

Workstation - Okta Integration

Overview

Okta is an identity and access management company. It provides cloud software that helps companies manage and secure user authentication into applications, and for developers to build identity controls into applications, website web services and devices.

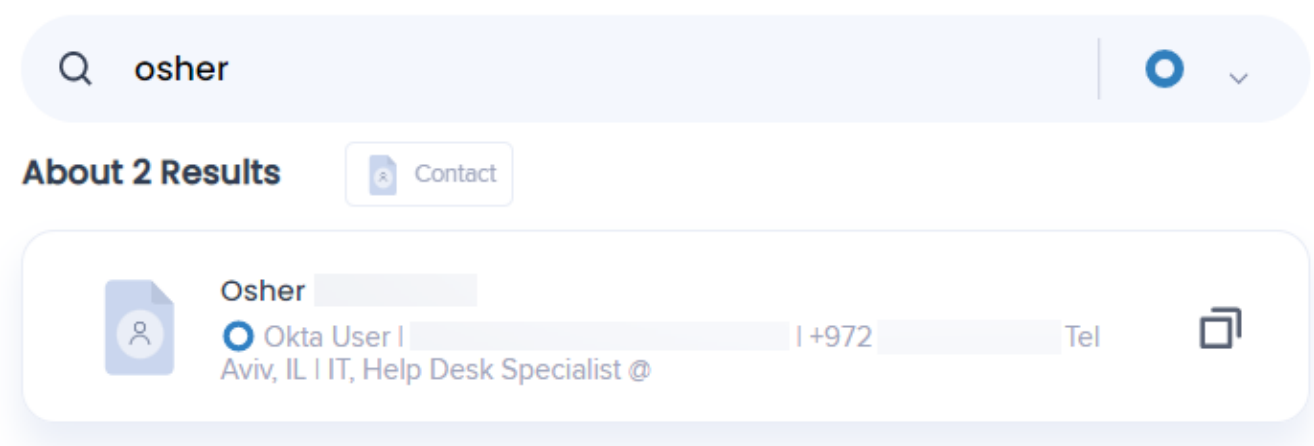
The Okta integration allows you to easily find and open your applications, search for fellow members of your organization, and you can even contact them directly via the [Workstation for mobile app](#).

Requires admin configuration

Okta requires admin configuration on the WalkMe Console before it can be added to your desktop Workstation. If you don't see or the other features as an option in your Workstation, speak to your organization's WalkMe admin.

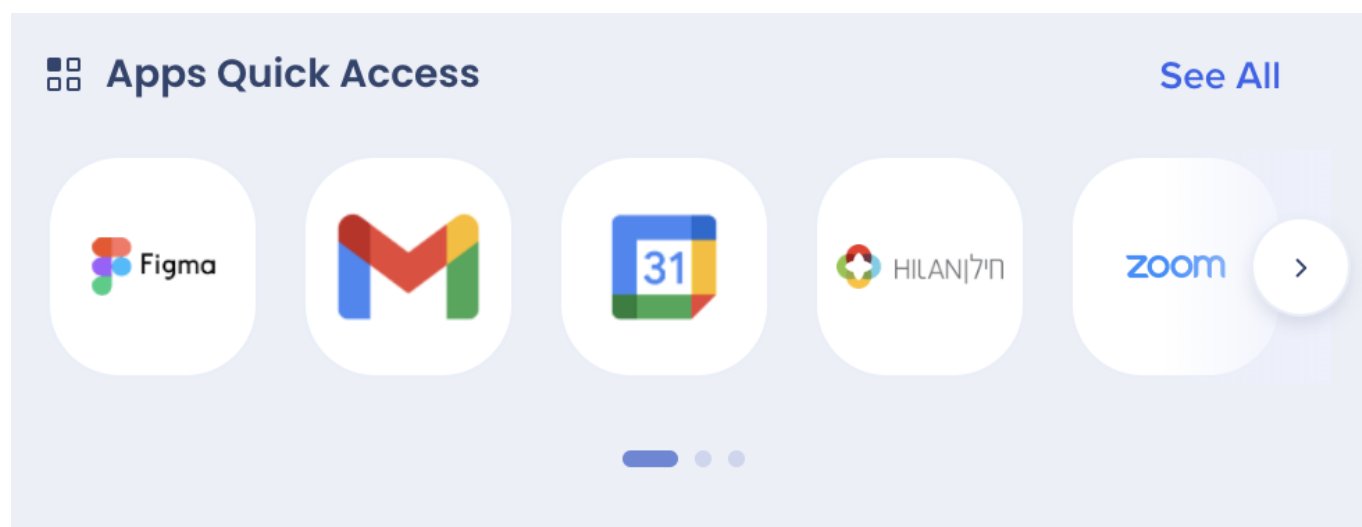
Use Cases

- Easy login to applications via search and widget
- Search for other members of your organization
 - Clicking on the row → Email the Okta user
 - Clicking on the copy icon → Copy their email address



Get to Know

The Okta Integration enhances your Workstation experience by enabling you to effortlessly search for your work applications using Enterprise Search. Additionally, you can easily find and connect with your colleagues through the search functionality. For quick and convenient access, a dedicated **Quick Actions widget** is added to the homepage, allowing you to promptly launch your most frequently used apps.



[Learn more about widgets and widget management](#)

Security

Read more about [Workstation's integration security](#) and [Workstation's Enterprise Search](#).

Note about search priority: When there is a 100% match between the search query and an app result, it will receive higher priority over other search results. [Read more about search priority](#).

Admin configuration

The integration is configured by an API key by the organization's admin on the WalkMe Console. Once it's been configured and enabled, it will automatically be added to the Workstations on that system.

Step 1: Configure an App in Okta

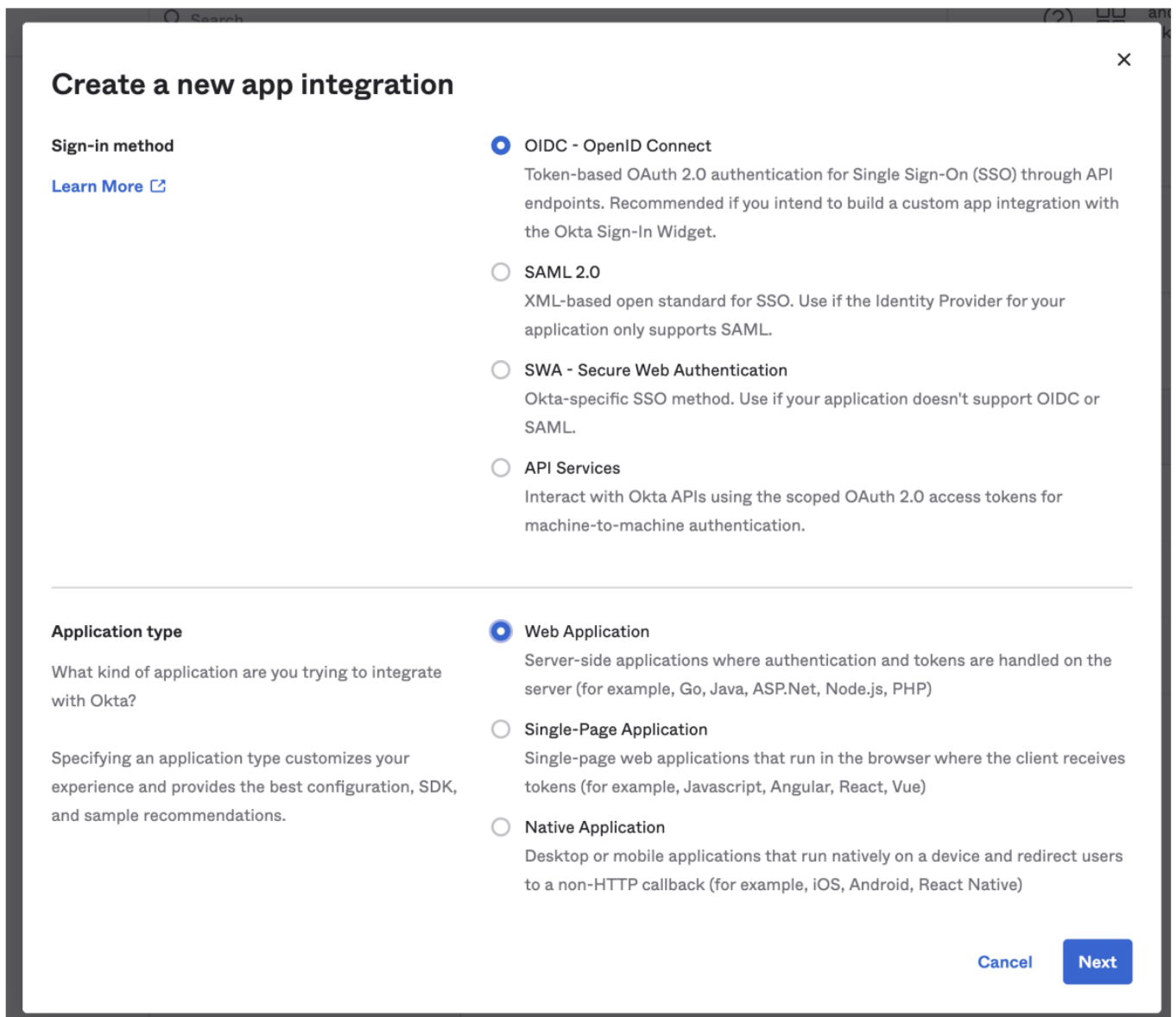
1. Sign in into developer console with access to desired Okta domain
<https://developer.okta.com/login/>

3. Go to **Applications** -> **Applications** in the sidebar

4. Click **Create App Integration**

5. In popup select:

- Sign-in method: **OIDC - OpenID Connect**
- Application type: **Web Application**



Create a new app integration

Sign-in method

[Learn More](#)

- ☒ **OIDC - OpenID Connect**
Token-based OAuth 2.0 authentication for Single Sign-On (SSO) through API endpoints. Recommended if you intend to build a custom app integration with the Okta Sign-In Widget.
- ☐ **SAML 2.0**
XML-based open standard for SSO. Use if the Identity Provider for your application only supports SAML.
- ☐ **SWA - Secure Web Authentication**
Okta-specific SSO method. Use if your application doesn't support OIDC or SAML.
- ☐ **API Services**
Interact with Okta APIs using the scoped OAuth 2.0 access tokens for machine-to-machine authentication.

Application type

What kind of application are you trying to integrate with Okta?

Specifying an application type customizes your experience and provides the best configuration, SDK, and sample recommendations.

- ☒ **Web Application**
Server-side applications where authentication and tokens are handled on the server (for example, Go, Java, ASP.Net, Node.js, PHP)
- ☐ **Single-Page Application**
Single-page web applications that run in the browser where the client receives tokens (for example, Javascript, Angular, React, Vue)
- ☐ **Native Application**
Desktop or mobile applications that run natively on a device and redirect users to a non-HTTP callback (for example, iOS, Android, React Native)

[Cancel](#) [Next](#)

6. Fill in “**App integration name**” and upload a logo (optional).

7. In the section “**Client acting on behalf of a user**”, check “**Refresh Token**” field

8. In the section “**Sign-in redirect URIs**” set value of:
https://workstation.walkme.com/okta/connected


9. Default values in sections “**Sign-out redirect URIs**” and “**Trusted Origins**” can be removed




New Web App Integration

General Settings


App integration name

Okta Search Integration App

Logo (Optional) 

Grant type

[Learn More](#) 

Client acting on behalf of itself


☐ Client Credentials

Client acting on behalf of a user


☒ Authorization Code
☒ Refresh Token
☐ Implicit (Hybrid)

Sign-in redirect URIs

http://localhost:3000/connect-okta



Okta sends the authentication response and ID token for the user's sign-in request to these URIs


[Learn More](#) 

+ Add URI

Sign-out redirect URIs (Optional)

+ Add URI

After your application contacts Okta to close the user session, Okta redirects the user to one of these URIs.

[Learn More](#) 

10. In “**Assignments**” section, select “**Allow everyone in your organization to access**” as follows

71 Stevenson Street, Floor 20 San Francisco, CA 94105 | 245 Fifth Avenue, STE 1501 New York, NY, 10016 | 421 Fayetteville St STE 215 Raleigh, NC 27601 www.walkme.com

Assignments

Controlled access

- ☒ Allow everyone in your organization to access
☐ Limit access to selected groups

Save

Cancel

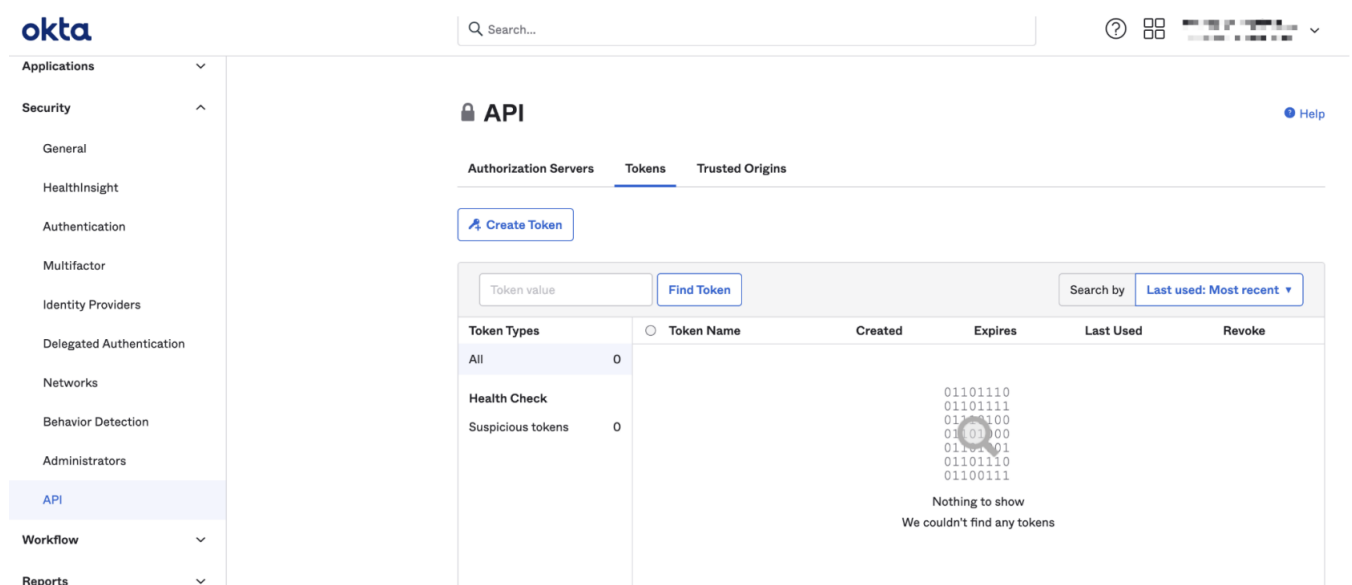
11. Click **“Save”**

12. You will be redirected to app dashboard, copy **“Client ID”**, **“Client secret”** and **“Okta domain”** values. You will need these later in the WalkMe Console.

13. Switch to **“Okta API Scopes”** tab. At the bottom of this list, click **Grant** near **“okta.users.read.self”** permission

okta.users.manage.self ?	Not granted	✓ Grant
okta.users.read ?	Not granted	✓ Grant
okta.users.read.self ?	Granted	⊗ Revoke

14. Go to **Security - API** menu



Okta

Search...

Applications

Security

General

HealthInsight

Authentication

Multifactor

Identity Providers

Delegated Authentication

Networks

Behavior Detection

Administrators

API

Workflow

Reports

API

Authorization Servers Tokens Trusted Origins

Create Token

Token value Find Token

Search by Last used: Most recent

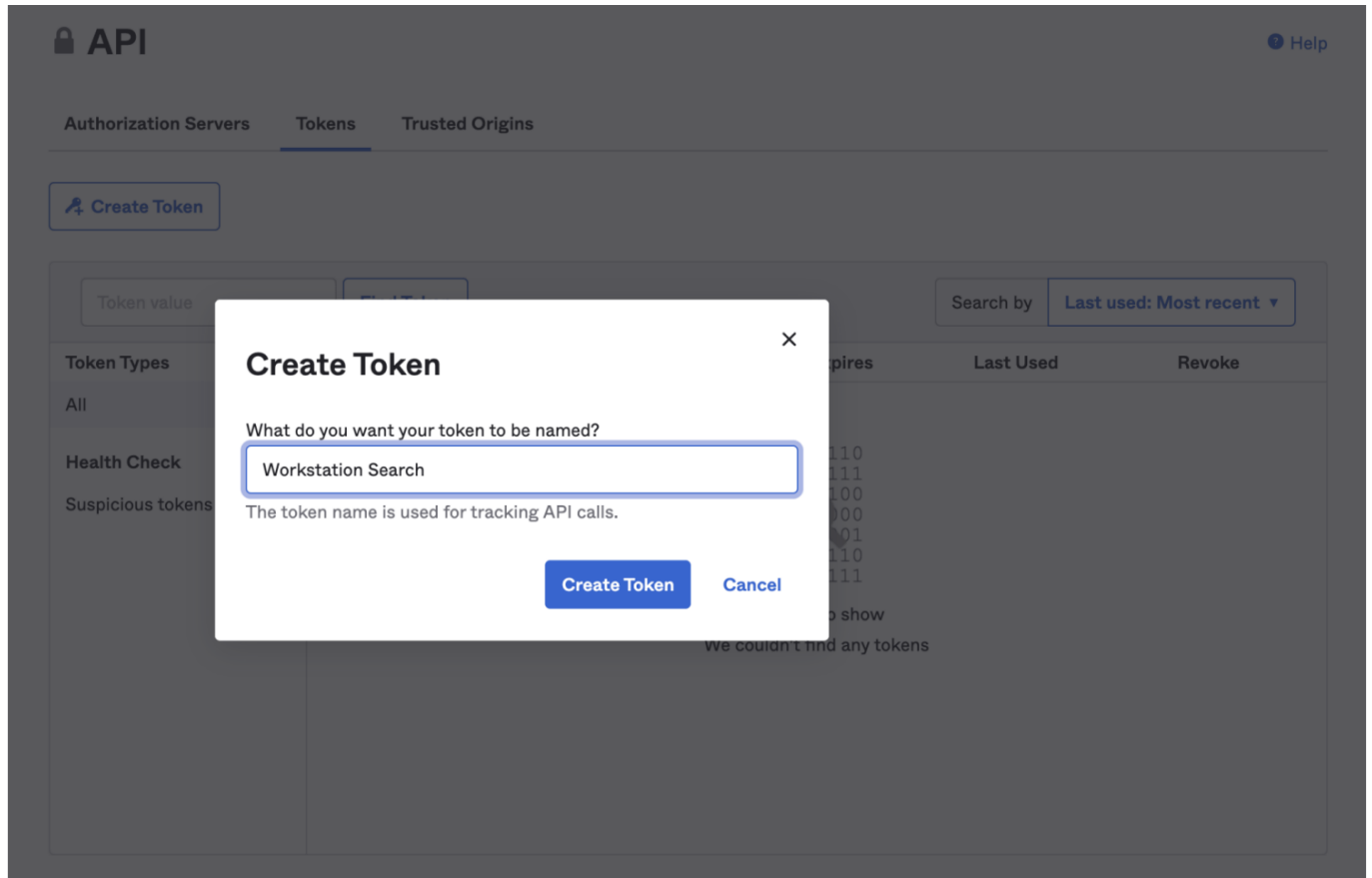
Token Types	Token Name	Created	Expires	Last Used	Revoke
All	0				
Health Check					
Suspicious tokens	0				

Nothing to show
We couldn't find any tokens

15. Click **Create Token**

16. Name the token, we recommend Workstation Search, but it can be whatever you want

17. Click **Create Token**



Step 2: Configure set up on WalkMe Console

1. Go to the Workstation Integrations page on WalkMe
Console: <https://console.walkme.com/workstation/integrations>
2. Search for Okta
3. Click **Set Up**
4. Paste the **Client ID**, **Client secret**, and **Okta domain** values into the popup
5. Click **Save and Enable**
6. The Okta app will be added to all of the Workstations on this system

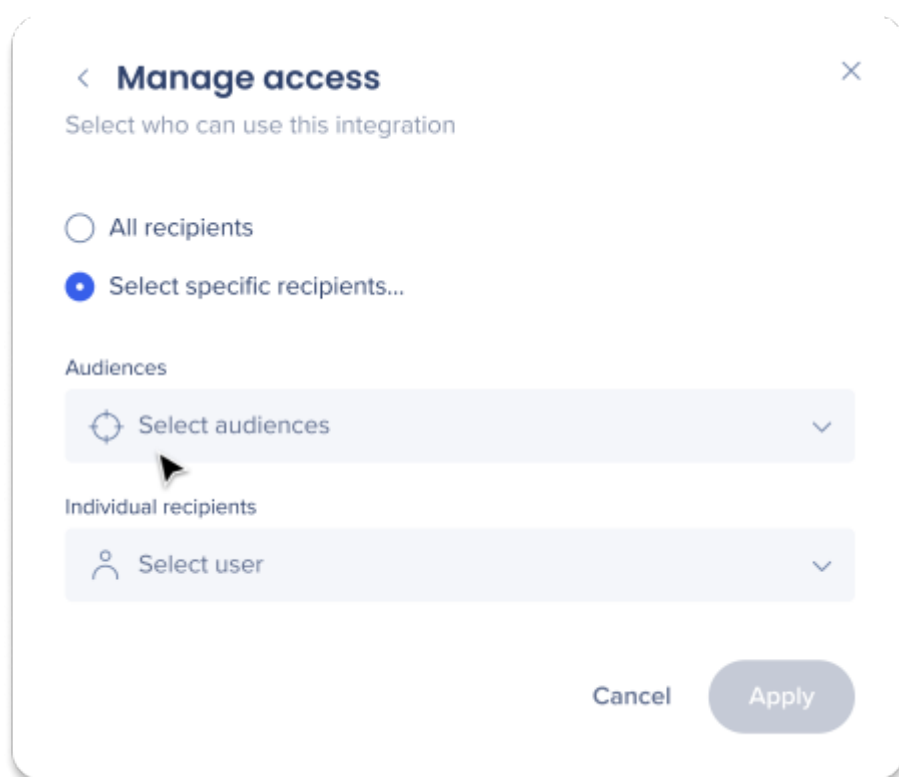
Segmentation

Integrations can be segmented to a sub-set of users and audiences, rather than being enabled for all end-users. This feature streamlines the integration process and helps to ensure that users are only

using the integrations that are relevant to their work.

To segment a Workstation integration:

1. Navigate to the [Workstation Integrations page](#) in the console
2. Click the **All button** on the integration you would like to segment
3. Click **Select specific recipients** in the Manage Access popup
4. Select the audiences or individual users from the dropdowns to handpick who can use the integration
5. Click **Apply**

A modal window titled "Manage access" with a close button (X) in the top right. Below the title is the instruction "Select who can use this integration". There are two radio buttons: "All recipients" (unselected) and "Select specific recipients..." (selected). Below these are two dropdown menus. The first is labeled "Audiences" and has a placeholder "Select audiences" with a circular arrow icon. The second is labeled "Individual recipients" and has a placeholder "Select user" with a person icon. At the bottom are "Cancel" and "Apply" buttons. A mouse cursor is pointing at the "Select audiences" dropdown.

< **Manage access** ×

Select who can use this integration

☐ All recipients

☒ Select specific recipients...

Audiences

Select audiences

Individual recipients

Select user

Cancel Apply

[Check out the other available integrations for Workstation](#)