

XTM Translation Integration

Brief Overview

Once you are familiar with [Text & Multi-Language](#) at WalkMe, you can take advantage of the translation integration that allows you to manage your translations directly inside the product.

WalkMe has partnered with several service providers, including XTM (for existing XTM customers), to make the translation process seamless for our customers.

These services can be managed from the [Admin Center](#) at admin.walkme.com in the “Translation Services” and “Integrations” pages.

Please note:

- XTM translation integration is only available if you already have a license with XTM.
- Translations will be uploaded to the ISO compliant languages. If none found, the system will generate a new language.



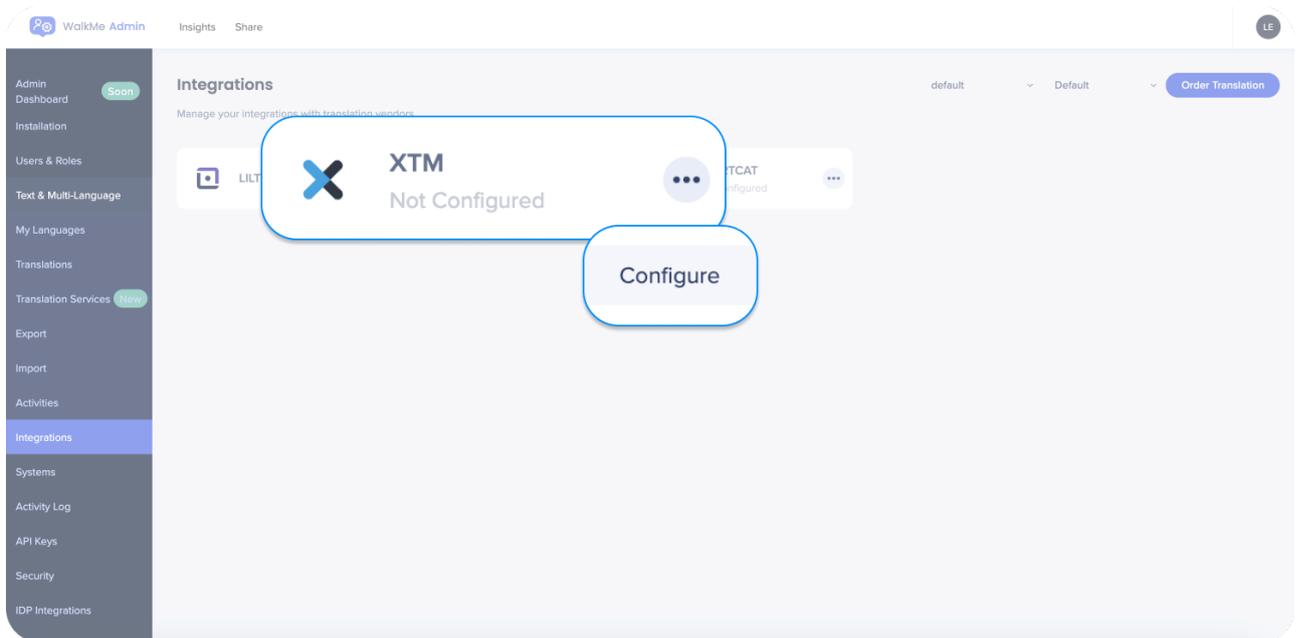
Translate your WalkMe content with XTM!

Now it's faster and easier than ever to translate all of your WalkMe content. With XTM, you can submit your WalkMe content for translation and have it back automatically once it is ready.

[Get Started](#)

Set Up XTM Integration

1. In the Admin Center, go to Text & Multi-Language > Integrations
2. Click on the three dots on the XTM option and click **Configure**



3. Enter your XTM credentials
 - Choose to make this the default vendor. You can also edit this later

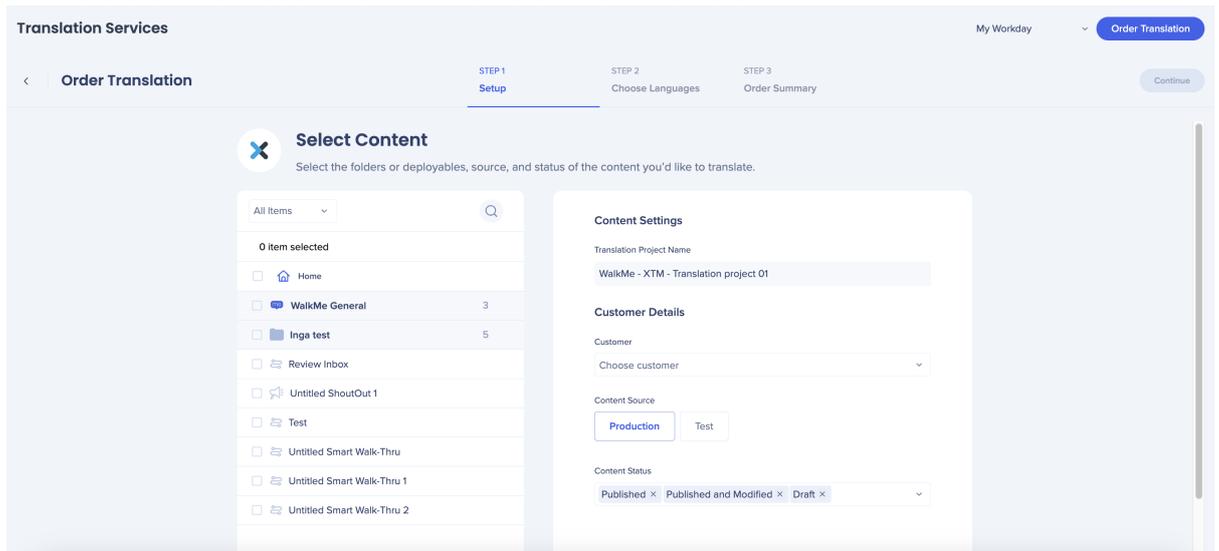
4. Click **Save Changes**

How to Order a Translation

Use the **Order New Translation** button to start a new project.

1. Select content to translate

- Select either individual WalkMe items or entire folders

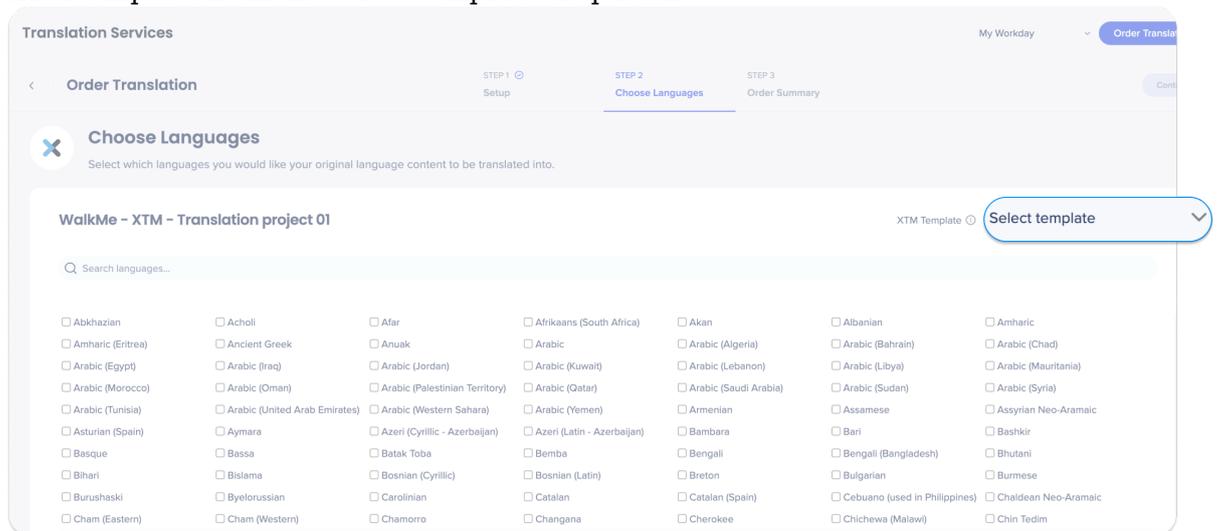


2. Select the content settings and click **Continue**

- Customer: Select from drop-down
- Content Source: Select the environment
- Content Status: Published, Published and Modified, or Draft

3. Choose Languages and click Continue

- Select the languages you would like the chosen content to be translated into or select an XTM template from the select template dropdown



- You will only be able to select from the languages supported by XTM
- If you select or remove any additional languages once you choose a template, it will de-

select the template

4. Click **Place Order**

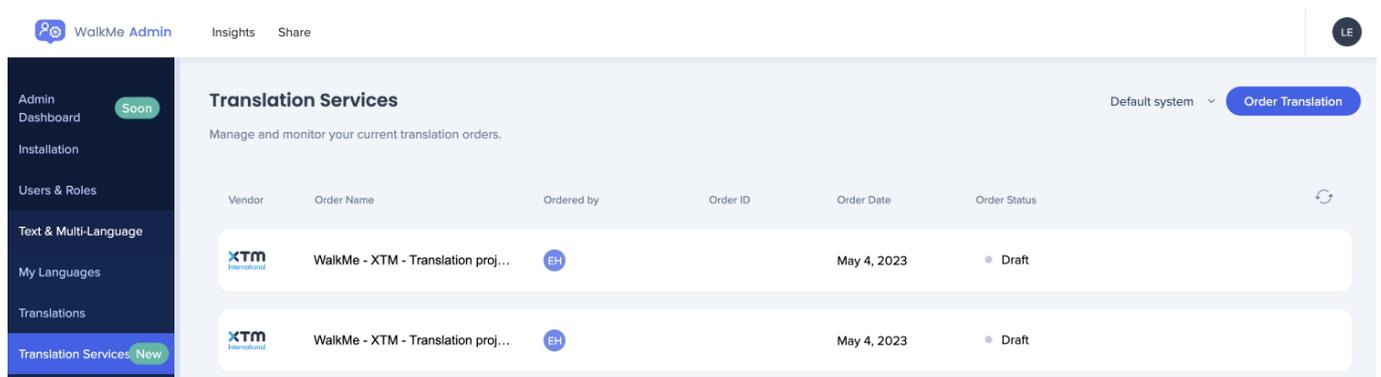
Translation Orders

XTM makes translating WalkMe content to multiple languages easy and efficient.

On the Translation Services page in the WalkMe Admin Center you can view the status of your translation orders and order new translation projects.

You will see the following for each order:

1. Translation vendor
2. Order name
3. Ordered by
4. Order ID
5. Order date
6. Order status:
 - Draft
 - In progress/started
 - Completed
 - Failed
7. Action buttons:
 - Trash icon - Delete order
 - Mail icon - Contact Lilt
 - Download icon - Download order invoice



The screenshot shows the WalkMe Admin interface for Translation Services. The page title is "Translation Services" and it includes a sub-header "Manage and monitor your current translation orders." The page features a table with columns for Vendor, Order Name, Ordered by, Order ID, Order Date, and Order Status. Two orders are listed, both from XTM International, with the order name "WalkMe - XTM - Translation proj...", ordered by "EH", on "May 4, 2023", and with a status of "Draft". A sidebar on the left contains navigation options like "Admin Dashboard", "Installation", "Users & Roles", "Text & Multi-Language", "My Languages", "Translations", and "Translation Services" (highlighted with a "New" badge). The top right of the page shows "WalkMe Admin", "Insights", "Share", and a user profile icon "LE".

Vendor	Order Name	Ordered by	Order ID	Order Date	Order Status
	WalkMe - XTM - Translation proj...			May 4, 2023	● Draft
	WalkMe - XTM - Translation proj...			May 4, 2023	● Draft

Clicking on an order will show more details:

WalkMe Admin
Insights Share

- Admin Dashboard Soon
- Installation
- Users & Roles
- Text & Multi-Language
- My Languages
- Translations
- Translation Services New

Translation Services

Manage and monitor your current translation orders.

Vendor	Order Name	Ordered by	Order ID	Order Date
	WalkMe - XTM - Translation proj...	EH		May 4, 2023
	WalkMe - XTM - Translation proj...	EH		May 4, 2023

WalkMe - XTM - Translation project 02

Vendor: Order Status: Draft

Order ID: 6453bf... Order Date: May 4, 2023 Ordered by: EH Eran H...

Order Summary

Translate from Environment

Production

Content Status

Published Published and Modified Draft

Translation Status

Language	Translation status
Abkhazian	● Pending
Acholi	● Pending
Afrikaans (South Africa)	● Pending
Amharic	● Pending