

WalkMe Mobile User Management – Roles & Permissions

WalkMe Mobile now supports different role types for users with access to the mobile console and power mode.

Configuring role types allows for organizations to manage the users collaborating on WalkMe Mobile projects.

The three role types are:

1. Content Editor
 - Create and edit campaigns, segments, goals, etc
 - Capture steps, elements, screens in power mode
2. Publisher
 - Publish campaigns and goals
3. Admin
 - App management in the console
 - Create and download reports

Roles are defined in mobile back-office on the user details screen. Please reach out to your WalkMe rep to enable user roles.

User Group

Group

Update Group Id

Role



Update Role

Role types can be configured in tandem so a single user can have multiple roles assigned.

Note: a user with no role assigned (default state) has no limitations

For a full breakdown of each role and respective permissions review the table below:

WalkMe Modules			Permissions		
			Admin	Publisher	Content Moderator
My campaigns	Campaigns	Edit	View	View	Moderate
		Copy	View	View	Moderate
		Delete	View	View	Moderate
		Create Label	View	View	Moderate
	Edit/create campaign	Edit campaign	View	View	Moderate
		Edit autoplay	View	View	Moderate
		Publish Status	View	Moderate	View
Settings	App Settings	General	Moderate	No Access	No Access

		Self hosted	Moderate	No Access	No Access
		Segments	View	View	Moderate
		Goals	View	View	Moderate
		User attributes	View	View	Moderate
		Screens	View	View	Moderate
		Elements	View	View	Moderate
	Languages	Add new language	View	View	Moderate
		Import	View	View	Moderate
		Export	View	View	Moderate
		Open export list	View	View	Moderate
		Translation > Save	View	View	Moderate
	Media and lists	Add new	View	View	Moderate
		Delete	View	View	Moderate
		Add a list	View	View	Moderate
		Add new app	Moderate	View	View
		Delete app	Moderate	View	View
Dashboard	Reports	Create	Moderate	View	View
		Download	Moderate	View	View
Power Mode	Integration	Login to power mode for first time	Moderate	No Access	No Access
	Capture	SWT, Screens, Elements	No Access	No Access	Moderate
	Preview & Simulate	Campaigns	Moderate	Moderate	Moderate
	Captured Items	Screens, Elements	Moderate	Moderate	Moderate
	App Info	Access all info	Moderate	Moderate	Moderate