

XTM Translation Integration

Brief Overview

Once you are familiar with [Text & Multi-Language](#) at WalkMe, you can take advantage of the translation integration that allows you to manage your translations directly inside the product.

WalkMe has partnered with several service providers, including XTM (for existing XTM customers), to make the translation process seamless for our customers.

These services can be managed from the [Admin Center](#) at admin.walkme.com in the “Translation Services” and “Integrations” pages.

Please note:

- XTM translation integration is only available if you already have a license with XTM.
- Translations will be uploaded to the ISO compliant languages. If none found, the system will generate a new language.



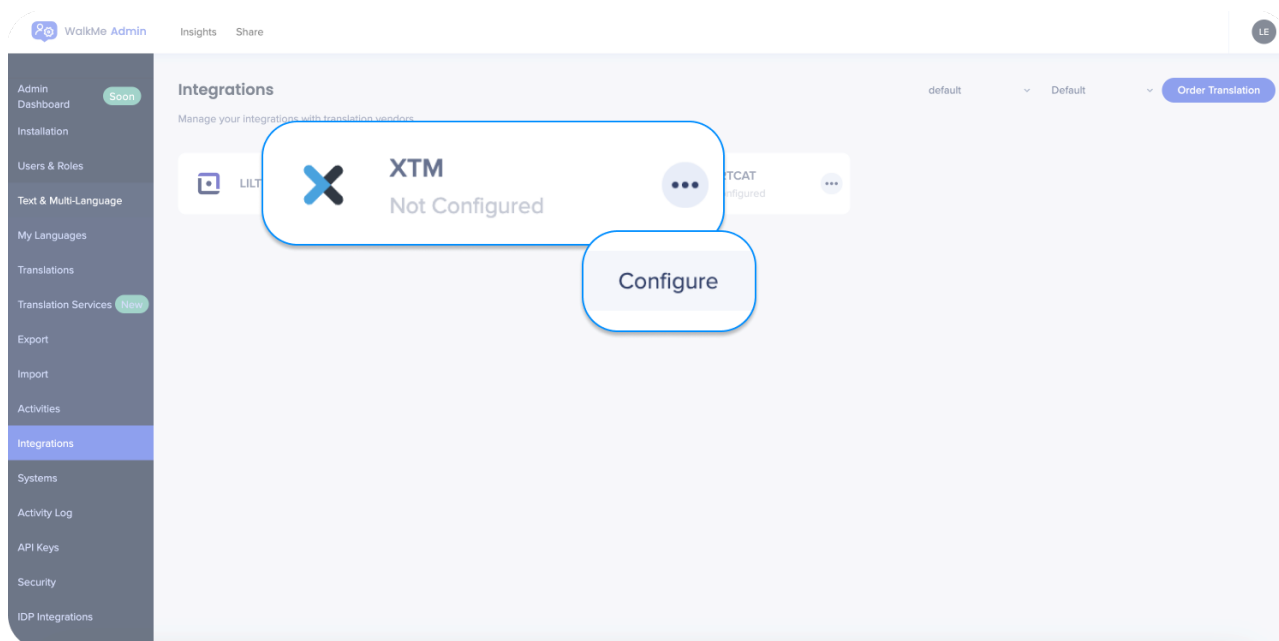
Translate your WalkMe content with XTM!

Now it's faster and easier than ever to translate all of your WalkMe content. With XTM, you can submit your WalkMe content for translation and have it back automatically once it is ready.

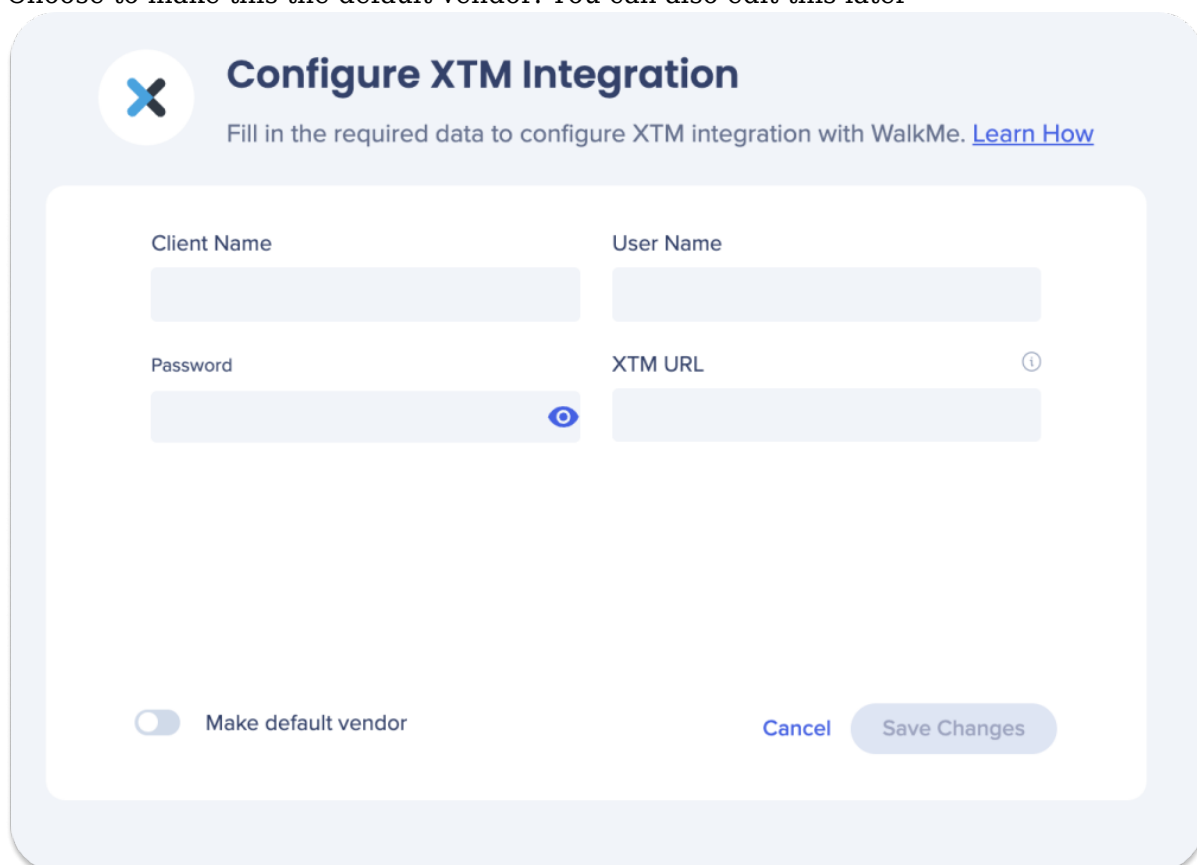
[Get Started](#)

Set Up XTM Integration

1. In the Admin Center, go to Text & Multi-Language > Integrations
2. Click on the three dots on the XTM option and click **Configure**



3. Enter your XTM credentials
 - Choose to make this the default vendor. You can also edit this later



The 'Configure XTM Integration' dialog box is shown. It has a title bar with the XTM logo and the text 'Configure XTM Integration'. Below the title is a subtitle: 'Fill in the required data to configure XTM integration with WalkMe. [Learn How](#)'. The main area contains four input fields: 'Client Name', 'User Name', 'Password', and 'XTM URL'. The 'Password' field has a toggle icon (an eye) to show or hide the password. At the bottom, there is a checkbox labeled 'Make default vendor' and two buttons: 'Cancel' and 'Save Changes'.

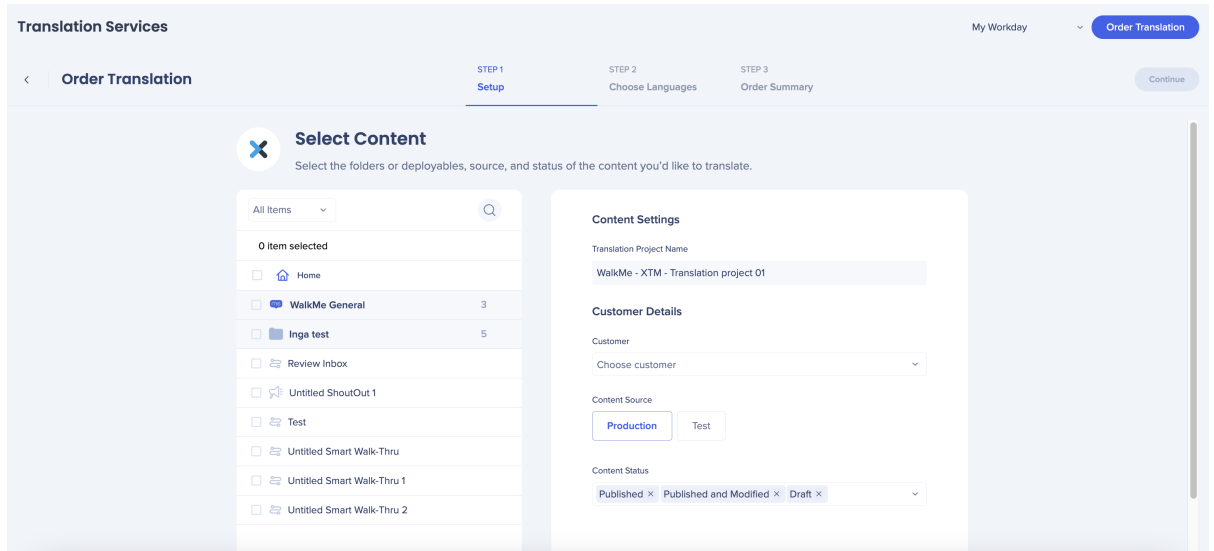
4. Click **Save Changes**

How to Order a Translation

Use the **Order New Translation** button to start a new project.

1. Select content to translate

- Select either individual WalkMe items or entire folders

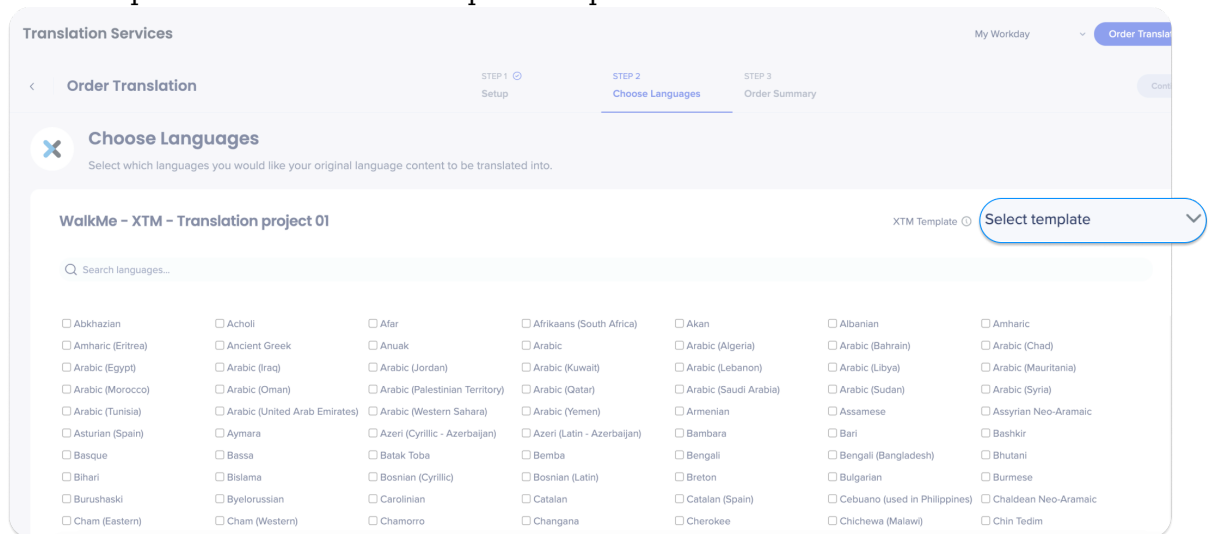


2. Select the content settings and click **Continue**

- Customer: Select from drop-down
- Content Source: Select the environment
- Content Status: Published, Published and Modified, or Draft

3. Choose Languages and click Continue

- Select the languages you would like the chosen content to be translated into or select an XTM template from the select template dropdown



- You will only be able to select from the languages supported by XTM
- If you select or remove any additional languages once you choose a template, it will de-

select the template

4. Click **Place Order**

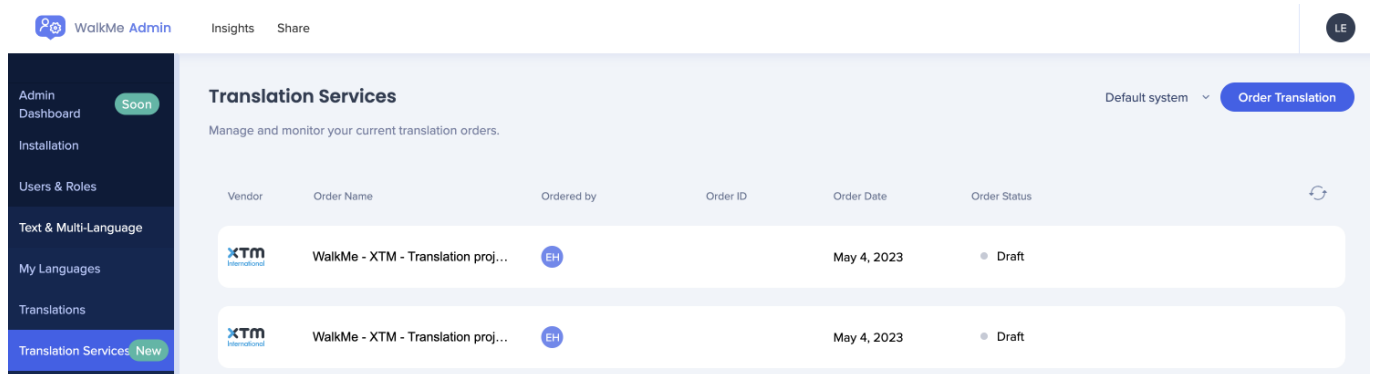
Translation Orders

XTM makes translating WalkMe content to multiple languages easy and efficient.

On the Translation Services page in the WalkMe Admin Center you can view the status of your translation orders and order new translation projects.

You will see the following for each order:

1. Translation vendor
2. Order name
3. Ordered by
4. Order ID
5. Order date
6. Order status:
 - Draft
 - In progress/started
 - Completed
 - Failed
7. Action buttons:
 - Trash icon - Delete order
 - Mail icon - Contact Lilt
 - Download icon - Download order invoice



The screenshot shows the WalkMe Admin interface. The top navigation bar includes 'WalkMe Admin', 'Insights', and 'Share'. The left sidebar contains links to 'Admin Dashboard', 'Installation', 'Users & Roles', 'Text & Multi-Language', 'My Languages', 'Translations', and 'Translation Services' (highlighted with a 'New' badge). The main content area is titled 'Translation Services' and includes a sub-header 'Manage and monitor your current translation orders.' Below this is a table with columns: Vendor, Order Name, Ordered by, Order ID, Order Date, and Order Status. Two rows of data are visible, both showing 'XTM International' as the vendor, 'WalkMe - XTM - Translation proj...' as the order name, 'EH' as the ordered by user, and 'May 4, 2023' as the order date. The order status for both is 'Draft'. A 'Default system' dropdown and an 'Order Translation' button are located in the top right corner of the main content area.

Clicking on an order will show more details:

WalkMe Admin

Insights

Share

Admin

Dashboard

Installation

Users & Roles

Text & Multi-Language

My Languages

Translations

Translation Services

Soon

Translation Services

Manage and monitor your current translation orders.

Vendor	Order Name	Ordered by	Order ID	Order Date
XTM International	WalkMe - XTM - Translation proj...	EH		May 4, 2023
XTM International	WalkMe - XTM - Translation proj...	EH		May 4, 2023

WalkMe - XTM - Translation project 02

Vendor

Order Status

XTM International

Draft

Order ID

Order Date

Ordered by

6453bf...

May 4, 2023

EH Eran H...

Order Summary

Translate from Environment

Production

Content Status

Published

Published and Modified

Draft

Translation Status

Language	Translation status
Abkhazian	Pending
Acholi	Pending
Afrikaans (South Africa)	Pending
Amharic	Pending