

Workday®: Page Identification and Conditions

Brief Overview

The best practice to identify pages in Workday® is by using vars instead of URLs. This is because Workday is a single page application (SPA) and the URL changes.

How It Works

There are three Workday® segments to choose from. There is a Workday® option in the Segmentation Rule Engine that allows you to use these variables automatically. You should select the object from the dropdown menu in the condition builder.

walkMeWorkday.segmentation.flow.Page

- Use the current value filler to load the information of the page you are currently on
- This rule type should always be used in combination with a sub-page rule
- Connect the two rules using “AND”

walkMeWorkday.segmentation.flow.subPage

- From Pages, you can access different sub-pages – each sub-page also has a unique variable
- If no sub-page is available use the operator “Does not Exist”
- This rule type should always be used in combination with a page rule
- Connect the two rules using “AND”

walkMeWorkday.segmentation.flow.forms

- Identifies forms specifically
- Forms have a special structure (activated / not activated), and have indicative names that we extract using a variable

Page Segment and Conditions Best Practices

- Some pages appear in multiple places in the site and in other processes
 - If that is the case, you need to find an element on screen to add to the rule
- Not all pages have page segments
 - For those that don't, try to rely on on-screen elements or avoid using the rule

- The form variable is the most specific variable and usually makes the page identification stronger
- It may be important to use a combination of variables to identify the page that you want your content to appear on and the state it should be in when the content does or does not appear
- It can be helpful to make conditions like variable “does not exist” or is undefined
- Avoid adding redundant rules
- Variables can change depending on how you get to the page
 - Test the condition by navigating to the page in different ways (for example, nav bar, search bar, worklet, etc.)
- Apply global segmentation instead of display rules where possible to optimize performance
- When adding multiple rules, set the Rule Engine to identify high-level elements first (meaning, set it to identify by URL or var before evaluating for jQuery for on-screen elements)
- [Learn more about the Rule Engine](#)

Tip

You can use a URL if it's associated with a custom dashboard and the user is completing a process or transaction. This is possible because the pages where the process or transaction occurs have a unique Task ID that is visible in the URL.