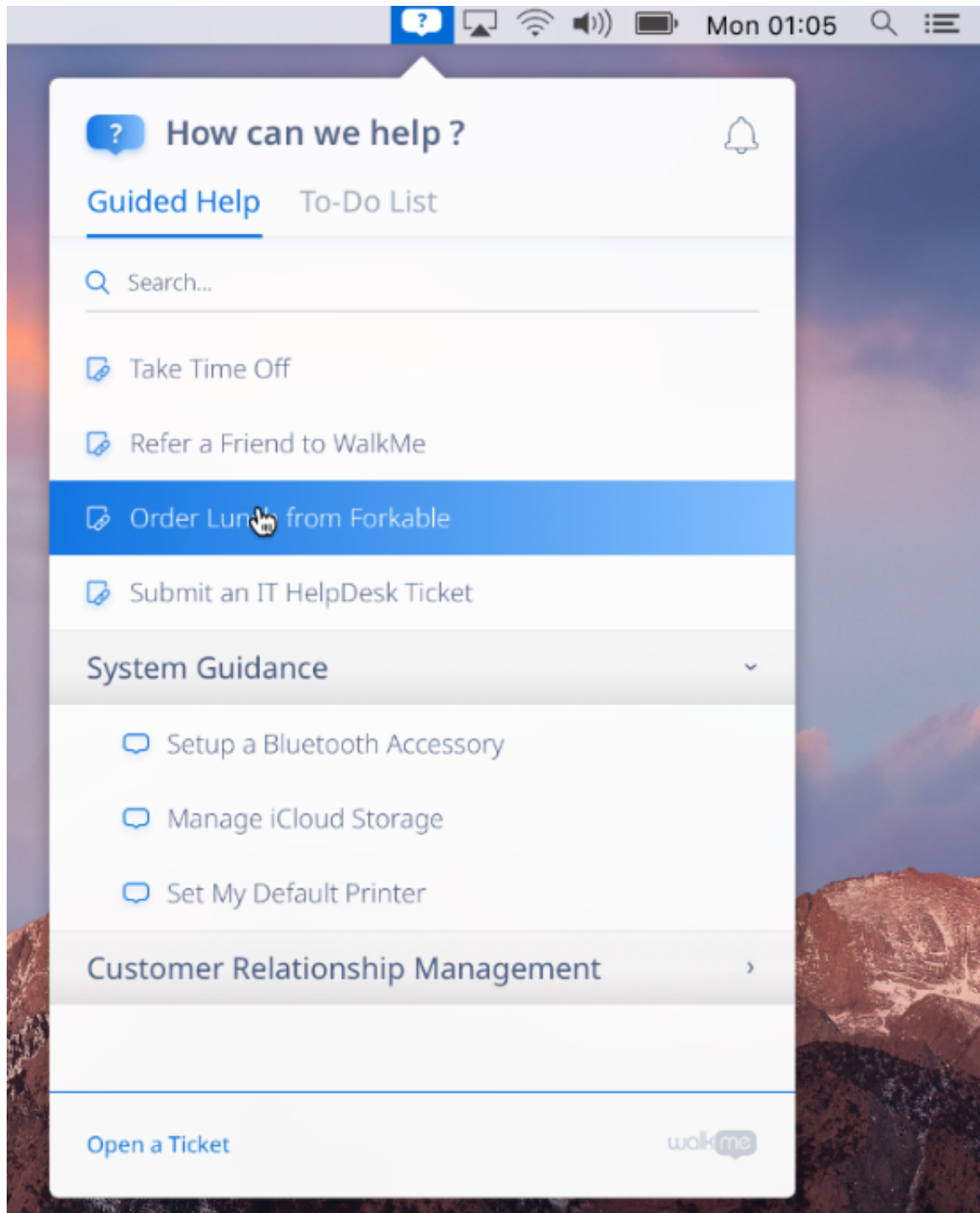
- Mac support is now available for desktop Workstation customers!

The solution supports:

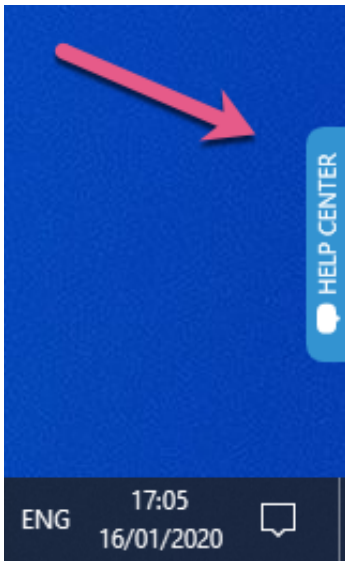
Shuttles

Walk-Thru PopUp steps

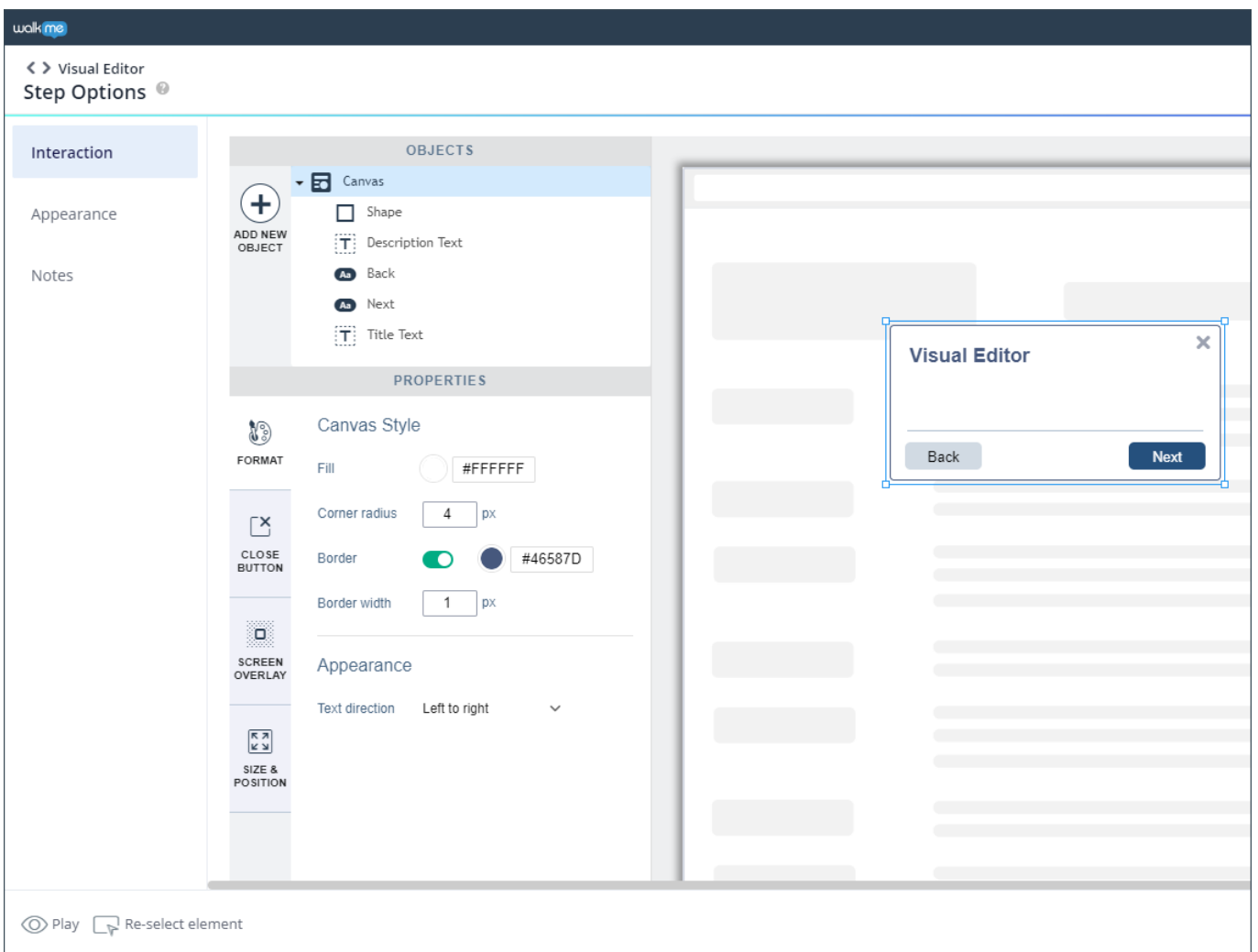
ShoutOuts



- New Widget (Windows)



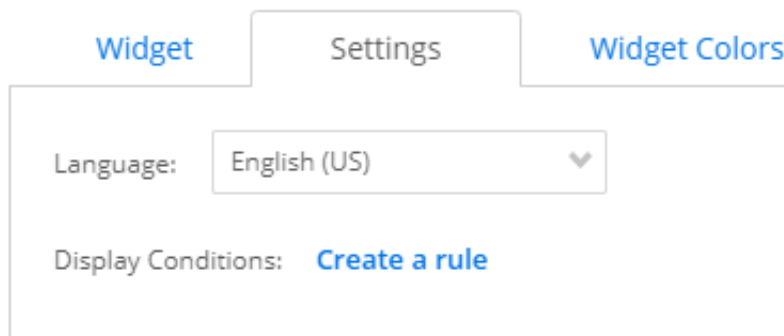
- Visual Editor
  - Fully customize your ShoutOuts and Walk-Thrus using a Visual Editor:



- Incoming Integration Support

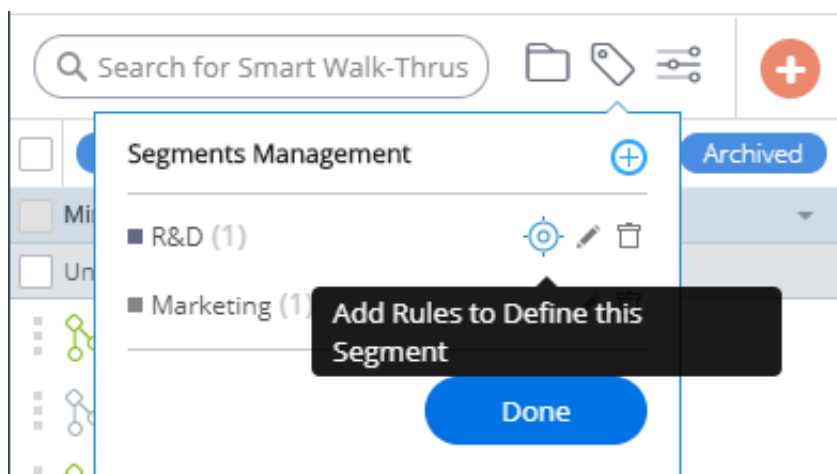
Receive data in your Walkme Desktop account from the integration center.  
Allows CSV data Integration.

- Condition builder for Hide / Show widget
  - Segment the widget to show for targeted users groups and apps



Allow show / hide the widget accordance to a condition

- Segmentation labels
  - Allow segmentation rules on labels



Use case example: present different menu items for users from different departments.

- App running condition
  - Allows to Segment the content according to a running app/process

Group

[Import Rules](#)

A
Applicator
Running
Process Name
Is
crm.exe

  ?

Add Rule

- Use case example
  - Create splits in Walk-Thrus according to whether an app is running or not
  - Present certain menu items only if the target app is running
- Date / Time condition
  - Use case: display ShoutOut at a certain time

D
Date
Until
11/26/2019

And ↔

T
Time
From
13:00

- Goals
  - Ability to define goals
  - Use case: measure results
    - Notes: Element Clicked is not available yet.

Set My Default Printer

## Smart Walk-Thru Settings

- Goals
- Search Ranking
- Advanced Settings

### Goals <sup>?</sup>

To track users success

#### ■ Main Goal <sup>?</sup>

Goal 1

### Milestones <sup>?</sup>

## New for Deep Integration (Java Applications, SAP)

Support multi SAP instances

SAP Enter trigger



Custom trigger



Adjust balloon positioning

## Other Updates

### Accessibility support

- Supporting screen reader
  - Mac: VoiceOver
  - Windows: NVDA, JAWS
- Supporting keyboard navigation

For more information on the different capabilities between platforms, see our [dedicated comparisons table](#)