Web to Desktop/Workstation Feature Comparison

Brief Overview

This table provides a quick overview of some of the app capability differences between WalkMe Web and WalkMe Desktop.

Note:

Some functionalities are not supported on all platforms or all applications.

*SAP on Windows only.

App	Feature	Web	Desktop Integrated*	Desktop Workstation Windows	Desktop Workstation Mac
Smart Walk-Thrus		✔	✔	✔ (Only pop up steps and 'next' triggers)	✔ (Only pop up steps and 'next' triggers)
	Error Handling	✔	✔		
	Validation Step	✔	✔		
	Auto Play	✔	✔	✔	✔
	Auto Step	✔			
	Start Points	✔			
	Design – CSS changes	✔			
	Custom Design, Design Library	✔			
	Spotlight	✔	✔		

Feature	Sub-feature				
SmartTips		✔	✔		
	Guidance	✔	✔		
	Validation	✔			
Launchers		✔	✔		
	Launcher Text Customization	✔			
	Launcher Style Customization (+ Invisible launcher)	✔			
Permalinks		✔	✔	✔	✔
	Links to Web Walk-Thrus	✔	✔	✔	✔
Shuttles		✔	✔	✔	✔
	Shuttle to Chrome Profile		✔	✔	
Onboarding		✔	✔	✔	✔
	Complete Goal	✔	✔	✔	✔
ShoutOuts (Notifications)		✔	✔	✔	✔
	Auto Play	✔	✔	✔	✔
	Active Directory Segmentation		✔	✔	✔
Search Integration		✔	✔	✔	✔
Segmentation Rules		✔	✔	✔	✔
ActionBot		✔	✔	✔	✔
Goals		✔	✔	✔	

		✔			
Survey		✔			
TeachMe		✔			
Insights Analytics		✔	✔	✔	✔
	WalkMe Usage Analytics	✔	✔	✔	✔
	Search Analytics	✔	✔	✔	✔
	App Analytics	✔			
	Goal Analytics	✔	✔	✔	
Multi-Language		✔	✔	✔	✔
	RTL Languages	✔			