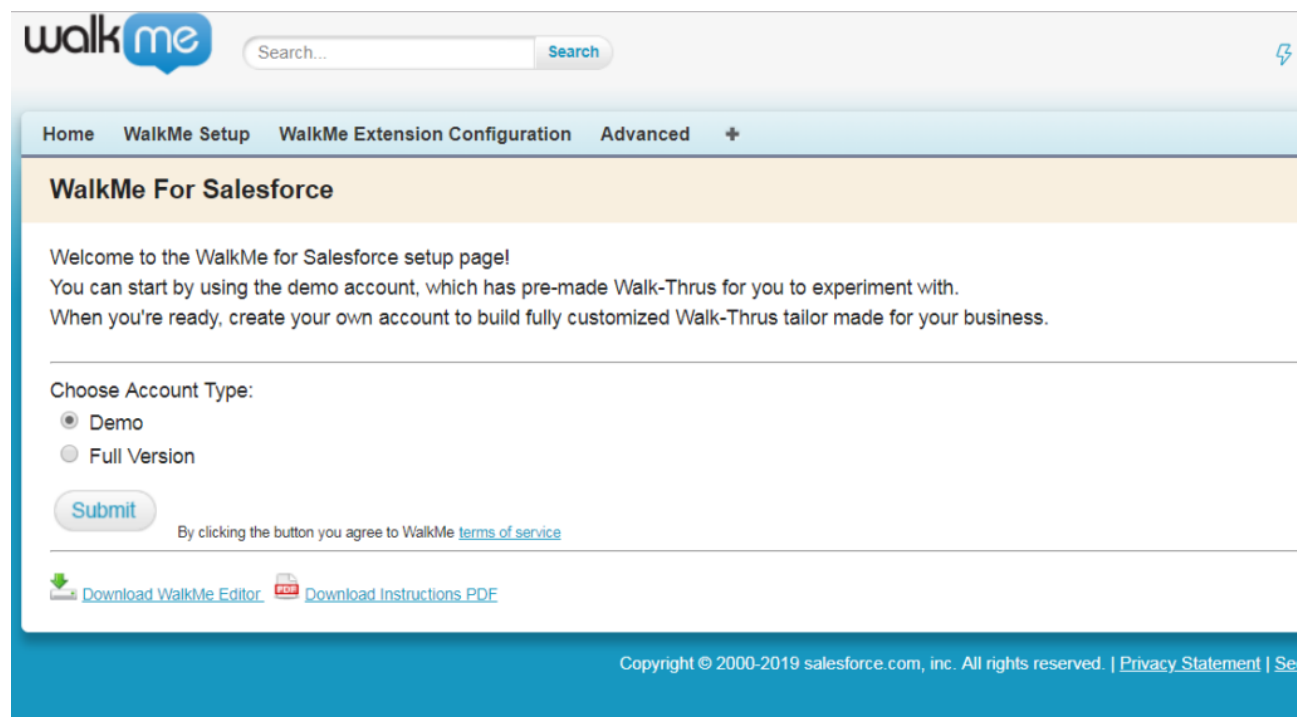


WalkMe Salesforce Package: How to Remove Permissions on WalkMe Tabs & Visualforce Pages

Brief Overview

After installation of the Salesforce package, it could be that some pages that are part of the package are visible to users and the Salesforce Admin would like to remove them. This article will guide you through that process.

Some common tabs/pages that the Salesforce Admin may like to hide are: “WalkMe Setup” and “WalkMe Extension Configuration”.



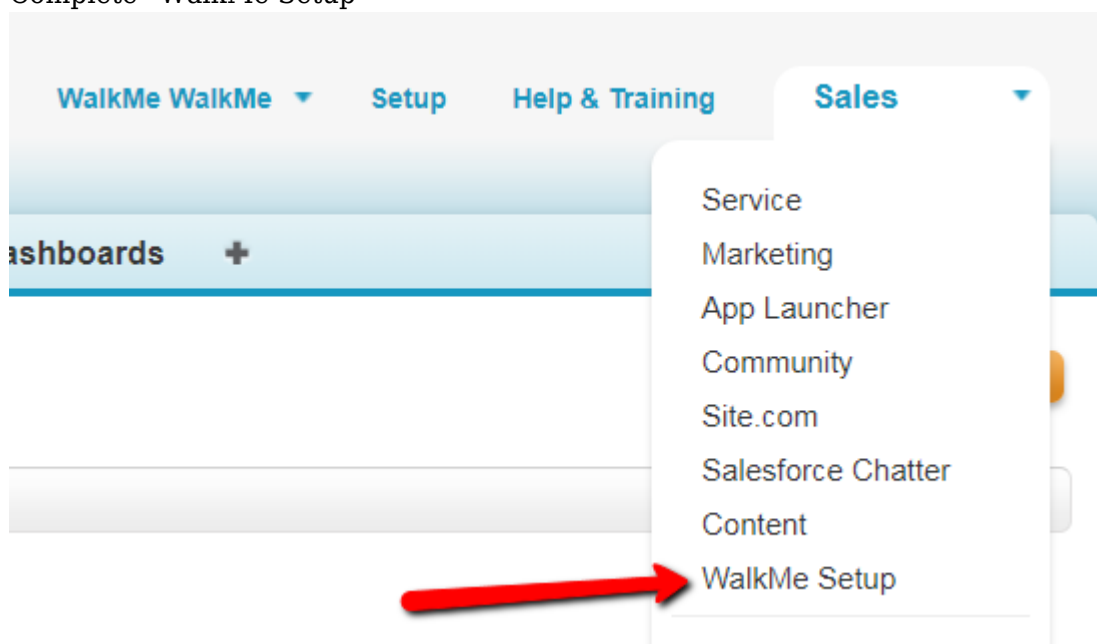
Please note:

- This is a Salesforce feature and not a WalkMe feature, changes may occur in future Salesforce releases.
- This article does not cover the installation of the WalkMe package. You can find the guide for

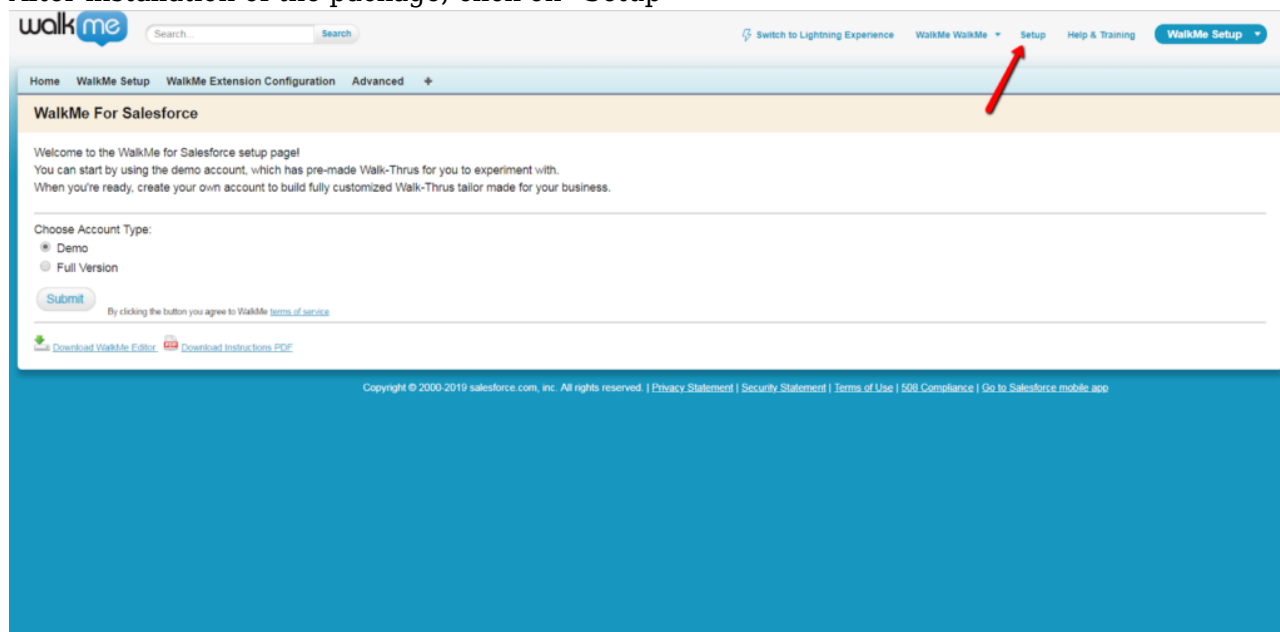
that in this [How to Install the Salesforce Package](#) article.

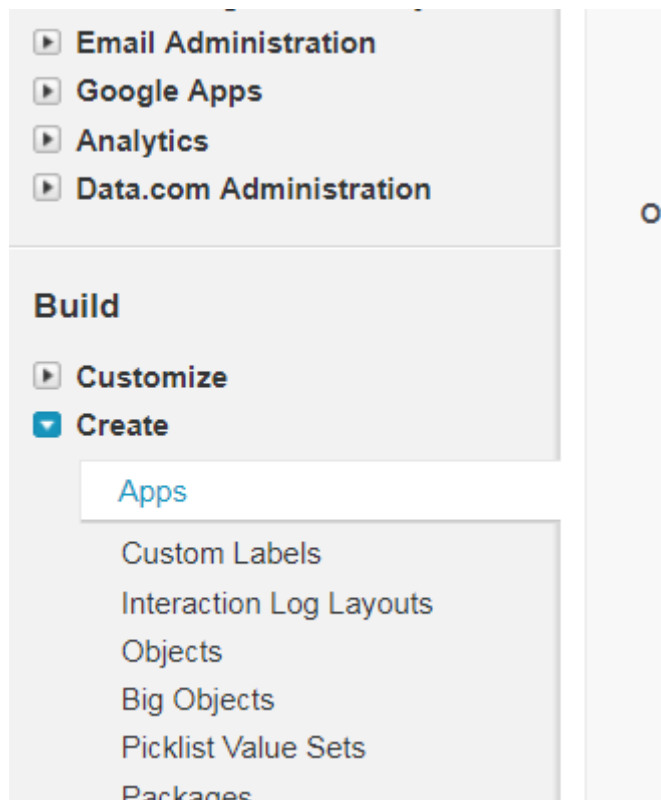
Steps for Hiding the WalkMe App

1. Complete “WalkMe Setup”



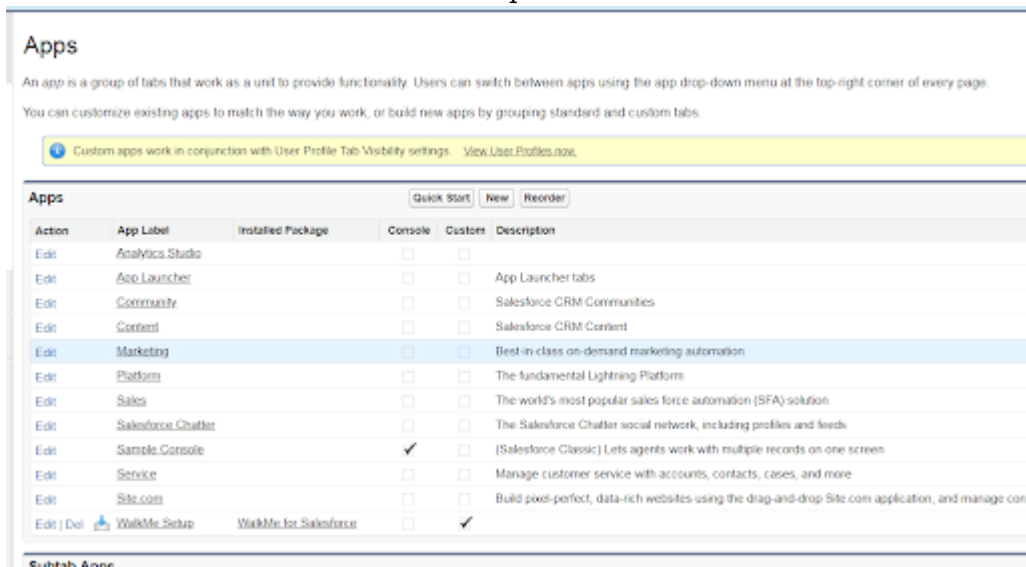
2. After installation of the package, click on “Setup”





3. Click on “Apps”

4. Click on “Edit” next to “WalkMe Setup”



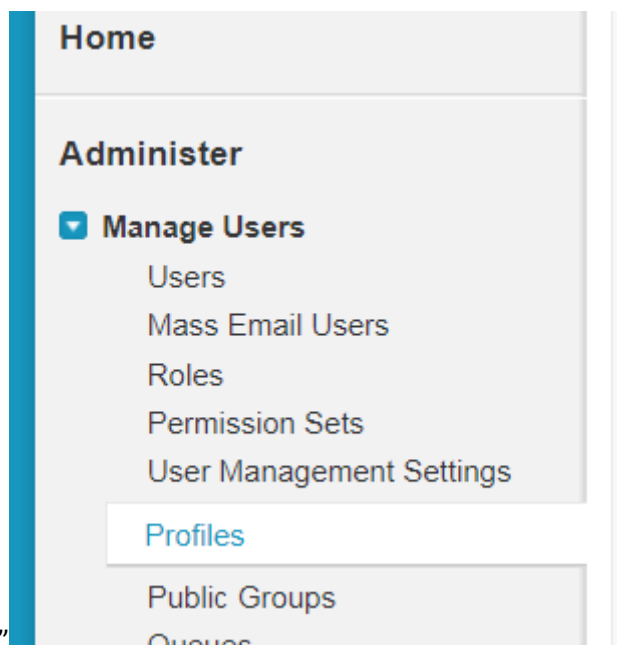
5. Uncheck the “Visible” category box on all Profiles, except the System Administrator

Assign to Profiles		
Profile	<input type="checkbox"/> Visible	<input type="checkbox"/> Default
Analytics Cloud Integration User	<input type="checkbox"/>	<input type="checkbox"/>
Analytics Cloud Security User	<input type="checkbox"/>	<input type="checkbox"/>
Authenticated Website	<input type="checkbox"/>	<input type="checkbox"/>
Authenticated Website	<input type="checkbox"/>	<input type="checkbox"/>
Contract Manager	<input type="checkbox"/>	<input type="checkbox"/>
Cross Org Data Proxy User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Custom: Marketing Profile	<input type="checkbox"/>	<input type="checkbox"/>
Custom: Sales Profile	<input type="checkbox"/>	<input type="checkbox"/>
Custom: Support Profile	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Login User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Plus Login User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Plus User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Portal Manager Custom	<input type="checkbox"/>	<input type="checkbox"/>
Customer Portal Manager Standard	<input type="checkbox"/>	<input type="checkbox"/>
External Identity User	<input type="checkbox"/>	<input type="checkbox"/>
Force.com - App Subscription User	<input type="checkbox"/>	<input type="checkbox"/>
Gold Partner User	<input type="checkbox"/>	<input type="checkbox"/>
High Volume Customer Portal	<input type="checkbox"/>	<input type="checkbox"/>
High Volume Customer Portal User	<input type="checkbox"/>	<input type="checkbox"/>
Identity User	<input type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input type="checkbox"/>	<input type="checkbox"/>
Partner App Subscription User	<input type="checkbox"/>	<input type="checkbox"/>
Partner Community Login User	<input type="checkbox"/>	<input type="checkbox"/>
Partner Community User	<input type="checkbox"/>	<input type="checkbox"/>
Read Only	<input type="checkbox"/>	<input type="checkbox"/>
Silver Partner User	<input type="checkbox"/>	<input type="checkbox"/>
Solution Manager	<input type="checkbox"/>	<input type="checkbox"/>
Standard Platform User	<input type="checkbox"/>	<input type="checkbox"/>
Standard User	<input type="checkbox"/>	<input type="checkbox"/>
System Administrator	<input checked="" type="checkbox"/>	<input type="checkbox"/>

6. Click "Save"

How to Remove WalkMe Tabs for Specific Profiles


1. Click Setup



2. Click "Profiles"
3. Click "Edit" next to the desired profile

Profiles

All Profiles ▾ Edit | Delete | Create New View

New Profile 

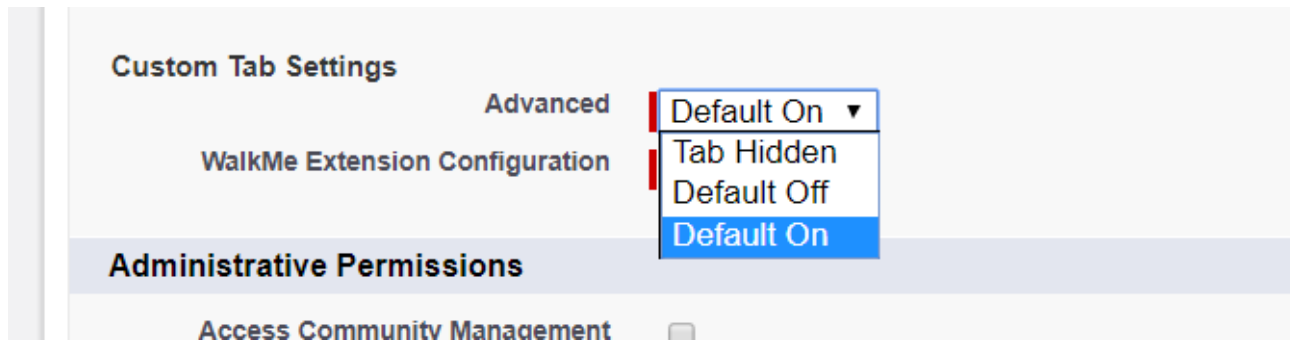
A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W

Action	Profile Name ↑	User License	Custom
<input type="checkbox"/> Edit Clone	Chatter External User	Chatter External	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Chatter Free User	Chatter Free	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Chatter Moderator User	Chatter Free	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Contract Manager	Salesforce	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Cross Org Data Proxy User	XOrg Proxy User	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Community Login User	Customer Community Login	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Community Plus Login User	Customer Community Plus Login	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Community Plus User	Customer Community Plus	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Community User	Customer Community	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Portal Manager Custom	Customer Portal Manager Custom	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Customer Portal Manager Standard	Customer Portal Manager Standard	<input type="checkbox"/>
<input type="checkbox"/> Edit Del...	Custom: Marketing Profile	Salesforce	<input checked="" type="checkbox"/>
<input type="checkbox"/> Edit Del...	Custom: Sales Profile	Salesforce	<input checked="" type="checkbox"/>
<input type="checkbox"/> Edit Del...	Custom: Support Profile	Salesforce	<input checked="" type="checkbox"/>
<input type="checkbox"/> Edit Clone	External Identity User	External Identity	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Force.com - App Subscription User	Force.com - App Subscription	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Force.com - Free User	Force.com - Free	<input type="checkbox"/>
<input type="checkbox"/> Edit Clone	Gold Partner User	Gold Partner	<input type="checkbox"/>

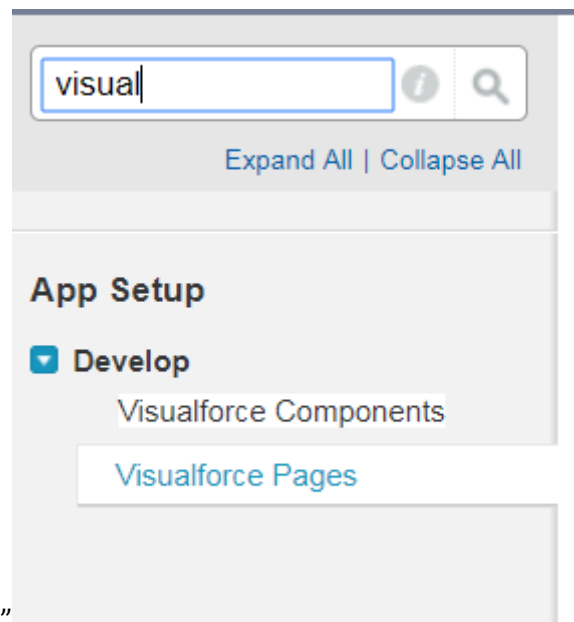
1-25 of 36 0 Selected

Previous Next

4. Change visibility to "Tab Hidden"



Visualforce Page Guide



1. In the setup menu, find "Visualforce Pages"
2. Find the page named "vf_LicensePage", and click on the "Security" link next to it



3. Keep only the System Administrator in the Enabled profiles (Profiles that have access to the page)

