WalkMe Mobile User Management – Roles & Permissions

Brief Overview

WalkMe Mobile now supports different role types for users with access to the Mobile Console and Power Mode.

Configuring role types allows for organizations to manage the users collaborating on WalkMe Mobile projects.

Note

To add a new user to the Mobile Console, please contact WalkMe support.

Role Types

The four role types are:

1. **Viewer**
   - View only, no edit rights
2. **Content Editor**
   - Create and edit campaigns, segments, goals, etc
   - Capture steps, elements, screens in power mode
3. **Publisher**
   - Publish campaigns and goals
4. **Admin**
   - App management in the console
   - Create and download reports

How It Works

It is not necessary to have roles for your users. If you have a specific use case for roles, they will need to be added by your Customer Success Manager or WalkMe contact. Please reach out to them if you wish to make changes.

Note:

- Role types can be configured in tandem so a single user can have multiple roles assigned to them.
  - Does not apply to Viewer role type
- A user with no role assigned (default state) has no limitations.

Role Permissions

For a full breakdown of each role and respective permissions review the tables below:

My Campaigns

WalkMe Modules		Permissions			
		Admin	**Publisher**	**Content Editor**	**Viewer**
Campaigns	Edit	View	View	Edit	View
	Copy	View	View	Edit	View
	Delete	View	View	Edit	View
	Create Label	View	View	Edit	View
Edit/Create Campaign	Edit Campaign	View	View	Edit	View
	Edit Auto Play	View	View	Edit	View
	Publish Status	View	Edit	View	View

Settings

WalkMe Modules	Permissions			
	Admin	**Publisher**	**Content Editor**	**Viewer**

		Admin	Publisher	Content Editor	Viewer
App Settings	General	Edit	No Access	No Access	No Access
	Self hosted	Edit	No Access	No Access	No Access
	Segments	View	View	Edit	View
	Goals	View	View	Edit	View
	User Attributes	View	View	Edit	View
	Screens	View	View	Edit	View
	Elements	View	View	Edit	View
Languages	Add new language	View	View	Edit	View
	Import	View	View	Edit	View
	Export	View	View	View	View
	Open export list	View	View	View	View
	Translation and Save	View	View	Edit	View
Media and lists	Add new	View	View	Edit	View
	Delete	View	View	Edit	View
	Add a list	View	View	Edit	View
	Add new app	Edit	View	View	View
	Delete app	Edit	View	View	View

Dashboard

WalkMe Modules		Permissions			
		Admin	**Publisher**	**Content Editor**	**Viewer**
Reports	Create	Edit	View	View	View
	Download	Edit	View	View	View

Power Mode

WalkMe Modules		Permissions			
		Admin	**Publisher**	**Content Editor**	**Viewer**
Integration	Login to power mode for first time	Edit	No Access	No Access	No Access
Capture	SWT, Screens, Elements	No Access	No Access	Edit	No Access
Preview & Simulate	Campaigns	Edit	Edit	Edit	View
Captured Items	Screens, Elements	Edit	Edit	Edit	View
App Info	Access All Info	Edit	Edit	Edit	View