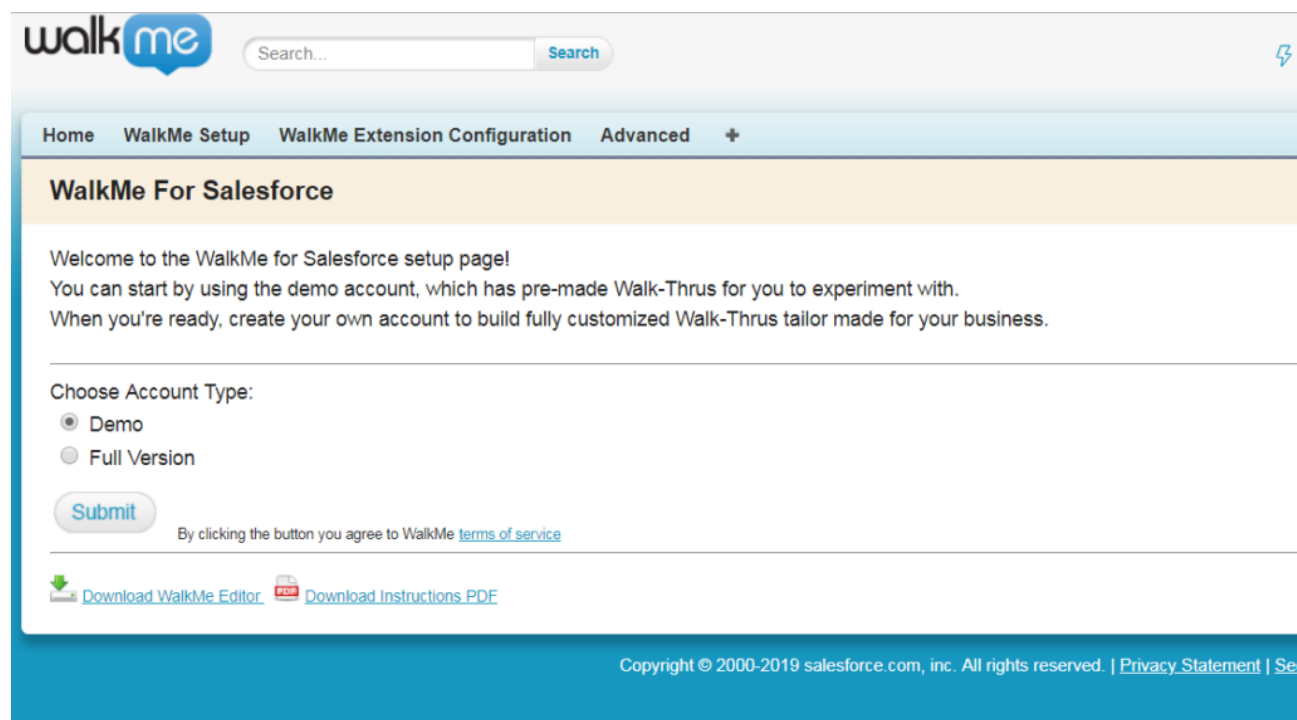


WalkMe Salesforce Package: How to Remove Permissions on WalkMe Tabs & Visualforce Pages

Brief Overview

After installation of the Salesforce package, it could be that some pages that are part of the package are visible to users and the Salesforce Admin would like to remove them. This article will guide you through that process.

Some common tabs/pages that the Salesforce Admin may like to hide are: “WalkMe Setup” and “WalkMe Extension Configuration”.



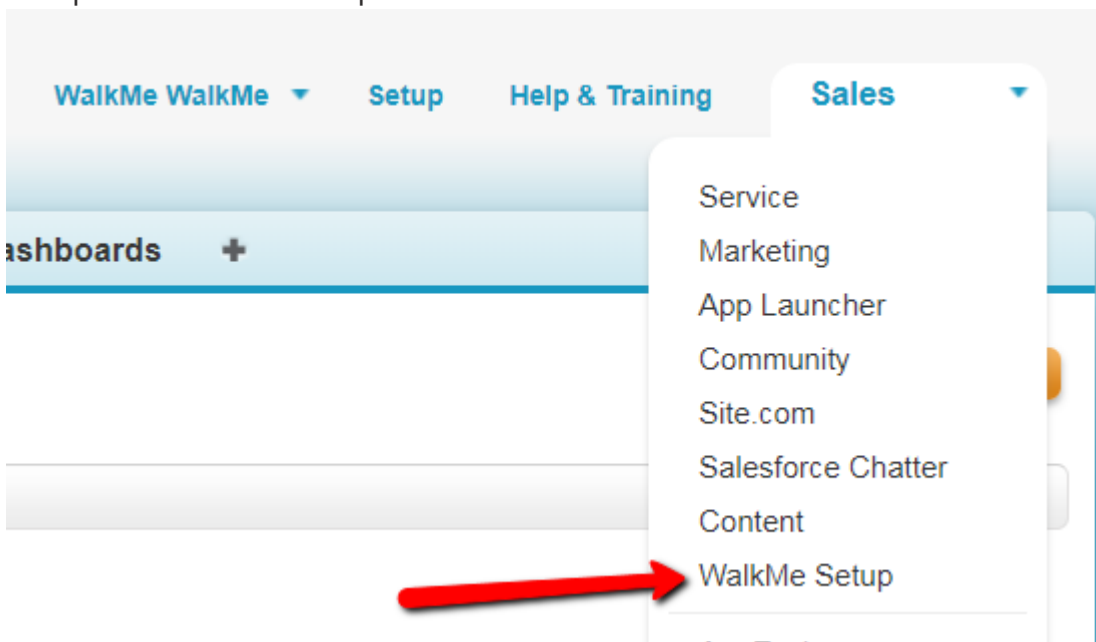
Please note:

- This is a Salesforce feature and not a WalkMe feature, changes may occur in future Salesforce releases.

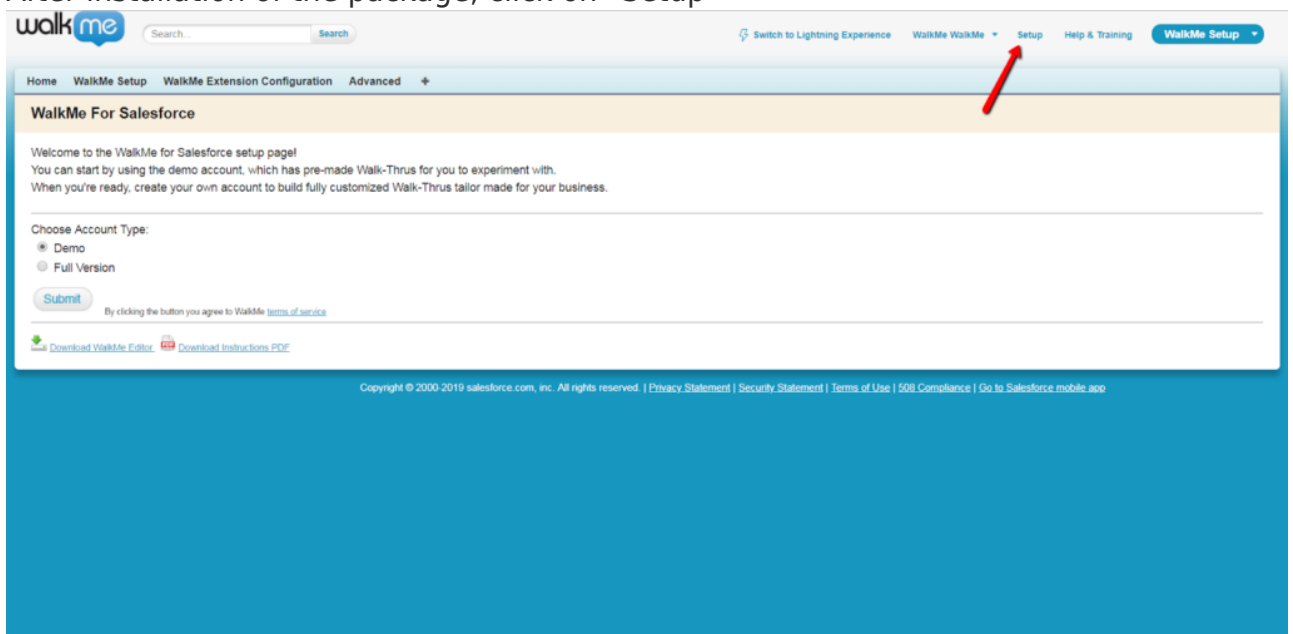
- This article does not cover the installation of the WalkMe package. You can find the guide for that in this [How to Install the Salesforce Package](#) article.

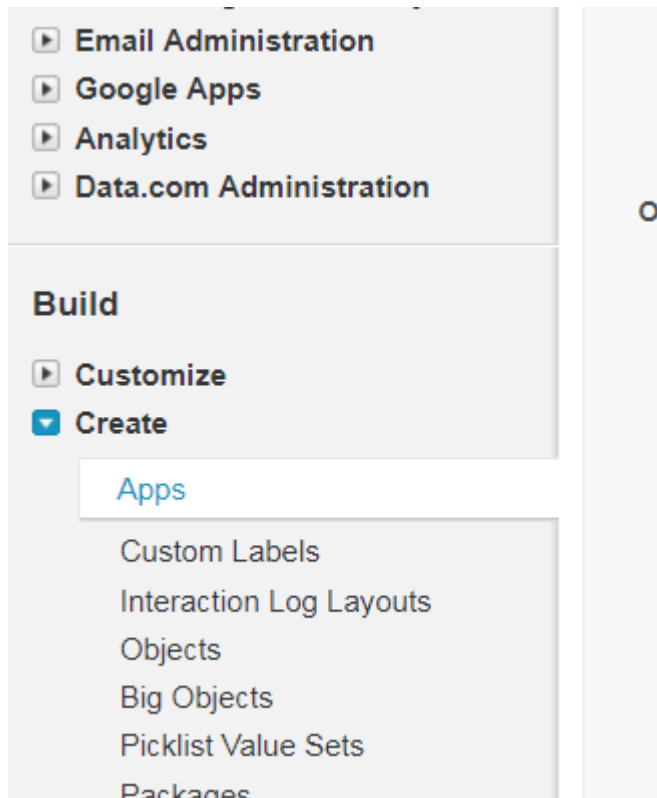
Steps for Hiding the WalkMe App

1. Complete “WalkMe Setup”

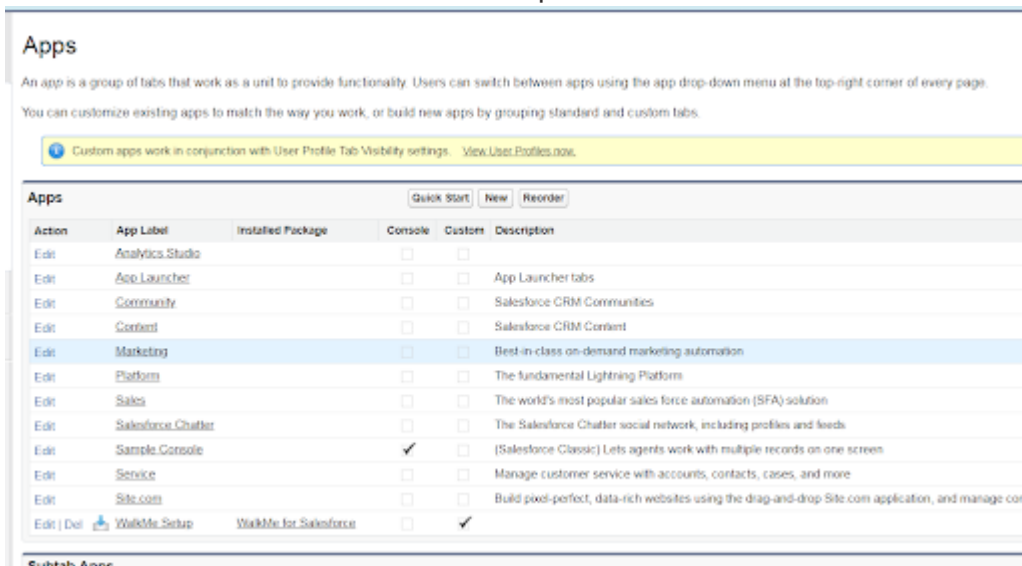


2. After installation of the package, click on “Setup”





3. Click on “Apps”
4. Click on “Edit” next to “WalkMe Setup”



5. Uncheck the “Visible” category box on all Profiles, except the System Administrator

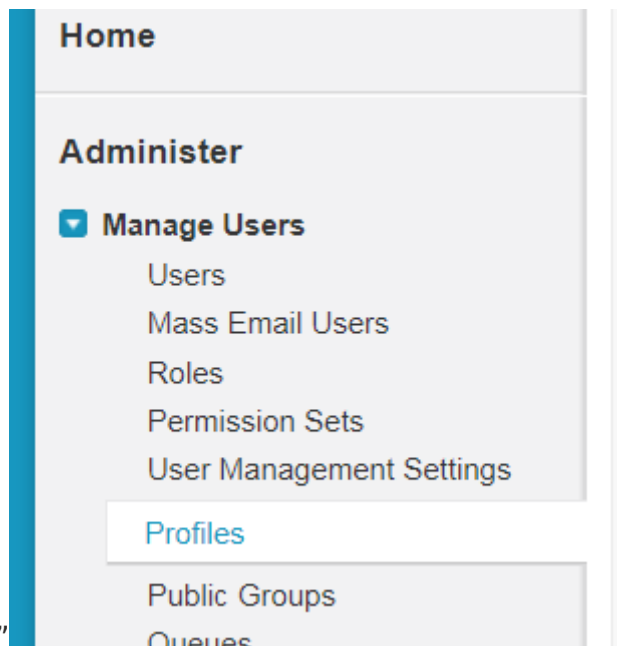
Assign to Profiles

Profile	<input type="checkbox"/> Visible	<input type="checkbox"/> Default
Analytics Cloud Integration User	<input type="checkbox"/>	<input type="checkbox"/>
Analytics Cloud Security User	<input type="checkbox"/>	<input type="checkbox"/>
Authenticated Website	<input type="checkbox"/>	<input type="checkbox"/>
Authenticated Website	<input type="checkbox"/>	<input type="checkbox"/>
Contract Manager	<input type="checkbox"/>	<input type="checkbox"/>
Cross Org Data Proxy User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Custom: Marketing Profile	<input type="checkbox"/>	<input type="checkbox"/>
Custom: Sales Profile	<input type="checkbox"/>	<input type="checkbox"/>
Custom: Support Profile	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Login User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Plus Login User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community Plus User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Community User	<input type="checkbox"/>	<input type="checkbox"/>
Customer Portal Manager Custom	<input type="checkbox"/>	<input type="checkbox"/>
Customer Portal Manager Standard	<input type="checkbox"/>	<input type="checkbox"/>
External Identity User	<input type="checkbox"/>	<input type="checkbox"/>
Force.com - App Subscription User	<input type="checkbox"/>	<input type="checkbox"/>
Gold Partner User	<input type="checkbox"/>	<input type="checkbox"/>
High Volume Customer Portal	<input type="checkbox"/>	<input type="checkbox"/>
High Volume Customer Portal User	<input type="checkbox"/>	<input type="checkbox"/>
Identity User	<input type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input type="checkbox"/>	<input type="checkbox"/>
Partner App Subscription User	<input type="checkbox"/>	<input type="checkbox"/>
Partner Community Login User	<input type="checkbox"/>	<input type="checkbox"/>
Partner Community User	<input type="checkbox"/>	<input type="checkbox"/>
Read Only	<input type="checkbox"/>	<input type="checkbox"/>
Silver Partner User	<input type="checkbox"/>	<input type="checkbox"/>
Solution Manager	<input type="checkbox"/>	<input type="checkbox"/>
Standard Platform User	<input type="checkbox"/>	<input type="checkbox"/>
Standard User	<input type="checkbox"/>	<input type="checkbox"/>
System Administrator	<input checked="" type="checkbox"/>	<input type="checkbox"/>

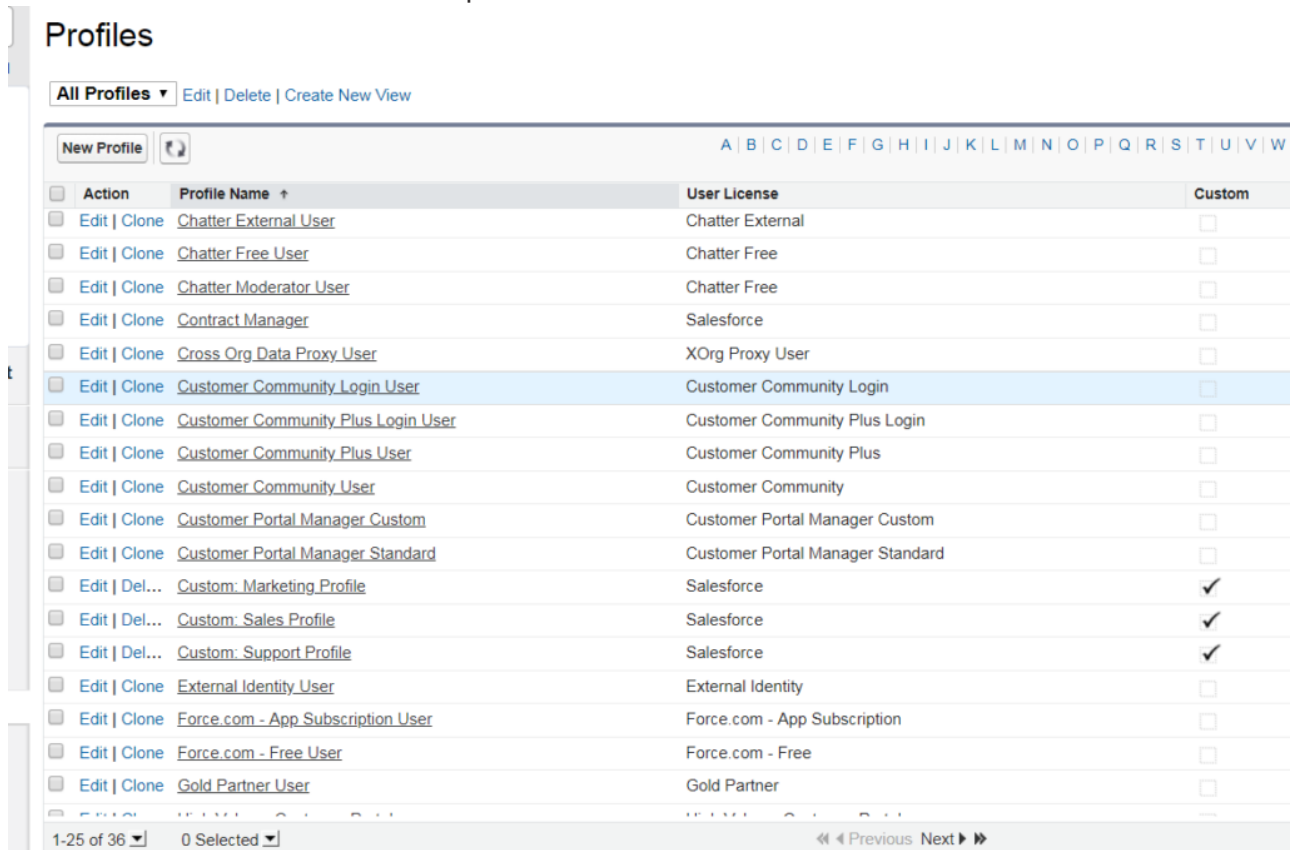
6. Click "Save"

How to Remove WalkMe Tabs for Specific Profiles

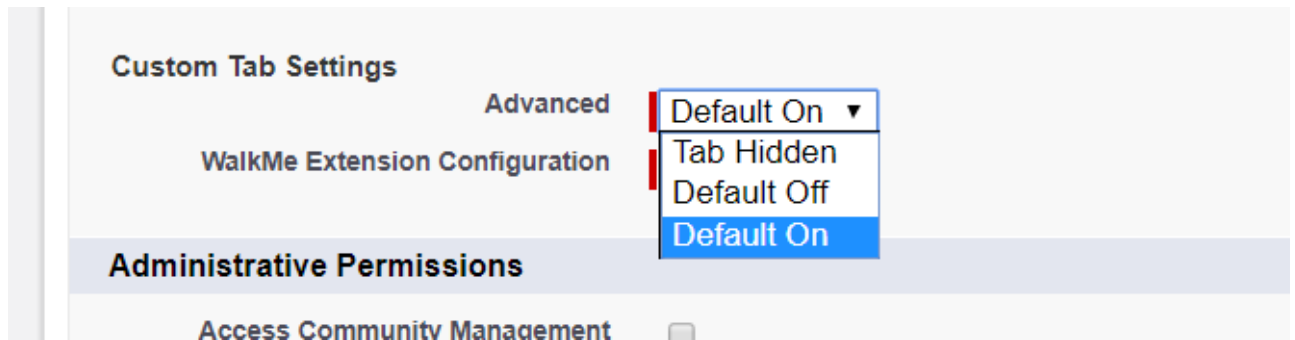
1. Click Setup



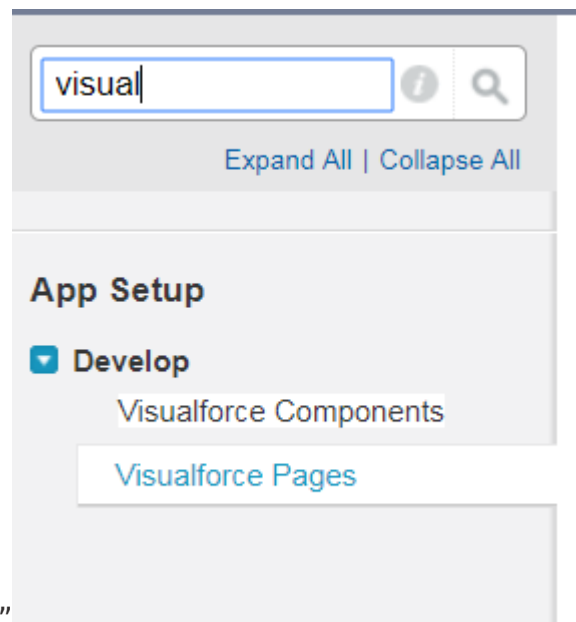
2. Click “Profiles”
3. Click “Edit” next to the desired profile



4. Change visibility to “Tab Hidden”



Visualforce Page Guide



1. In the setup menu, find “Visualforce Pages”
2. Find the page named “vf_LicensePage”, and click on the “Security” link next to it



3. Keep only the System Administrator in the Enabled profiles (Profiles that have access to the page)

Enable Profile Access for Visualforce Page
vf_LicensePage

Save Cancel

Available Profiles

- Support Agent - No VF
- Support Agent - Restricted Login
- Support Team Lead
- Training Manager

Enabled Profiles

- System Administrator