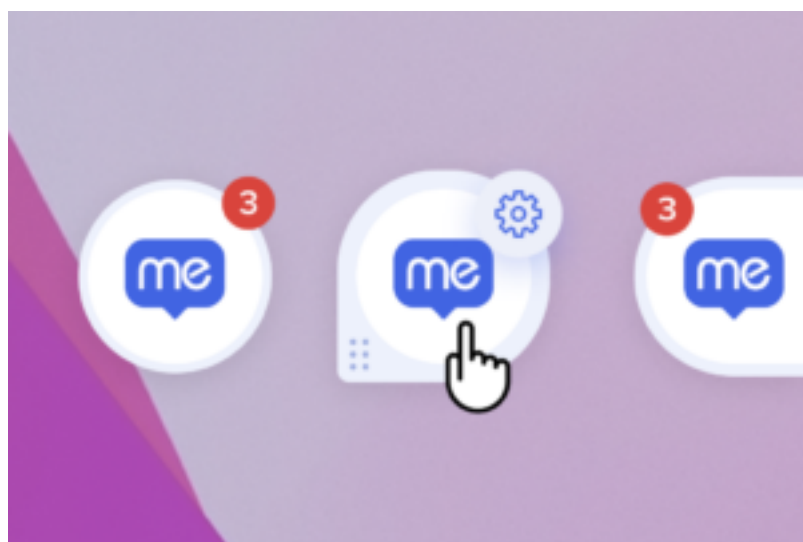


Workstation Bubble

Brief Overview

The Workstation Bubble is a tool added by default to the home screen, which allows easy access to Workstation. Clicking on it will open the Workstation App.

The bubble is an easy drag & drop icon, which can be placed by the user in the preferred screen location. It can either float on the screen, or snap to the side of the screen.



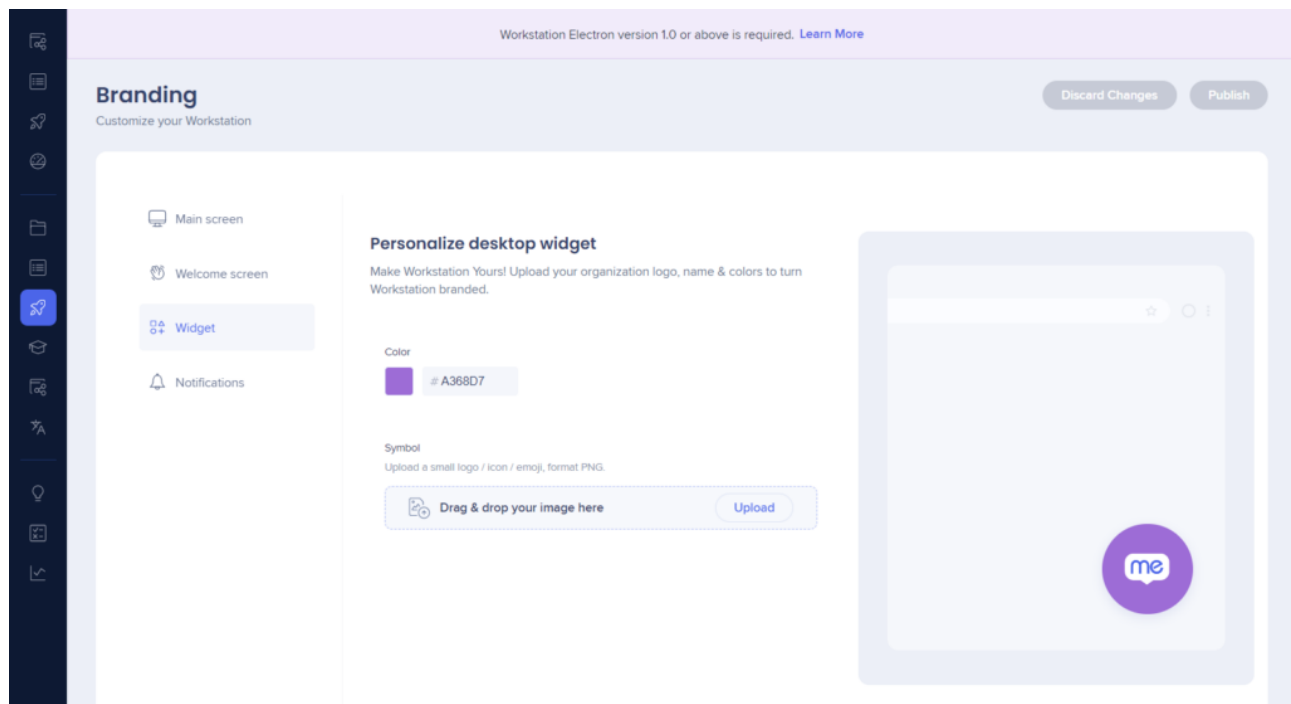
Bubble Customization

Customizing the bubble can be done in two levels:

Organization level

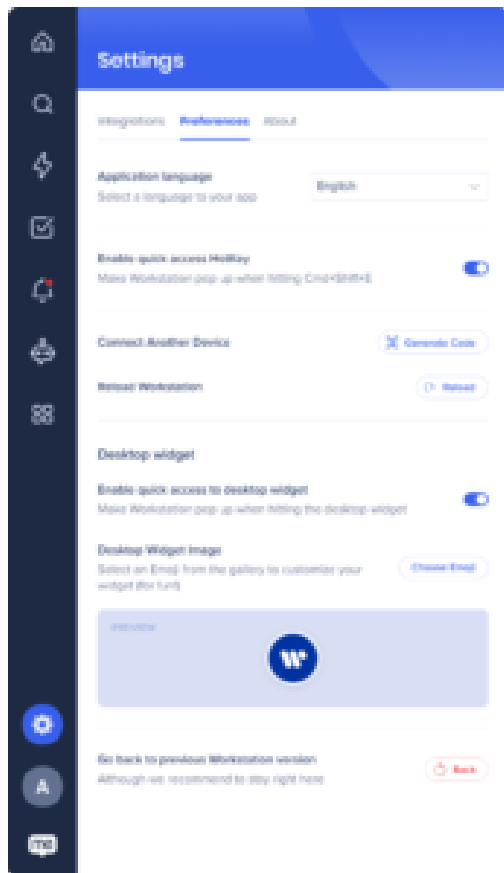
From the **Workstation Branding** page in the **Console**, admins can set the default bubble design for all users.

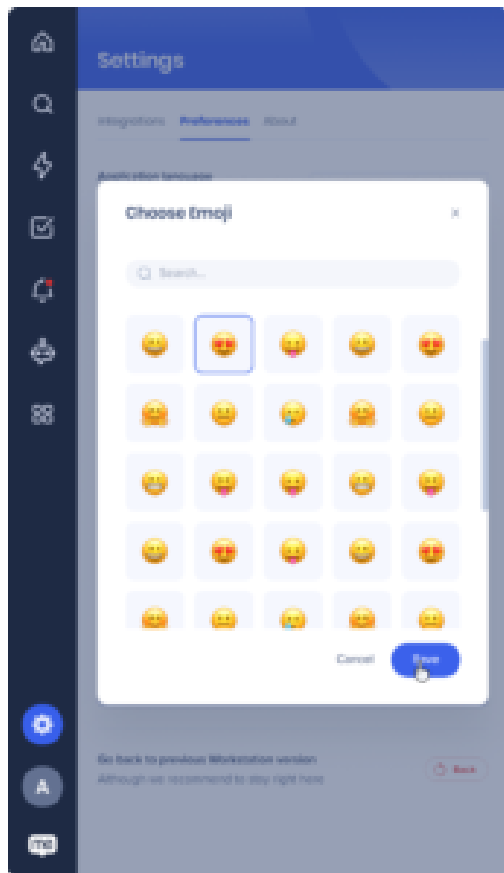
- Color
- Symbol (company logo)



User level

In Workstation **Settings** → **Preferences**, individual users can choose a emoji that will appear within the bubble.



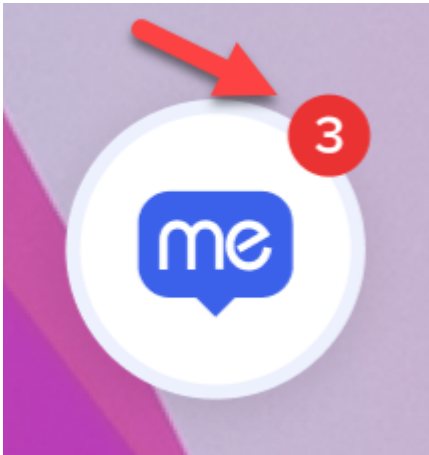


Hide Controversial Emoji's

Some inappropriate emoji's are now hidden from the emoji selection menu based on customer request

Unread Notifications

The red circle indicates how many unread notifications a user has.

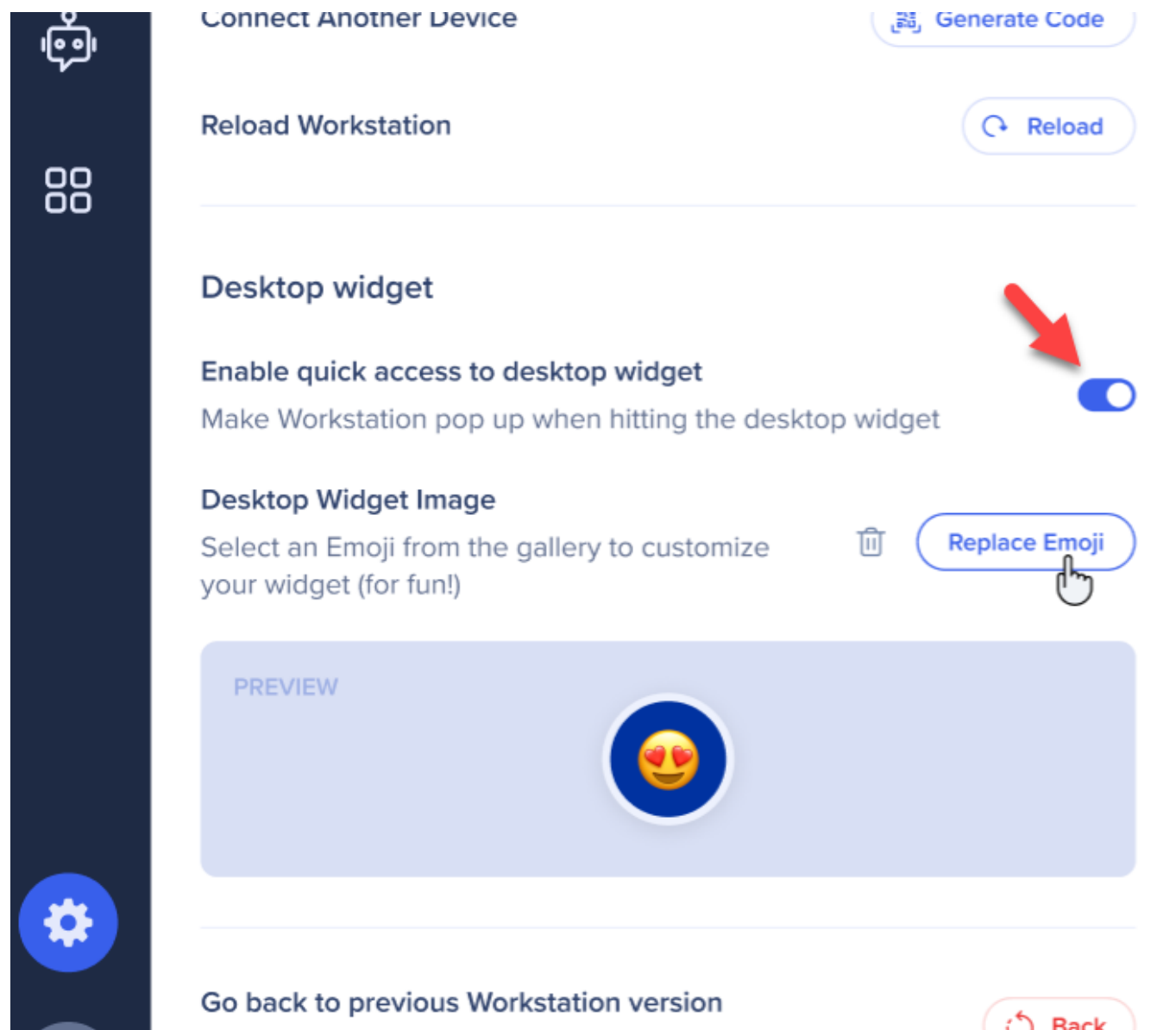


Disabling the Bubble

Can be done in two levels:

Organization level

Turn off the **Enable quick access to desktop widget** toggle.



Connect Another Device [Generate Code](#)

Reload Workstation [Reload](#)

Desktop widget

Enable quick access to desktop widget
Make Workstation pop up when hitting the desktop widget

Desktop Widget Image
Select an Emoji from the gallery to customize your widget (for fun!) [Replace Emoji](#)

PREVIEW

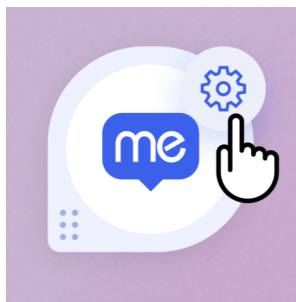
Go back to previous Workstation version [Back](#)

Note

If the bubble or bubble settings aren't displayed, it might be disabled for your organization. Reach out to your Customer Success Manager or WalkMe admin for further information.

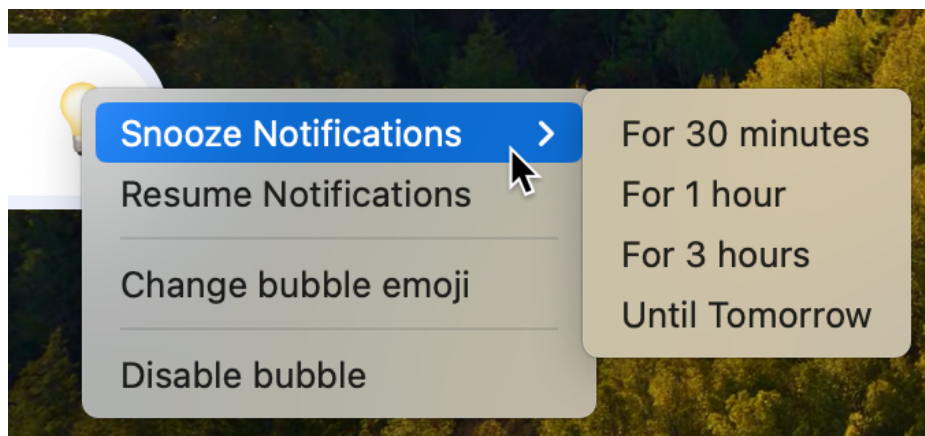
User level

- Individual users can disable the bubble by going to **Settings** → **Preferences**
- You can also click gear icon that appears when hovering over the bubble



Additional Features

Users have the the ability to snooze notifications, change bubble emoji, or disable the bubble through a convenient right-click menu.



Limitations

- The Workstation Bubble is only supported on Electron, Version 1.0 (new design) or higher
- Emojis can't be disabled on the organization level
- The right-click menu is only available with Workstation Container 2.9.0 and higher